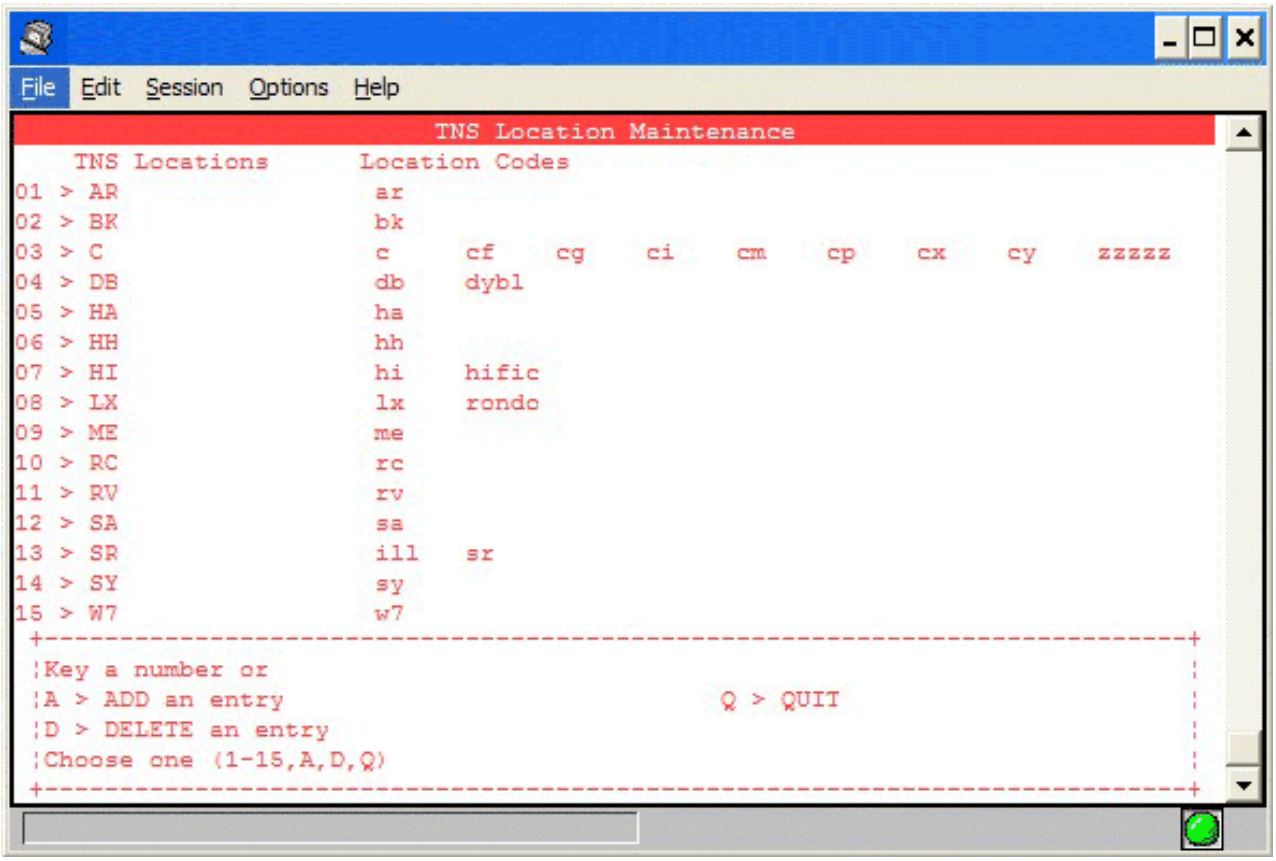
multiple messages

A new Teleforms system arrives with two messages: one for hold pickups and one for overdues. If your library has multiple branches, each with its own holdshelf, and you want a hold pickup message for each holdshelf location, this would require the purchase of additional messages. Contact Innovative Interfaces to purchase additional messages.

After additional messages have been purchased from Innovative Interfaces, a new menu option to all is available to allow editing of the TNS Locations Map File. This file allows for several location codes to be associated with one holds pickup location.

Access to this file is in telnet via the Circulation menu path.



Add an Entry

To add an entry, choose A > ADD an entry. For this entry, choose a TNS location code and then add all the location codes for this TNS code. The TNS code can be a new arbitrary code and, as seen in the examples above, the TNS codes can be numbers or letters.

Change an Entry

If you would like to modify an existing entry, choose **C > CHANGE name**. You will then be able to modify an entry.

Delete an Entry

Choose **D > DELETE** an entry if you would like to delete an entry. The system will walk you though picking an entry to delete and then you can delete the entry.

Additional information about the TNS Location Map is available in the Guide and Reference on page # 105641 Editing the TNS Location Map File.

Once Innovative has set up the system to work with multiple hold messages, and your library has set the Location Map, your library should record the name of the hold pickup location. Follow the instructions on the Recording Messages page of this tutorial.

HOT TIP - There is a maximum number of 5 characters allowed for TNS Locations.

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