Introduction

Understanding the basic components of the Millennium circulation environment and how each function works is key to efficiently using Millennium Circulation. Because there are often multiple ways of performing different tasks, this tutorial will introduce you to the various methods, and you will be able to decide which method is the most comfortable or most efficient for you or your staff. This tutorial starts with creating a patron record and then follows the steps used for most common circulation desk functions in an order in which you might normally encounter them. You'll walk through step-by-step instructions, examples, tips, and annotated illustrations of the Millennium Circulation environment. When you complete this tutorial, you will know and understand:

- The basic components of the Millennium patron record and how to create and edit a patron record
- How to check out and check in item records
- Different ways to search, display, create and modify a hold
- How to charge money, collect money and adjust fines

Navigation & Requirements NAVIGATION

- At the bottom of each page are links to the next and previous pages. We recommend you follow through the tutorial steps using the **Next Page** links.
- A menu bar near the top of each page lists each section in the tutorial, with your current location highlighted in red. You can select a different section from the menu bar.
- At any time you can select from the drop down menus on the navigation bar across the top of each page.
- Within pages there are links to other pages in the tutorial. Use your browser's **Back** button to return to your previous place in the tutorial.
- Links to pages outside the tutorial open in a separate browser window. To return to the tutorial, close the external link window, or click on the tutorial window to make it active.
- Hot Tips are used to highlight information that either illustrates or expands a point in the tutorial text. They can be recognized by the icon:

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• Moving graphic examples are included on some pages. To view them you need the Flash plugin on your

Get macromedia /

computer. You can download the latest Flash from this link

Use the **START** and **STOP** buttons to control the Flash movie. Review or Close when finished.

RECOMMENDED SOFTWARE AND HARDWARE SETTINGS

• Web browser: Netscape Communicator v.4.5 or above; Internet Explorer v.4.5 or above

For optimal viewing:

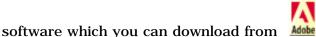
- Web browser: Netscape Communicator v.6.0 or above; Internet Explorer v.5.5 or above
- Monitor setting: 1024 x 768 resolution or higher, with browser window maximized
- Colors: at least 256 or higher

PRINTING

You can print individual tutorial pages and screens from within a Web browser using the 'Print this page' icon



The complete tutorial can also be printed in <u>PDF format</u>. To view and print it you need Adobe Acrobat Reader



Customers who would like to mount this tutorial on a local server for the use of their staff, without having to allow them full access to CSDirect, may download the tutorial as a <u>ZIP file</u> (size 4.6Mb). After the file has been downloaded and unzipped into the Local directory of choice you will see a list of individual html pages. Double click to open a page called **index.html** and the tutorial will be accessible. Print: Navigation & Requirements

Please contact us if you have <u>questions</u>, <u>comments</u> or <u>problems</u>.

Using Millennium Circulation

Common Elements

In using Millennium you will find many elements to be common to all of the applications. Included within this tutorial and the User Manual are explanations and examples of these elements.

Using Java Components

The Millennium applications all use a Java-based, graphical interface. Java programs are very similar to Windows programs in that there are often multiple ways to access the same mode or function. For example, there may be a menu command, a keyboard command, or a screen button.

The tutorial is designed to be a self-guided introduction to the Circulation system, which can be taken before training, in order to introduce trainees to screens and concepts that they will be using. Note that the labels and values of fields are highly customizable and so may not match your system exactly. However, the concepts and capabilities should be true for all Millennium systems.

Patron Registration & Editing

In Millennium Circulation, the process of registering a patron is the same as creating a Patron Record. In this tutorial two possible methods for creating a Patron Record are presented.

The first method is to create a full Patron Record at the time of registration, using the **New Patron Record** command.



The Insert Patron Record window will appear.

Tinsert Patron Re	cord · New PATRO	N			×
<u>File Edit View</u>					
				- Insert	Angeler State Stat
Select Template					
patron: patron rec	ords				
pubpatron: Public	Library Patron				2000
suplierill: Supplyin	g ILL (Inst)				200
upatron: University	Patron				
otfpatron: On the F	ly Patron				
		Sel	ect <u>C</u> ancel		
New PATRON Last	Updated: 04-04-2	005 Created: 04	-04-2005 Revisions:		
Expiration Date		Birth Date		ILL Request	
Patron Code 1	-	Home Library	ep Emeryville Public Library	Current Item C	
Patron Code 2	-	Patron Message	- NO MESSAGE	Current Item D	10000
Patron Code 3		Manual Block	-	Patron Code 4	
Patron Type	0 Adult (eng)	Claims Returned		Patron Agency	
Total Checkouts		Money Owed	\$0.00	Last Circ Activity	
Total Renewals		Current Item A		LANG PREF	eng 👸
Current Checkouts		Current Item B			10000
Name					
Address	Street/PO Box				
	City, State ZIP				
> Telephone					
Barcode					
Email Address					-
Now DATDON Doop	n al		Dec		(0) (0)

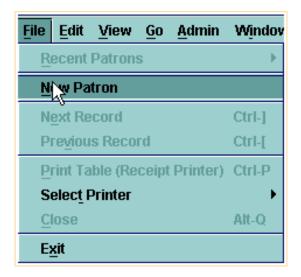
http://innhouse.iii.com/ruslan/circul/print_patron.html (1 of 2) [6/2/2005 4:04:46 PM]

Pr	int: Patron Registration & Editing	
	🐔 Ethai Auuess	
	New PATRON Record	Record Creation Mode (OVR)

The second method allows you to save time at registration by creating a brief Patron Record, called an On-The-Fly Patron Record, then later editing the record to add additional information.

Creating a Patron Record

To create a new Patron Record from **Circulation Desk** mode, you can either select the **New Patron** command from the **File** menu,



or click on the New button on the toolbar.



The first time you create a new record, the system may prompt you to select a *Patron Record template*, depending on whether your login has more than one template in its "Preferred" settings. Click on the name of the template you would like to use, and then choose the **Select** command. You can also double-click on the name of the template. If your login has been assigned only one template, the patron registration will begin without any prompt for template.

Select Template	
patron: patron records	
pubpatron: Public Library Patron N	100000
suplierill: Supplying ILL (Inst) 🛛 🗟	200
upatron: University Patron	
otfpatron: On the Fly Patron	•
Select <u>C</u> ancel	

NOTE: If you choose an incorrect template, have your supervisor or system coordinator show you how to adjust the New Record Tab in Settings, available under the Admin menu.

Ø

Millennium Circulation offers a *Wizard*, or a series of dialogs, to assist you in entering patron information. For each field that appears in the selected template, Millennium Circulation prompts you to enter a value for that field.

🔽 Insert Patron Re	cord · New PATRON					x
<u>File Edit View</u>						
			Insert		elete Print (X Cancel
	t Updated: 04-04-2005		2005 Revis	ions:		
Expiration Date		Birth Date			ILL Request	
Patron Code 1	-	Home Library	ер Етегу	ville Public Libra	ary Current Item C	
Patron Code 2	-	Patron Message	- NO MESS	AGE	Current Item D	
Patron Code 3		Manual Block	-		Patron Code 4	
Patron Type	0 Adult (eng)				Patron Agency	
Total Checkouts		Edit Data		×	Last Circ Activity	
Total Renewals		Expiration Date	-		LANG PREF	eng
Current Checkouts		I_				
> Name		Next <u>C</u> a	ncel New Rec	cord Creation		
Address	Street/PO Box					
	City, State ZIP					
> Telephone						
Barcode						
Email Address	s .					
New PATRON Reco	rd			Rec	ord Creation Mode	

After entering data for the displayed field, choose the **Next** button,



or use your keyboard Enter key to proceed to the next field in the wizard.

NOTE: If you make an error and have already chosen Next, you cannot correct it right away. Once you have responded to all of the wizard prompts, you will have the opportunity to edit the record you just created to make any corrections.

To exit from the wizard without creating the record, choose the **Cancel New Record Creation** button.

Cancel New Record Creation



NOTE: In this tutorial, as the process of creating a Patron Record proceeds, some information about each field will be mentioned. For additional information, refer to the User Manual, Page # 103169: <u>Appendix|Fixed-length Fields|Patron Records</u> & Page # 103177: <u>Appendix|Variable-length Fields|Patron Records</u> Also note that the order of the wizard fields in your template may be different than the template being used in this tutorial, which prompts for information in the order that it appears in the record.

Date Fields

The first field in this template is **Expiration Date**, which is a *Fixed-length Field*. This field can be used to block a patron from checking out items if his or her registration has expired.

👿 Edit Data		X
Expiration D	ate	8 -
Next	<u>C</u>	ancel New Record Creation

There are several ways to enter the date, which will work anytime you encounter a date field in Millennium Circulation:

• Enter the date in the format used by your library, e.g. type in two digits each for the month, day and year. As you begin to type, the system will fill in the first two digits of the year.

🗸 Edit Data		×
Expiration Dat	04-04-20	
Next	Cancel New Record Cre	eation

• Double click in the white area of the date prompt, or type the letter ${\bf C}$ (the command to use the calendar).

Select D)ate						×
April 4 2005							
April 2005 >>>							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
					1	2	
3	4	5	6	7	8	9	
10	11 4	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
<u>O</u> K <u>C</u> ancel							

The **single arrow** buttons are used to move forward and back one month. The **double arrow** buttons are used to move forward and back one year. To select a date, it is important that you actually click on the date you want, so that the text at the top of the dialog box displays the correct date.

For example, to make the expiration date one year later, click on the double right arrow to move forward one year and then click on the date one year from today.

Select 🛛)ate					ĺ	×	
	April 4 2005							
<<	<	April 2006	j		>	>>	j	
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
						1		
2	3	4	5	6	7	8		
9	10	11 1	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27	28	29		
30								
<u>O</u> K <u>C</u> ancel								

Note that the year has changed in the top date display.

Select Date		×
<< <	April 4 2006	> >>

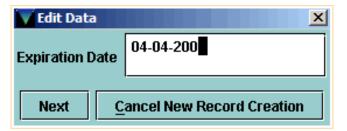
Click on the **OK** button to fill in the **Expiration Date** field.

🔽 Edit Data	a 👘	X
Expiration D)ate	04-04-2006
Next	Ē	ancel New Record Creation

• If your patrons' registration expires one year from today, an easy way to enter the expiration date is to type the letter \mathbf{T} , which is the command to enter today's date,

🗸 Edit Data	X
Expiration Date	04-04-2005
Next <u>C</u>	ancel New Record Creation

then backspace over the last digit of the year



and enter next year.

🗸 Edit Data	×
Expiration Date	04-04-2006
Next <u>C</u>	ancel New Record Creation

http://innhouse.iii.com/ruslan/circul/print_patron1_1.html (3 of 4) [6/2/2005 4:08:44 PM]

Print: Date Fields



NOTE: To remove a date (i.e., to make the date field blank) type the letter **B**, which is the command to blank out a date field.

V	ielect 🛛 🔀
	-
	f FEMALE
	m MALE
	<u>QK</u> <u>C</u> ancel

Click on the desired code, then click OK.

👿 Edit Data	×	
PCODE1 FEMALE		
Next	Cancel New Record Creation	

• If you type an invalid code, Millennium Circulation offers a pop-up menu of valid codes. You can use the <space> bar to trigger this menu. Click on the code to select, or use the arrow keys to scroll through the list and press Enter to select.

🔽 Edit Data			
PCODE1	f Female		
Next	- f Female	w Record Creation	
	m MALE		

If you know the code you would like to enter, you can also type in that code at the prompt.

It is important that you choose the correct **PTYPE**, or Patron Type, code when creating a new Patron Record.

Print: Fixed-Length Fields

New PATRON Last Updated: 04-04-2005 Created: 04-04-2005 Revisions:						
Expiration Date 04-04-2006			Birth Date		ILL Request	
Patron Code 1 f FEMALE			Home Library		Current Item C	
Patron Code 2			Patron Message		Current Item D	
Patron Code 3			Manual Block		Patron Code 4	
Patron Type					atron Agency	
Total Checkouts			Edit Data		ast Circ Activity	
Total Renewals		Patron Type		ANG PREF		
Current Checkouts						
 Unique ID No. Name 			Next <u>C</u> ance	el New Record Creation		
Address	Street/PO Box					
	City, State ZIP					
> Telephone						

This numeric code is one of three elements, and the only one from the Patron Record, that determines the correct Loan Rule to use for this patron at the time of a circulation transaction. The *Loan Rule* is used to determine the correct due dates for items and other circulation parameters.

The Birth Date field functions like the Expiration Date field and other date fields on the system.

🔽 Edit Data 🛛 🗙			
BIRTH DATE -			
Next			
Next	Cancel New Record Creation		

You can type in the date or use the calendar. If you type in the birth date for patrons born in the 20th century, be sure to backspace over the first two digits of the year, the '20'.

🔽 Edit Data 🛛 🗙			
BIRTH DATE	03-15-20		
Next	Cancel New Record Creation		

Replace them with '19'.



NOTE: When you type '1' in the year field, the system will fill in the '9', so you only need to type 1-7-9 for a birth year of 1979.

👿 Edit Data	×
BIRTH DATE	03-15-1979
Next	Cancel New Record Creation

The valid codes for **Home Library** are the same *Location Codes* used in all records on the system, such as Bibliographic and Item Records.

🔽 Edit Data	×
Home Libra	гу
Next	Cancel New Record Creation

If you retrieve the list of codes, you may find that it is a very long list.

none	eb Emeryville Branch Library
ebaf	eban
EBL Adult Fiction	EBL Adult Non-Fiction
ebav EBL Audio Visual	EBL Equipment
ebj	ebjr
EBL Juvenile	EBL Juvenile Reference
ebmr	ebper
EBL Meeting Room	EBL Periodicals
ebref	ebres
EBL Reference	EBL Reserves
ebweb EBL Internet Resource	eill Emeryville ILL
ep	epaf
Emeryville Public Library	EPL Adult Fiction
epan	epav
EPL Adult Non-Fiction	EPL Audio Visual
epj	epjr
EPL Juvenile	EPL Juvenile Reference
ок	

It is probably easier to type in the appropriate home library code for your patrons, or the correct code may have been set in the default template.

The **PMESSAGE**, or Patron Message field, is an optional field that adds a generic message to the Patron Record.

🔽 Edit Data 🛛 🗙		
PMESSAGE	NO MESSAGE	
Next	Cancel New Record Creation	

If you enter a value, the message will display each time the Patron Record is retrieved. Here is a list of some sample PMESSAGEs:

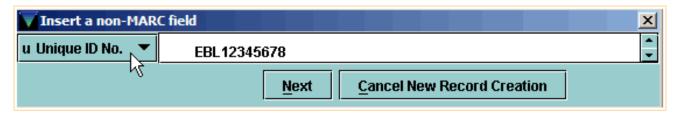
Select	×		
	f ON THE FLY		
	⁸ CHECK EMAIL		
^b BIRTHDATE	d NEED ID#		
^p PARENT SIGN	r ADULT REG		
^m MISSING PIECES	i DAMAGED ITEM		
^C CKO NO CARD	^U INTERNET USE		
n PHONE#			
<u>O</u> K <u>C</u> ancel			

If you want no message to appear, you would choose the *null*, or *hyphen*, value.

Variable-Length Fields

The next group of wizard prompts are for *Variable-length Fields*. Remember that the fields and/or field labels on your system may be different than this example.

The **ID** field is the unique identifying number for this patron, such as driver's license or state ID number in a public library, or the student's registration number in an academic library.



