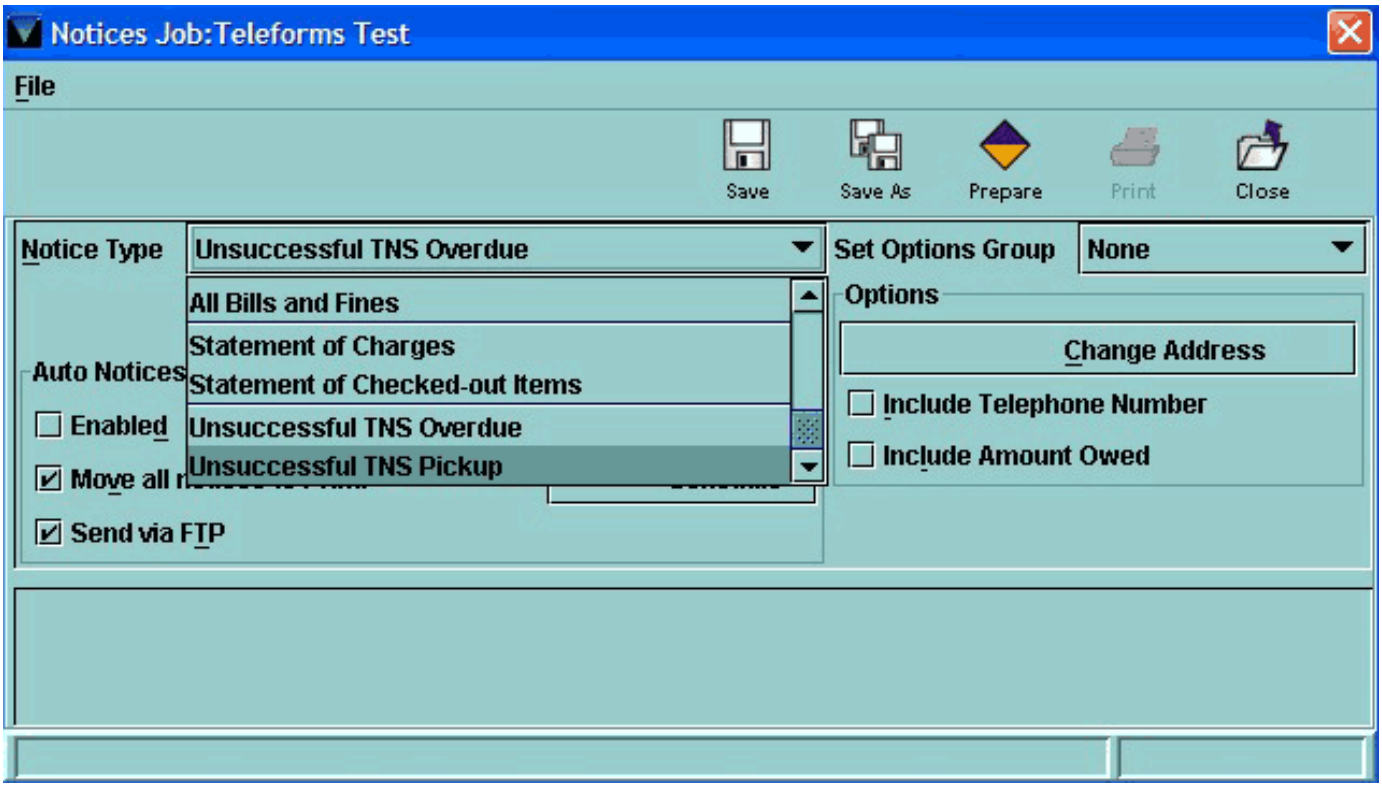
incomplete calls

NOTE: You must be authorized for functions 399 (Unsuccessful TNS Overdues) and 400 (Unsuccessful TNS Pickup) before you can prepare and generate unsuccessful Teleforms notices.

If Teleforms cannot complete a call after the preset number of tries (set this number in Configure Options), the information will be sent back to the Millennium server. These notices can either be printed from the Print Notices function and mailed instead.

To print these notices, login to Millennium Circulation, open Print Notices from the tool bar. Choose either the Unsuccessful Overdue or the Unsuccessful Pickup options from the Notice Type drop down menu and follow the same steps for creating the notices to be printed.



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