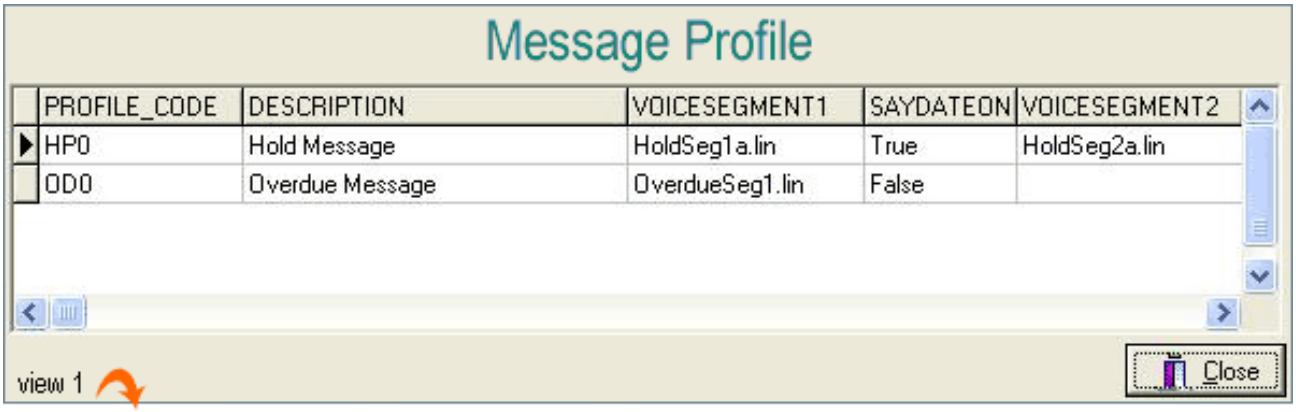
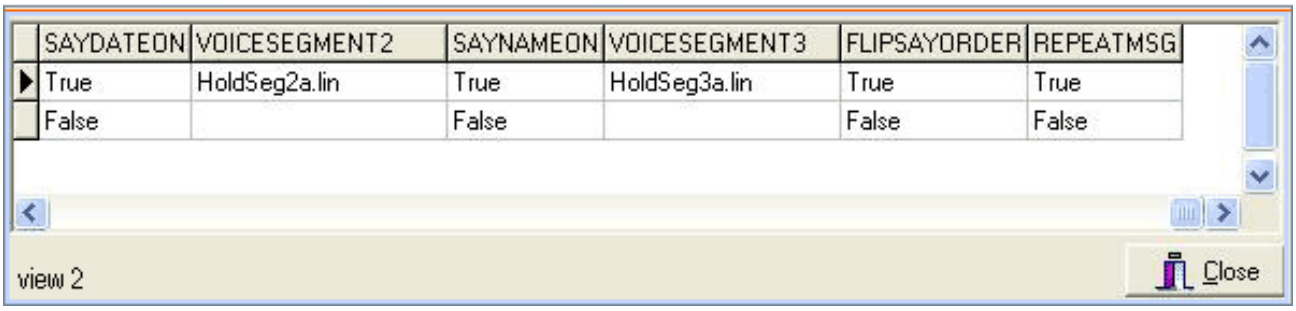
message profile





PROFILE_CODE
HP0 (zero not letter O) is used for hold pickup notices and OD0 is used for overdue notices. For libraries that have purchased multiple messages, the code should be specified as HP0[hold mapping code]. For example, if the hold mapping code is west, the Profile Code will be HP0west.

DESCRIPTION
Enter a brief description of the message. Example: Holds for West Branch

VOICESEGMENT1
The first segment of the message. It must be in a .wav file format. For overdues, this segment can include the entire message. For hold pickup messages, this is the greeting and the end of this segment should be the patron's name.

SAYDATEON
This specifies whether the message includes the date until which the item will remain on hold, as determined by the Time To Pickup element in the loan rule table. *This should be set for true for holds messages only if you wish the date to be spoken.*

VOICESEGMENT2
The second segment of the message to be spoken after the name and before the date. It must be in a .wav file format. This can be left blank if there is no HoldSeg2.wav message.

SAYNAMEON
This specifies whether the message includes the patron name from the patron record. *This should be set for true for holds messages only if you wish the date to be spoken.*

VOICESEGMENT3
The third segment of the message to be spoken after the name. It must be in a .wav file format. This can be left blank if there is no HoldSeg3.wav message.

FLIPSAYORDER
Places the order of the message as: Voice Segment 1, Name, Voice Segment 2, Date, Voice Segment 3. If this element is set to false, the Name and Date orders are reversed.

REPEATMSG
If you would like the message to repeat once, set this to True. If you would not like the message to repeat, set this to False.

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