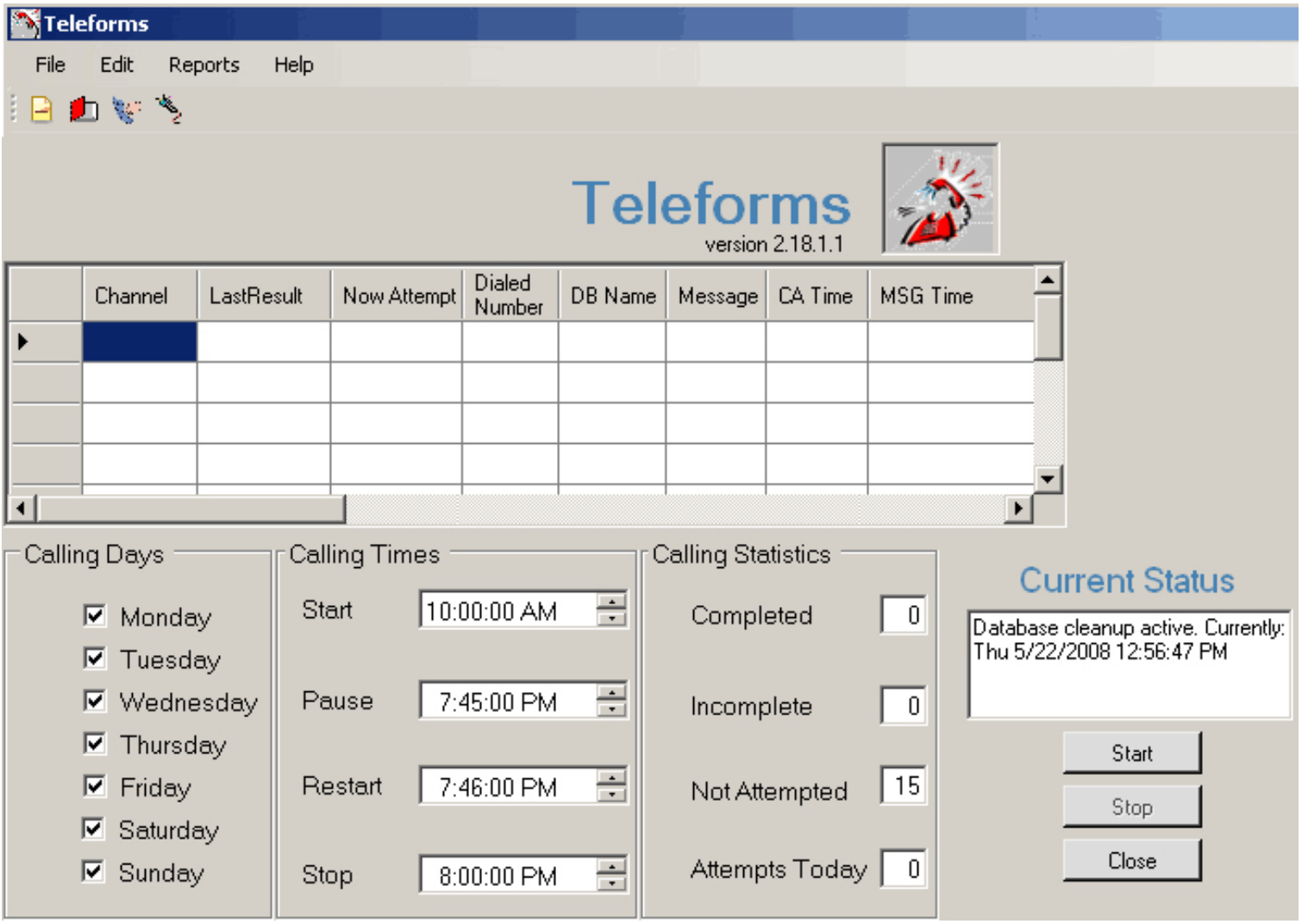
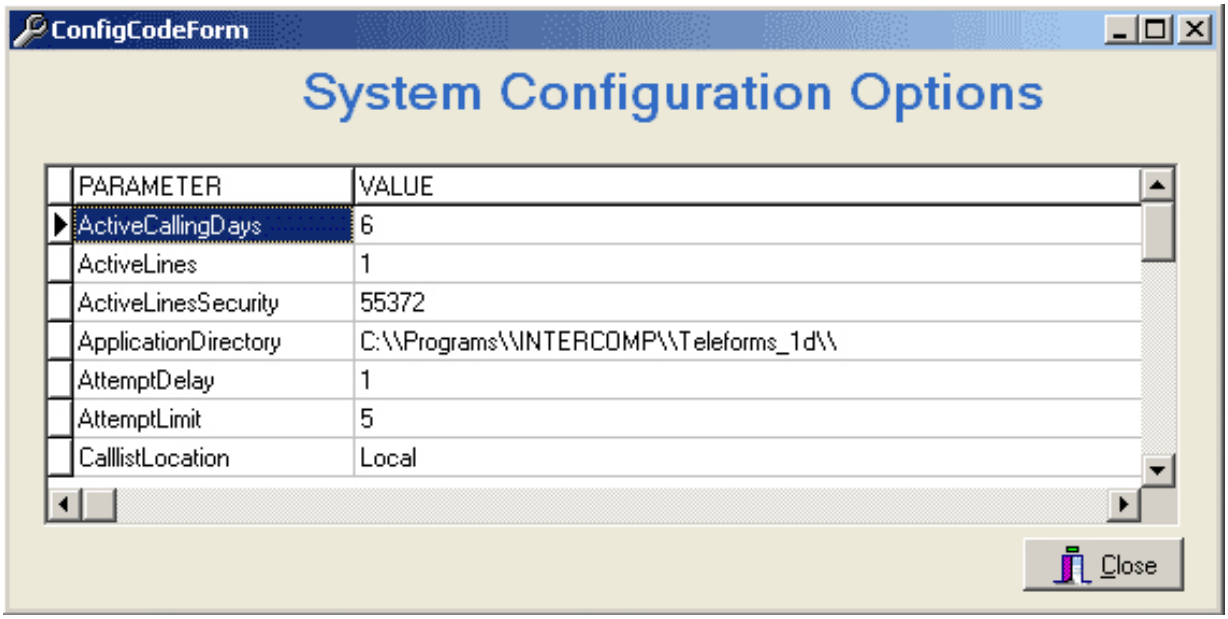
test using local database

To test how your recorded message(s) plays, you may use a Local Database that you need to create. You must first set up your dialing rules, record your messages, and fill out your message profiles. Once this is done, please complete the following steps to set your database to Local and then create the Calling List for your test:

To change the database go to Edit » Configure Options and change CalllistLocation from Remote to Local (case sensitive). To save your change, tab to another field.



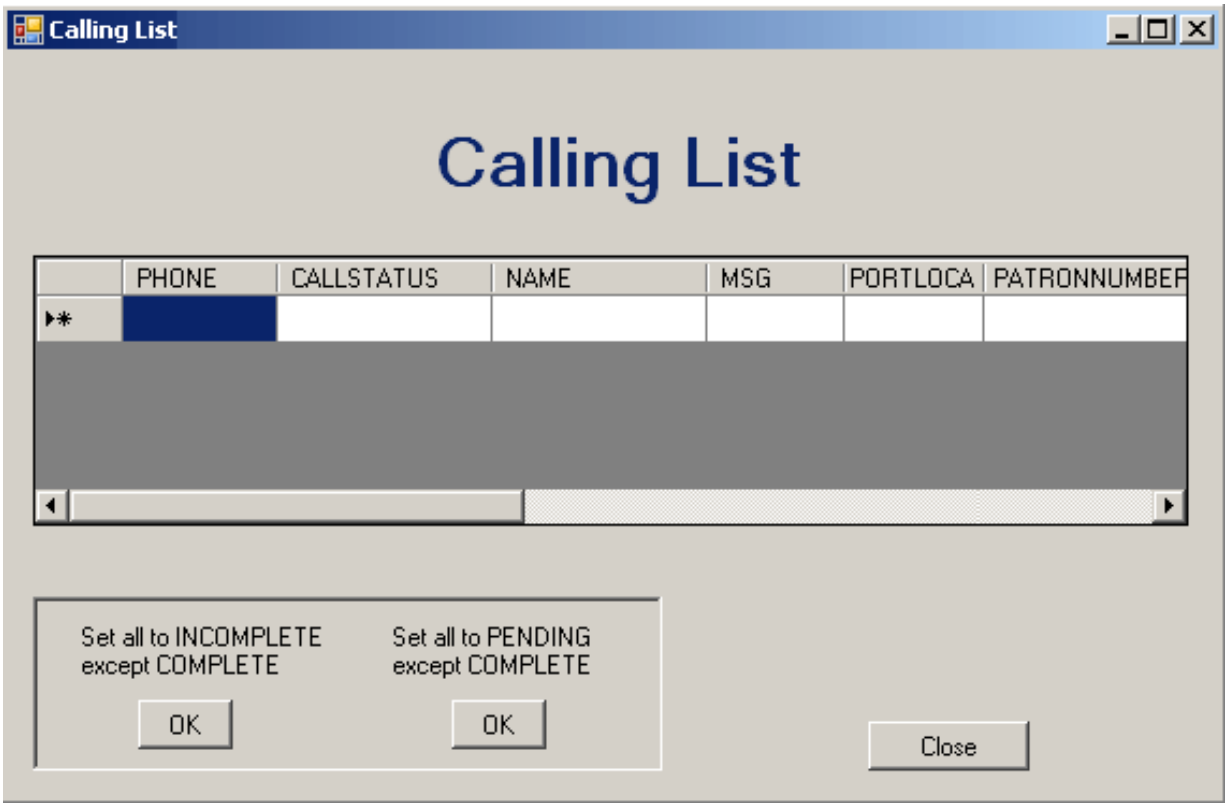


After the above change has been made, open the LocalCalllist program in the folder C:\Program Files\InterComp\Teleforms_D1

Only fill in the following fields:

- PHONE (enter valid or invalid phone number consistent with your dialing rules)
- CALLSTATUS (set to "Ready")
- NAME (If SAYNAMEON set to True in Message Profile)
- MSG (must be an existing message profile, case sensitive)
- LASTRESULT (set to "none")
- ATTEMPTS (set to "0" (zero))
- ACTIVITYDATE (if SAYDATEON set to True; format MM/DD/YYYY)

To edit rows, you may use either the tab or arrow keys. To add rows you may either tab/arrow to end of current line and tab again or, alternatively, use the down arrow when in the last row's PHONE field.



Once the Calling List is populated with information, you may open Teleforms_D and click Start (noting the Calling Times) to begin the test.

The purpose of these tests is to listen to your messages and test for their sound quality as well as to listen for long pauses between the voice segments. If you are not satisfied with your messages, you may need to re-record.

REMINDER

When you have completed your tests, remember to change the CalllistLocation in Options back to Remote. Test your connection to the Millennium server via Edit » Database Configuration » Remote Database » Test Connection.

close window