For **Patron Name**, be sure to enter the patron's last name first, followed by a comma, space, then first name and middle initial. Notices to patrons will be addressed to the patron name in first name, last name order, with the comma used as the indicator of where the last name ends.

🔽 Insert a non-MAR	C field
n Name 🗸 🔻	Bishop, Robin
М	Next Cancel New Record Creation

Note that there are multiple lines provided for mailing address; in this example, the first line is for street or PO box, and the second is for city, state and zip.

If you need additional lines, press Shift+Enter, or right-click and select **Insert Line** from the pop-up menu.

👿 Insert a field	×
a ADDRESS V	402 SYDNEY STREET HOLLAND, MI 49423
	<u>N</u> ext <u>Cancel New Record Creation</u>

If applicable, enter the patron's telephone number

Tinsert a non-MAR	C field 🔀
t Telephone 🔍 🔻	510-555-1212
И	Next Cancel New Record Creation

and complete email address.

Tinsert a non-MAR	C field		×
z Email Address 💌	rbishop@123.com		
4	Next	Cancel New Record Creation	

The patron's barcode can either be scanned or keyed in.

Tinsert a non-MAR	C field	×
b Barcode 🛛 🔻	21298000237172	
45	Next Cancel New Record Creation	

Completing the Record

After you have completed all of the wizard prompts, Millennium Circulation allows you to edit the Patron Record you just created to make any corrections.

Insert Patron Re	cord · New PATRON				×		
<u>File Edit View</u>							
New PATRON Last	Undated: 04-20-20	05 Created 04 1	Insert Save/Cl	Delete Print	Cancel		
Expiration Date	Updated: 04-20-20 04-04-2006	05 Created: 04-2 Birth Date	20-2005 Revisions: 04-04-1980	ILL Request			
Patron Code 1	f FEMALE	Home Library	eb Emeryville Branch Lib				
Patron Code 2		Patron Message	- NO MESSAGE	Current Item D			
Patron Code 3		Manual Block		Patron Code 4			
Patron Type	0 Adult (eng)	Claims Returned		Patron Agency			
Total Checkouts		Money Owed	\$0.00	Last Circ Activity			
Total Renewals		Current Item A		LANG PREF			
Current Checkouts		Current Item B					
Image: Discrete transmission EBL12345678 Image: Discrete transmission Bishop, Robin Address Street/PO Box 123 Library Lane							
City, State ZIP Emeryville, CA 94608							
Telephone 510-555-1212 Email Address rbihsop@123.com Barcode 21298000237172							
New PATRON Reco	rd			Record Creation Mode	e (INS)		

When you are finished, be sure to save your record by clicking on the **Save** button on the toolbar, or using the **Ctrl+S** keyboard shortcut.



At this point, the record is ready to be used to check out items for the patron, or you can close out of the record if you are finished.

Print: Completing the Record

Circulation I	Desk	New (Vie:		P Messages	Q Browse	erint Print	Close
Millennium Circulation Desk	Key or Scan Item or Pa	tron Barcode	e	Name Barcode Address Telephone Patron Type Patron Code 4 Claims Return Expiration Dat	2129 Stree City, 9 510-5 0 Adu 0 ed 0	op, Robin 80002371 st/PO Box State ZIP 555-1212 It (eng) I-2006	123 Libra	ıry Lane e, CA 94608

For additional information, refer to the User Manual, Page # 100272: Creating a Patron Record

Duplicate Checking

There is an additional system feature you may encounter when creating Patron Records.

The Patron ID index, and/or the Barcode index, can be checked for duplicate entries to prevent the creation of a duplicate record for the same patron.

For example, after entering the data in the **ID** wizard prompt, and clicking on the **Next** button or using the Enter key, the system searches the index of patron IDs.

u Unique ID No. EBL12345678	▼Insert a non-MARC field								
	•								
<u>N</u> ext <u>Cancel New Record Creation</u>									

If the system finds a duplicate record, it will display in a separate window. If the system finds more than one duplicate record, the system will display a browse list of the records.

Duplicate record	(s) found · p10011936				
<u>File Edit View (</u>	<u>Go Tools H</u> elp				
Duplicate ree	cord(s) found		Insert View	Summary Brow	wse
		Us	e Patron Record		
p10011936 Las	t Updated: 04-04-200	5 Created: 0	4-04-200 Use Patron Record A	H-C	
Expiration Date	04-04-2006	Birth Date	04-04-1980	ILL Request	0
Patron Code 1	f female	Home Library	eb Emeryville Branch Library	Current Item C	0
Patron Code 2		Patron Message	- NO MESSAGE	Current Item D	0
Patron Code 3	0	Manual Block		Patron Code 4	0
Patron Type	0 Adult (eng)	Claims Returned	0	Patron Agency	0
Total Checkouts	0	Money Owed	\$0.00	Last Circ Activity	·
Total Renewals	0	Current Item A	0	LANG PREF	
Current Checkouts	0	Current Item B	0		
Name	Bishop, Robin				
Address	Street/PO Box 123 Lit	orary Lane			
	City, State ZIP Emery	ville, CA 94608			
Telephone	510-555-1212				
Unique ID No.	EBL12345678				
Barcode	21298000237172				
Email Address	rbishop@123.com				

To replace the record you are creating with the entry that has been found, choose the **Use Patron Record** button.

Millennium Circulation then retrieves the Patron Record to use for checkout or other functions.

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Creating Patron Records "On-The-Fly"

On-The-Fly records can be used when there is a line of patrons waiting to be served and the library has chosen to create brief records to be completed at a later time. It is important to understand that unless fixed fields are entered in the original template, statistics will be lost for items that have been checked out to an On-The-Fly patron.

To create a Patron Record On-The-Fly, be sure the current mode is set to **Circulation Desk** and then scan a new, unused patron barcode.

NOTE: Some libraries do not allow On-The-Fly patron records. If this is the case, the ability to create them can be turned off.

Circulation	ı D	esk	New	E View	Edit	T Messages	Browse
Millennium Circulation Desk		Key or Scan Patron Barcode 21288000113338 Search	Name Barcode Address Telephone Note Patron Type Patron Code 4 Claims Return Expiration Dat	City	eet/PO Box /, State ZIP		

Rather than having to choose a template, Millennium Circulation can be configured to default to your library's own on-the-fly template. You can then enter the data in each of the wizard prompts.

Print: Creating Patron Records "On-The-Fly"

V Patron On-Fly	· New PATRON							
<u>File Edit View</u>								
					-2		X	4
						ave/Cl	Delete	Print
Barcode: b21288	8000113338							
New PATRON Las	t Updated: 05-11-2005	Created: 05-11-	2005 R	levisions:				
Expiration Date		Birth Date				ILL Requ	est	
Patron Code 1	-	Home Library	ep Er	neryville Pu	blic Libraŋ	Current #	tem C	
Patron Code 2	-	Patron Message	f ON TH	HE FLY		Current It	tem D	
Patron Code 3		Edit Data			X	Patron Co	ode 4	
Patron Type	0 Adult (eng)					Patron A	gency	
Total Checkouts		Expiration Date	-			Last Circ	Activity	
Total Renewals		· .				LANG PR	EF	eng
Current Checkouts		Next Ca	ncel Nev	N Record Cr	eation			
Name								
Address	Street/PO Box							
	City, State ZIP							
Telephone								

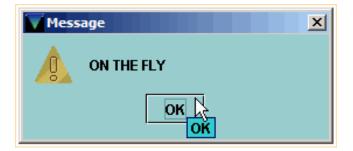
When you are finished entering the data, Millennium Circulation allows you to edit the Patron Record you just created to make any corrections.

Note that the barcode you scanned is automatically included in the Patron Record.

Patron On-Fly	· New PATRON							
<u>File</u> Edit <u>View</u>								
				nsert S	ave/Cl	Print		
Barcode: b21288000113338								
New PATRON L	ast Updated: 04-20-200	05 Created: 04-20-	2005 Revisions: 0					
Expiration Date	04-04-2006	Current Checkouts	0		Current Item A	0		
Patron Code 1	-	Birth Date			Current Item B	0		
Patron Code 2	-	Home Library	ep Emeryville Publ	ic Library	ILL Request	0		
Patron Code 3	0	Patron Message	f ON THE FLY		Current Item C	0		
Patron Type	0 Adult (eng)	Manual Block	-		Current Item D	0		
Total Checkouts	0	Claims Returned	0		Last Circ Activity			
Total Renewals	0	Money Owed	\$0.00					
Name Address	Mogilivets, Ruslan Street/PO Box 456	Library Lano						
		Library Lane ryville, CA 94608						
 Telephone Barcode 	City, State ZIP Eme 510-555-1212 21288000113338	1 yvine, CA 94008						

Be sure to save your record by clicking on the **Save** button on the toolbar, or using the **Ctrl+S** keyboard shortcut.

Note that in on-the-fly records, the **PMESSAGE** field is automatically filled in with the *On-the-fly* message. This message will appear each time this Patron Record is retrieved. It alerts the operator that further editing of the Patron Record may be required.



Click **OK** and the record is now ready to be used to check out items for the patron.

For additional information, refer to the User Manual, Page # 100273: <u>Creating Patron Records On-The-Fly</u> & Page # 100274: <u>Indicating a Patron Record was Created On-The-Fly</u>

Editing a Patron Record

To edit a Patron Record in **Circulation Desk** mode, first retrieve the Patron Record.

After retrieving it, you can open the record for editing by clicking on the **Edit** button on the toolbar,

		*	@	P		Q
		New	View	Bait	Messages	Browse
				Edit Pa	tron Record	I Ctrl+Shift-E
PATRN NAME	MOGILIVETS, RUSLAN					
P BARCODE	21234000113338					
P TYPE	3 JUVENILE					
PCODE4	0					
CL RTRND	0					
EXP DATE	01-10-2004					

or, use the Edit|Patron command from the Edit menu or the keyboard command Ctrl+Shift+E.

<u>F</u> ile	Edit View G	o <u>A</u> dmin <u>H</u> e	lp		
Circ	Coby	Ctrl-X Ctrl-C			
	<u>P</u> aste <u>S</u> elect All	Ctrl-V Ctrl-A	n or Patron Barcode	PATRN NAME P BARCODE	MOGILIVETS, RUSLAN 21234000113338
Mi	110_0101000			P TYPE PCODE4	3 JUVENILE 0
	Patron	Ctrl+Shift-E		CL RTRND EXP DATE	0 01-10-2004

If you are authorized for editing, Millennium Circulation opens an editing window displaying the contents of the Patron Record. You can modify the fixed-length and variable-length fields in the record in the editing window.

Edit Patron Record • p10000112

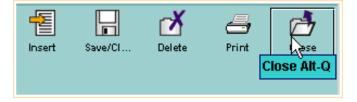
File Edit View

				Derete frink	0.050			
p10000112 Last Updated: 01-12-2005 Created: 06-11-2004 Revisions: 15								
Expiration Date	12-30-2006	Birth Date		ILL Request	0			
Patron Code 1	-	Home Library	eb Emeryville Branch Library	Current Item C	0			
Patron Code 2	-	Patron Message	- NO MESSAGE	Current Item D	0			
Patron Code 3	0 Emeryville	Manual Block	-	Patron Code 4	0			
Patron Type	0 Adult	Claims Returned	0	Patron Agency	0 PUBLIC LIBRARY			
Total Checkouts	2	Money Owed	\$0.00	Last Circ Activity	07-16-2004			
Total Renewals	0	Current Item A	0	LANG PREF				
Current Checkout	is O	Current Item B	0					
	Denie Freite			-				
Name	Davis, Emily							
Address	1 Tower Road							
	Emeryville, CA 946	608						
Telephone	510-555-1212							
Barcode	20102000198655							
Email Address	Email Address <u>emily davis@iii.com</u>							
ļ								
				Edit Mod	e (INS)			
)								

To save your changes and close the editing window, choose the **Save/Close (Save/Cl...)** button on the toolbar, or use the keyboard command **Ctrl+S**.



If you choose the **Close** button (or the keyboard shortcut Alt+Q) Millennium Circulation asks you if you want to save changes to the record before closing it.



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х

ð

Print

Close

7

Delete

Save/CL

Insert



The following pages will explain in detail how to edit a record.

Fixed-Length Fields

When you first open a Patron Record for editing, the cursor will appear in the first fixed-length field, in this case the Expiration Date. You can use the tab key to move through the codes and values in the fixed-length fields.

10000112 Last Updated: 01-12-2005 Created: 06-11-2004 Revisions: 15							
Expiration Date	12-30-2006	Birth Date		ILL Request	0		
Patron Code 1	-	Home Library	eb Emeryville Branch Library	Current Item C	0		
Patron Code 2	-	Patron Message	- NO MESSAGE	Current Item D	0		
Patron Code 3	0 Emeryville	Manual Block	-	Patron Code 4	0		
Patron Type	0 Adult	Claims Returned	0	Patron Agency	0 PUBLIC LIBRARY		
Total Checkouts	2	Money Owed	\$0.00	Last Circ Activity	07-16-2004		
Total Renewals	0	Current Item A	0	LANG PREF			
Current Checkouts	0	Current Item B	0				
Name E	avis, Emily						
Address	1 Tower Road						
	Emeryville, CA 94608						
Telephone	Telephone 510-555-1212						
Barcode 20102000198655							
Email Address	<u>mily_davis@iii.com</u>						

When you reach the last fixed-length field, the cursor will move to the first variable-length field, and you can tab through the field labels and data.

10000112 Last Updated: 01-12-2005 Created: 06-11-2004 Revisions: 15							
Expiration Date	12-30-2006	Birth Date		ILL Request	0		
Patron Code 1	-	Home Library	eb Emeryville Branch Library	Current Item C	0		
Patron Code 2	-	Patron Message	- NO MESSAGE	Current Item D	0		
Patron Code 3	0 Emeryville	Manual Block	-	Patron Code 4	0		
Patron Type	0 Adult	Claims Returned	0	Patron Agency	0 PUBLIC LIBRARY		
Total Checkouts	2	Money Owed	\$0.00	Last Circ Activity	07-16-2004		
Total Renewals	0	Current Item A	0	LANG PREF			
Current Checkouts	: 0	Current Item B	0				
Name I)avis, Emily						
Address	1 Tower Road						
	Emeryville, CA 94608						
Telephone 510-555-1212							
Barcode 20102000198655							
Email Address emily davis@iii.com							

You can also single-click in the code or value area of the field, if you prefer to type in a code. For example, click in the Patron Agency field and type in the correct value.

Print: Fixed-Length Fields

Email Address

10000112 Last Updated: 01-12-2005 Created: 06-11-2004 Revisions: 15							
Expiration Date	12-30-2006	Birth Date		ILL Request	0		
Patron Code 1	-	Home Library	eb Emeryville Branch Library	Current Item C	0		
Patron Code 2	-	Patron Message	- NO MESSAGE	Current Item D	0		
Patron Code 3	0 Emeryville	Manual Block	-	Patron Code 4	0		
Patron Type	0 Adult	Claims Returned	0	Patron Agency	PUBLIC LIBRARY		
Total Checkouts	2	Money Owed	\$0.00	Last Circ Activity	07-16-2004		
Total Renewals	0	Current Item A	0	LANG PREF			
Current Checkouts	; 0	Current Item B	0				
Name Address	Davis, Emily 1 Tower Road						
Emeryville, CA 94608							
Telephone 510-555-1212							
Barcode 20102000198655							
Email Address <u>emily davis@iii.com</u>							

To display the wizard prompt for a field for editing, double-click on the label or name of the field. For example, choose a validated field such as Patron Message, and the wizard prompt displays a list of valid codes. Click on the code you wish to enter, and then choose **OK**.

10000112 Last Updated: 01-12-2005 Created: 06-11-2004 Revisions: 15							
Expiration Date	12-30-2006	Birth Date		ILL Request	0		
Patron Code 1	-	Home Library	eb Emeryville Branch Library	Current Item C	0		
Patron Code 2	-	Patron Message	NO MESSAGE	Current Item D	0		
Patron Code 3	0 Emeryville	Manual Block	-	Patron Code 4	0		
Patron Type	0 Adult	Claims Returned	0	Patron Agency	0 PUBLIC LIBRARY		
Total Checkouts	2	Money Owed	\$0.00	Last Circ Activity	07-16-2004		
Total Renewals	0	Current Item A	0	LANG PREF			
Current Checkouts	0	Current Item B	0				
Name D	avis, Emily						
Address	1 Tower Road						
Emeryville, CA 94608							
Telephone 510-555-1212							
Barcode 20102000198655							

For a non-validated field, such as Birth Date, you can either click on the field label to display the calendar, or you can key the date into the field directly.

In Millennium, dates are stored with a 4 digit year and the date prompt is hard-coded to be "20yr" for the year portion, e.g. "mo-dy-20yr" if you use U.S. date format. So there are two types of behavior depending on whether the date needed is after January 1, 2000, or whether it is before.

emily davis@iii.com

Print: Fixed-Length Fields

010000112 Last Updated: 01-12-2005 Created: 06-11-2004 Revisions: 15							
Expiration Date	12-30-2006	Birth Date		ILL Request	0		
Patron Code 1	-	Home Library	eb Emeryville Branch Library	Current Item C	0		
Patron Code 2	-	Patron Message	- NO MESSAGE	Current Item D	0		
Patron Code 3	0 Emeryville	Manual Block	-	Patron Code 4	0		
Patron Type	0 Adult	Claims Returned	0	Patron Agency	0 PUBLIC LIBRARY		
Total Checkouts	2	Money Owed	\$0.00	Last Circ Activity	07-16-2004		
Total Renewals	0	Current Item A	0	LANG PREF			
Current Checkouts	: 0	Current Item B	0				
Name E	avis, Emily						
Address	Address 1 Tower Road						
	Emeryville, CA 9460	8					
Telephone 510-555-1212							

Barcode 20102000198655

Email Address emily davis@iii.com

close window

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Variable-Length Fields

There are several ways to choose the command for inserting a variable-length field into the Patron Record:

- Edit menu Insert Field command
- Keyboard command, **Ctrl+I**

<u>F</u> ile	Edit View							
	Cut	Ctrl-X		-		rX	4	1
	Copy	Ctrl-C		Insert	Save/Cl	Delete	Print	Close
	<u>P</u> aste	Ctrl-V						
p100(<u>E</u> dit Field	Ctrl-E	Created: 01-10-20	003 Revis	ions: 3			
EXP	Insert Field	Ctrl-I	CUR CHKOUT	2			CUR ITEMA	0
PCO	<u>D</u> elete Field	Ctrl-D	BIRTH DATE	10-13-199	1		CURITEMB	0
PCO	Substitution phrases		HOME LIBR	eb Emeryvi	ille Branch Li	ibrary I	ILL REQUES	0
PCO	 Undo	Ctrl-Z	PMESSAGE	u INTERN	ET USE		CUR ITEMC	0
P TY	-	Ctrl-Y	MBLOCK	-			CURITEMD	0
TOT	Redo	CUI-T	CL RTRND	0		1	PCODE4	0
ΤΟΤ	Move to top of group		MONEY OWED	\$0.00		-	PAT AGENCY	2
PAT	Move to <u>b</u> ottom of grou	lb.						
UNI	Move up							
PB	Move down							

• Right-click in variable-length field, select Insert Field

File Edit View

				X 🗁	1
			Insert Save/Cl Del	lete Print	Close
p10000197 L	ast Updated: O	1-15-2003 Created: 01-10-200	03 Revisions: 3		
EXP DATE	01-10-2004	Cu <u>t</u>	2	CUR ITEMA	0
PCODE1	m MALE	Сору	10-13-1991	CUR ITEMB	0
PCODE2	j juvenile	<u>P</u> aste	b Emeryville Branch Librar	ILL REQUES	0
PCODE3	0	<u>E</u> dit Field	I INTERNET USE	CUR ITEMC	0
P TYPE	3 JUVENILE	Inser Field		CUR ITEMD	0
TOT CHKOUT	2	Delete Field)	PCODE4	0
TOT RENWAL	0	Move to top of group	0.00	PAT AGENCY	2
PATRN NAME	MOGILIVETS	Move to bottom of group			
UNIQ ID	M849309584	Move up			
P BARCODE	1234800011	Move down			

• **Insert** button on the toolbar

<u>File Edit Vi</u>	ew				
p10000197 L	ast Updated: 01-15-2003 C	reated: 01-10-20	Insert Field Ctrl-I	🞽 🚑 lete Print	Close
EXP DATE	01-10-2004	CUR CHKOUT	2	CUR ITEMA	0
PCODE1	m MALE	BIRTH DATE	10-13-1991	CUR ITEMB	0
PCODE2	j juvenile	HOME LIBR	eb Emeryville Branch Library	ILL REQUES	0
PCODE3	0	PMESSAGE	u INTERNET USE	CUR ITEMC	0
P TYPE	3 JUVENILE	MBLOCK	-	CUR ITEMD	0
TOT CHKOUT	2	CL RTRND	0	PCODE4	0
TOT RENWAL	0	MONEY OWED	\$0.00	PAT AGENCY	2
PATRN NAME UNIQ ID P BARCODE	M849309584391				

Any of these methods will cause Millennium Circulation to display the wizard prompt for variable-length fields, which has a drop-down menu to choose the appropriate type of field. The letters on the left of this list of field names are called *Field Group Tags*.

File Edit View					
🔽 Insert a field					×
n PATRN NAME					
n PATRN NAME		<u>0</u>	K Cancel		
a ADDRESS		<u> </u>			
h ALT ADDRS	I-2004	CUR CHKOUT	2	CUR ITEMA	0
t TELEPHONE	ALE	BIRTH DATE	10-13-1991	CUR ITEMB	0
pALTPHONE u MICHID	/ENILE	HOME LIBR	eb Emeryville Branch Library	ILL REQUES	0
-m MESSAGE		PMESSAGE	u INTERNET USE	CUR ITEMC	0
X NOTE	JUVENILE	MBLOCK	-	CUR ITEMD	0
b P BARCODE	_	CL RTRND	0	PCODE4	0
TOT RENWAL 0	I	MONEY OWED	\$0.00	PAT AGENCY	2
UNIQ ID M	1061LIVETS, RUSLAN 1849309584391 2348000113338				

After selecting the field you wish to enter, you can then key in the data. Then click **OK** or use the **Enter** key.

File Edit View									
🔽 Insert a fie	Tinsert a field								
a ADDRESS 37 ST. JOHN'S PARKWAY GRAND RAPIDS, MI 49507									
			K <u>C</u> ancel						
PCODE1	m MALE	BIRTH DATE	10-13-1991	CUR ITEMB	0				
PCODE2	j juvenile	HOME LIBR	eb Emeryville Branch Library	ILL REQUES	0				
PCODE3	0	PMESSAGE	u INTERNET USE	CUR ITEMC	0				
P TYPE	3 JUVENILE	MBLOCK	-	CUR ITEMD	0				
TOT CHKOUT	2	CL RTRND	0	PCODE4	0 '				
TOT RENWAL	0	MONEY OWED	\$0.00	PAT AGENCY	2				
PATRN NAME UNIQ ID P BARCODE									

A new field may be inserted out of order. The fields will be arranged in standard order when you save the record.

			insert	Save/Cl	Delete	e Print	Close
p10000197 Last Updated: 01-15-2003 Created: 01-10-2003 Revisions: 3							
EXP DATE	01-10-2004	CUR CHKOUT	2			CUR ITEMA	0
PCODE1	m MALE	BIRTH DATE	10-13-199	1		CUR ITEMB	0
PCODE2	j juvenile	HOME LIBR	eb Emeryvi	ille Branch Li	brary	ILL REQUES	0
PCODE3	0	PMESSAGE	u INTERN	ET USE		CUR ITEMC	0
P TYPE	3 JUVENILE	MBLOCK	-			CUR ITEMD	0
тот снкоит	2	CL RTRND	0			PCODE4	0
TOT RENWAL	0	MONEY OWED	\$0.00			PAT AGENCY	2
Patrn Name Uniq ID P Barcode Address	MOGILIVETS, RUSLAN M849309584391 21288000113338 37 ST. JOHN'S PARKWAY GRAND RAPIDS, MI 4950	-					

You have the ability to insert a new line within an existing address field. Be sure the cursor is in the line above where you want to insert the new line, then either right-click and choose the **Insert Line** command, or use the keyboard command **Shift+Enter**. This is useful for adding apartment numbers, business names, in care of, etc. If you need to delete one line of the address, do not use the **Delete Field** command, as this will delete the <u>entire</u> address field. Use the **Delete Line** command instead.

An alternate method for inserting a variable-length field is to press **Enter** from anywhere in the bottom section of the record. Millennium Circulation waits for you to enter a Field Group Tag for the type of field you want to enter (for example 't' for telephone number). The field name is filled in, and you can then proceed to enter the data.

It doesn't matter where the cursor is in the record for you to insert a new field. After saving the record, the fields will be re-arranged so that the display is in a standard order.

You can also re-order the fields by choosing the **Refresh** command from the **View** Menu.

<u>File</u> Edit <u>V</u> i	ew	
	Refresh	
	42	
p10000197 L	ast Updated: 01-15-2003 C	reated: 01-10-20
EXP DATE	01-10-2004	CUR CHKOUT
PCODE1	m MALE	BIRTH DATE
PCODE2	j juvenile	HOME LIBR
PCODE3	0	PMESSAGE
P TYPE	3 JUVENILE	MBLOCK
TOT CHKOUT	2	CL RTRND
TOT RENWAL	0	MONEY OWED
PATRN NAME Email Addr	MOGILIVETS, RUSLAN	
ADDRESS	37 ST. JOHN'S PARKWAY	٢
	GRAND RAPIDS, MI 4950	7
UNIQ ID	M849309584391	
P BARCODE		
TELEPHONE	616-559-1212	

To correct typographical errors, you can select some or all of the data in a field to change. For example, click and drag the mouse to select one or more letters and then type in the correction. You can also select an entire word by double-clicking on it.

The Millennium Editor also uses the normal menu/keyboard editing commands (Cut, Copy, and Paste) as well as having **Undo** and **Redo** commands.

<u>F</u> ile	Fdit ⊻iew		_			
	Cut	Ctrl-X				
	Copy	Ctrl-C				
	<u>P</u> aste	Ctrl-V				
p1000	<u>E</u> dit Field	Ctrl-E	Created: 01-10-20			
EXP	Insert Field	Ctrl-I	CUR CHKOUT			
PCO	Delete Field	Ctrl-D	BIRTH DATE			
PCO	Substitution phrases		HOME LIBR			
PCO	 Undo	Ctrl-Z	PMESSAGE			
P TY	Redo	Ctrl-Y	MBLOCK			
TOT		Guri	CL RTRND			
TOT	Move to top of group		MONEY OWED			
PAT	Move to <u>b</u> ottom of group					
ADE	Move up		IY			
	Move down	, INI 400	07			
TELEPHONE 616-559-1212 UNIQ ID M849309584391 P BARCODE 12344000113338						
	EMAIL ADDR ruslan@email.com					

Additional Editing Functions

To delete a field from a Patron Record, be sure the cursor is in the field you want deleted first, then choose the **Delete Field** command. You can choose it from the right-click menu,

<u>File Edit Vi</u>	ew			
p10000185 L	ast Updated: 01-1	15-2003 C	reated: 01-10-20	003 R
EXP DATE	01-10-2004		CUR CHKOUT	0
PCODE1	f Female		BIRTH DATE	03-15-
PCODE2	a ADULT		HOME LIBR	eb Eme
PCODE3	0		PMESSAGE	- NO I
P TYPE	4 ADULT		MBLOCK	-
TOT CHKOUT	0		CL RTRND	0
TOT RENWAL	0		MONEY OWED	\$0.00
PATRN NAME ADDRESS TELEPHONE UNIQ ID P BARCODE EMAIL ADDR PIN	402 SYDNEY HOLLAND, M 616-555-1212 W38920594823 1234400237173	STREET 49423 Cut Copy Paste Edit Field Insert Field Delete Field Move to	eld ield top of group <u>b</u> ottom of group	

or from the **Edit** menu, or use the keyboard shortcut, **Ctrl+D**.

<u>F</u> ile	Edit View				
	Cu <u>t</u>	Ctrl-X			
	Сору	Ctrl-C			
	Paste	Ctrl-V			
p1000	<u>E</u> dit Field	Ctrl-E	Created: 01-10-2	2003 R	
EXP	Insert Field	Ctrl-I	CUR CHKOUT	0	
PCO	Delete Field	Ctrl-D	BIRTH DATE	03-15-	
PCO	Substitution phrases		HOME LIBR	eb Eme	
PCO	Undo	Ctrl-Z	PMESSAGE	- NO I	
P TY	Redo	Ctrl-Y	MBLOCK	-	
TOT		Guri	CL RTRND	0	
TOT	Move to top of group		MONEY OWE	\$0.00	
PAT	Move to <u>b</u> ottom of group				
ADE	Move up Move down				
		13123			
	EPHONE 616-555-1212				
	UNIQ ID W389205948234				
	P BARCODE 21234002371727 EMAIL ADDR kwilson@email.com				
PIN	34oH3FPMQFfow				

NOTE: Do not use the **Delet**e button in the toolbar - this is used for deleting <u>entire</u> Patron Records.



In this example, if a patron forgets his or her PIN, which allows access to patron functions in the Web OPAC, you can delete the PIN from the Patron Record. The next time these functions are accessed by the patron, the patron will be prompted to enter a new PIN.

<u>F</u> ile	Edit View			
	Cut	Ctrl-X		
	Сору	Ctrl-C		
	Paste	Ctrl-V		
p1000	<u>E</u> dit Field	Ctrl-E	Created: 01-10-2	003 R
EXP	Insert Field	Ctrl-I	CUR CHKOUT	0
PCO	Delete Field	Ctrl-D	BIRTH DATE	03-15-
PCO	Substitution phrases		HOME LIBR	eb Eme
PCO	Undo	Ctrl-Z	PMESSAGE	- NO I
P TY	Redo	Ctrl-Y	MBLOCK	-
TOT	—	Gui-T	CL RTRND	0
TOT	Move to top of group		MONEY OWED	\$0.00
PAT	Move to <u>b</u> ottom of group			
ADD	Move up			
	Move down			
TEL	EPHONE 616-555-1212			
UNIQ ID W389205948234				
	ARCODE 21234002371727 AIL ADDR kwilson@email.c			
PIN	34oH3FPMQFfow			

<u>File Edit View</u>				
p10000185 L	ast Updated: 01-15-2003 C	reated: 01-10-2	003 R	
EXP DATE	01-10-2004	CUR CHKOUT	0	
PCODE1	f female	BIRTH DATE	03-15-	
PCODE2	a ADULT	HOME LIBR	eb Eme	
PCODE3	0	PMESSAGE	- NO I	
P TYPE	4 ADULT	MBLOCK	-	
TOT CHKOUT	0	CL RTRND	0	
TOT RENWAL	0	MONEY OWED	\$0.00	
PATRN NAME	WILSON, KATHERINE			
ADDRESS	402 SYDNEY STREET			
	HOLLAND, MI 49423			
TELEPHONE	616-555-1212			
UNIQ ID	W389205948234			
P BARCODE	12344002371727			
EMAIL ADDR	kwilson@email.com			

If you accidentally delete the incorrect field in a Patron Record, you can use the **Undo** command in the **Edit** menu or Ctrl+Z from the keyboard to restore the field.

<u>F</u> ile	Edit View			
	Cut	Ctrl-X		
	Сору	Ctrl-C		
	<u>P</u> aste	Ctrl-V		
p1000	Edit Field	Ctrl-E	Created: 01-10-2	003 R
EXP	Insert Field	Ctrl-I	CUR CHKOUT	0
PCO	<u>D</u> elete Field	Ctrl-D	BIRTH DATE	03-15-
PCO	Substitution phrases		HOME LIBR	eb Eme
PCO	Undo N	Ctrl-Z	PMESSAGE	- NO I
P TY	Redo	Ctrl-Y	MBLOCK	-
TOT			CL RTRND	0
TOT	Move to top of group		MONEY OWED	\$0.00
PAT	Move to <u>b</u> ottom of group			
ADD				
	Move down	TUTEJ		
UNI P Ba	TELEPHONE 616-555-1212 UNIQ ID W389205948234 P BARCODE 12344002371727 EMAIL ADDR kwilson@email.com			

<u>File Edit Vi</u>	ew		
p10000185 L	ast Updated: 01-15-2003 C	reated: 01-10-20	003 R
EXP DATE	01-10-2004	CUR CHKOUT	0
PCODE1	f female	BIRTH DATE	03-15-
PCODE2	a ADULT	HOME LIBR	eb Eme
PCODE3	0	PMESSAGE	- NO I
P TYPE	4 ADULT	MBLOCK	-
TOT CHKOUT	0	CL RTRND	0
TOT RENWAL	0	MONEY OWED	\$0.00
PATRN NAME	WILSON, KATHERINE		
ADDRESS	402 SYDNEY STREET		
	HOLLAND, MI 49423		
TELEPHONE	616-555-1212		
UNIQ ID	W389205948234		
P BARCODE	12344002371727		
EMAIL ADDR			
PIN	34oH3FPMQFfow		

NOTE: PINs are encrypted in Patron Records so you will not be able to tell them to patrons.

In addition to the **PMESSAGE**, or **Patron Message** fixed field, which can be used to add generic messages to a Patron Record, there is a variable-length **Message** field that allows you to add specific text messages to a Patron Record.

<u>File Edit View</u>				
p10000185 L	ast Updated: 01-15-2003 C	reated: 01-10-2	003 R	
EXP DATE	01-10-2004	CUR CHKOUT	0	
PCODE1	f female	BIRTH DATE	03-15-	
PCODE2	a ADULT	HOME LIBR	eb Eme	
PCODE3	0	PMESSAGE	- NO I	
P TYPE	4 ADULT	MBLOCK	-	
TOT CHKOUT	0	CL RTRND	0	
TOT RENWAL	0	MONEY OWED	\$0.00	
PATRN NAME	WILSON, KATHERINE			
ADDRESS	402 SYDNEY STREET			
	HOLLAND, MI 49423			
TELEPHONE	616-555-1212			
UNIQ ID	W389205948234			
P BARCODE	12344002371727			
EMAIL ADDR	kwilson@email.com			
PIN	34oH3FPMQFfow			
MESSAGE	REMINDER: BOOK SALE MT	G 1/29		

The **Message** field also displays whenever you retrieve a Patron Record.

Key or Scan Item or Patron Barcode	PATRN NAME WILSON, KATHERINE P BARCODE 12344000113338 ADDRESS 402 SYDNEY STREET
	HOLLAND, MI 49423 TELEPHONE 616-555-1212 P TYPE 4 ADULT CL RTRND 0
Check Out (0) Checked-Out Items(0)	EXP DATE 01-10-2004 Holds(0) Fines(\$0.00) Check In (0) Linked Patrons(0)
Message	
Barcode 🛕 RI	EMINDER: BOOK SALE MTG 1/29
	<u>ō</u> k B

You can add more than one **Message** field to a Patron Record, but only the first field in the group will display when you retrieve the record.

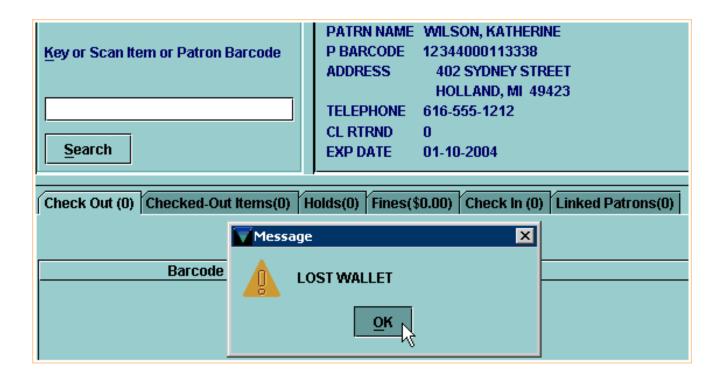
<u>File Edit View</u>				
p10000185 L	ast Updated: 01-15-2003 C	reated: 01-10-20)03 R	
EXP DATE	01-10-2004	CUR CHKOUT	0	
PCODE1	f female	BIRTH DATE	03-15-	
PCODE2	a ADULT	HOME LIBR	eb Eme	
PCODE3	0	PMESSAGE	- NO I	
P TYPE	4 ADULT	MBLOCK	-	
TOT CHKOUT	0	CL RTRND	0	
TOT RENWAL	0	MONEY OWED	\$0.00	
PATRN NAME	WILSON, KATHERINE			
ADDRESS	402 SYDNEY STREET			
	HOLLAND, MI 49423			
TELEPHONE	616-555-1212			
MICH ID	W389205948234			
MESSAGE	REMINDER: BOOK SALE MTG 1/29			
MESSAGE	LOST WALLET			
P BARCODE	12344002371727			
EMAIL ADDR	kwilson@email.com			
PIN	34oH3FPMQFfow			

You can reorder the fields by first clicking in one of the **Message** fields, then using one of the commands **Move To Top of Group, Move To Bottom of Group**, or **Move Up** or **Move Down** commands, from either the **Edit** menu or right-click menu.

p10000185 Last Updated: 01-15-2003 Created: 01-10-2003 R				
EXP DATE	01-10-2004		CUR CHKOUT	0
PCODE1	f Female		BIRTH DATE	03-15-
PCODE2	a ADULT		HOME LIBR	eb Eme
PCODE3	0		PMESSAGE	- NO I
P TYPE	4 ADULT		MBLOCK	-
TOT CHKOUT	0		CL RTRND	0
TOT RENWAL	0		MONEY OWED	\$0.00
PATRN NAME ADDRESS TELEPHONE UNIQ ID MESSAGE MESSAGE P BARCODE EMAIL ADDR PIN	402 SYDNEY 3 HOLLAND, MI 616-555-1212 W38920594823 REMINDER: BOG LOST WALLET 1234400237173	STREET 49423	l eld	
	Move <u>t</u> o top of group			
Move to bottom of group)	
Move up				
		Move do	wn "	

This will reorder the **Message** fields so that the first one is the one that will display when the Patron Record is retrieved.

<u>File Edit Vi</u>	ew							
p10000185 Last Updated: 01-15-2003 Created: 01-10-2003 R								
EXP DATE	01-10-2004	CUR CHKOUT	0					
PCODE1	f female	BIRTH DATE	03-15-					
PCODE2	a ADULT	HOME LIBR	eb Eme					
PCODE3	0	PMESSAGE	- NO I					
P TYPE	4 ADULT	MBLOCK	-					
тот снкоит	0	CL RTRND	0					
TOT RENWAL	0	MONEY OWED	\$0.00					
PATRN NAME	WILSON, KATHERINE							
ADDRESS	402 SYDNEY STREET							
	HOLLAND, MI 49423							
TELEPHONE	616-555-1212							
UNIQ ID	UNIQ ID W389205948234							
MESSAGE								
	IESSAGE REMINDER: BOOK SALE MTG 1/29							
	E 12344002371727							
EMAIL ADDR	0							
PIN	34oH3FPMQFfow							

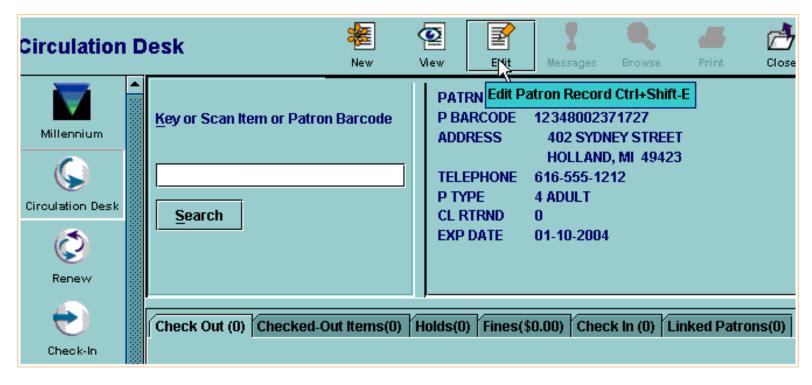


For additional information, refer to the User Manual, Page # 100685: <u>Maintaining Records</u>

Deleting a Patron Record

If you are authorized, you can delete Patron Records in Millennium Circulation.

In Circulation Desk mode, retrieve the Patron Record and select the Edit option.



You can choose the Delete Patron Record command from the File menu,

Print: Deleting a Patron Record

👿 Edit Patron F	Record · p10000185	Last U	pdated: 01-15-2	2003 Cı	reated:	01-10-2003	Revisions: 6		×
<u>File</u> <u>E</u> dit <u>V</u> ie	w								
Delete Patro	on Record			I	툍		r X	-,	1
Print (Stand	ard Printer)				nsert	Save/Cl	Delete Pr	int	Close
Save and Cl									
<u>C</u> lose	Alt-Q)03 C	reated: 01-10-2		visions	6		_	
EXPLATE	01-10-2004	, 	CUR CHKOUT	0			CUR ITEMA	0	
PCODE1	f female		BIRTH DATE	03-15-19	979		CUR ITEMB	0	
PCODE2	a ADULT		HOME LIBR	eb Emer	yville B	ranch Library	ILL REQUES	0	
PCODE3	0		PMESSAGE	- NO M	ESSAG	E	CUR ITEMC	0	
P TYPE	4 ADULT		MBLOCK	-			CUR ITEMD	0	
TOT CHKOUT	0		CL RTRND	0			PCODE4	0	Alameda
TOT RENWAL	0		MONEY OWED	\$0.00			PAT AGENCY	3	
PATRN NAME	WILSON, KATHERIN	E							
ADDRESS	402 SYDNEY STR	EET							
	HOLLAND, MI 494	423							
TELEPHONE	616-555-1212								
UNIQ ID	W389205948234								
P BARCODE	12348002371727								
EMAIL ADDR	kwilson@email.con	n							
PIN	34oH3FPMQFfow								

or click the $\ensuremath{\textbf{Delete}}$ button on the toolbar.

Print: Deleting a Patron Record

Edit Patron	Record · p10000185 Last U	pdated: 01-15-3	2003 Created: 01-1	0-2003	Revisions: 6		×
<u>File Edit Vi</u>	ew						
p10000185 L	ast Updated: 01-15-2003 C	reated: 01-10-2	Insert 003 Revisions: 6	Save/Cl	Defete	e Print	📩 Close
EXP DATE	1 1-10-2004	CUR CHKOUT	0		CUR ITEMA	0	
PCODE1	f female	BIRTH DATE	03-15-1979		CUR ITEMB	0	
PCODE2	a ADULT	HOME LIBR	eb Emeryville Branc	h Library	ILL REQUES	0	
PCODE3	0	PMESSAGE	- NO MESSAGE		CUR ITEMC	0	
P TYPE	4 ADULT	MBLOCK	-		CUR ITEMD	0	
TOT CHKOUT	0	CL RTRND	0		PCODE4	0 A	lameda
TOT RENWAL	0	MONEY OWED	\$0.00		PAT AGENCY	3	
PATRN NAME ADDRESS	PATRN NAME WILSON, KATHERINE						
TELEPHONE	616-555-1212						
UNIQ ID	W389205948234						
P BARCODE EMAIL ADDR	12348002371727 kwilson@email.com						
PIN	34oH3FPMQFfow						

Millennium Circulation prompts you to verify that you really want to delete the Patron Record. Choosing **Yes** will delete the record; if you choose **No** the record will remain on the system.

Print: Deleting a Patron Record

Edit Patron	Record · p10000185 Last L	Jpdated: 01-15-3	2003 Created: 01-10-2003	Revisions: 6	x
<u>File Edit Vi</u>	ew				
				1 1	-, r ^
			Insert Save/Cl		int Close
p10000185 L	ast Updated: 01-15-2003 C	reated: 01-10-2	 003 Revisions: 6		
EXP DATE	01-10-2004	CUR CHKOUT	0	CUR ITEMA	0
PCODE1	f female	BIRTH DATE	03-15-1979	CUR ITEMB	0
PCODE2	a ADULT	HOME LIBR	eb Emeryville Branch Library	ILL REQUES	0
PCODE3	0	PMESSAGE	- NO MESSAGE	CUR ITEMC	0
P TYPE	4 ADULT	MBLOCK	-	CUR ITEMD	0
TOT CHKOUT	0		0	CODE4	0 Alameda
TOT RENWAL	0	Delete record		AT AGENCY	3
PATRN NAME	WILSON, KATHERINE	2 Delete	PATRON record p10000185?		
ADDRESS	402 SYDNEY STREET	6			
	HOLLAND, MI 49423		Yes No		
TELEPHONE	616-555-1212				
UNIQ ID	W389205948234				
P BARCODE	12348002371727				
EMAIL ADDR	kwilson@email.com				
PIN	34oH3FPMQFfow				
I					

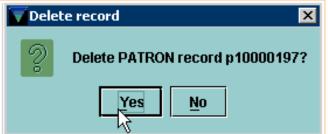
NOTE: Once you have deleted a Patron Record there is not any way to restore it.

You cannot delete a Patron Record if the patron has items currently checked out or other outstanding circulation transactions.

Key or Scan Ite	m or Patron Barcode	P BAR ADDRI	ESS PHONE E E E4 RND	MOGILEVETS, RUS 12348000113338 37 ST. JOHN'S P GRAND RAPIDS, 616-559-1212 3 GR JUVENILE 0 0 0 01-10-2004	ARKWAY
Check Out (0)	Checked-Out Items(2)	Holds(0)	Fines(\$	0.00) Check In (0)	Linked Patrons(0)

http://innhouse.iii.com/ruslan/circul/print_patron2_4.html (4 of 5) [6/2/2005 4:19:10 PM]

After Millennium Circulation prompts you to verify that you really want to delete the Patron Record, and you choose **Yes**,



a warning message will be displayed that you cannot delete the record.



For additional information, refer to the User Manual, Page # 105543: Deleting Records

Linking Patron Records

Millennium Circulation offers the optional capability to create a Family Record Group, which consists of several linked Patron Records. The feature enables library staff to link two or more related Patron Records and then quickly view the checked-out items, fines, and bills associated with a household or other group. The feature can assist libraries that hold parents responsible for their children's circulation activity. