calling days, times, statistics

During the time the system is dialing, you can view what calls the system is making, will make, and the results of the calls the system has already made by scrolling the table on the main Teleforms screen. You may also check the status via the Calling List (found under File).

The Call List file is sorted using the following logic:

1. Number of call attempts (fewest attempts go first)
2. How recent was the last attempt (oldest first)
3. Phone number (read as an actual number)

As calls are made, the software updates the LastResult and Calling Statistics. All of this information is available to be downloaded and used for statistical purposes.

close window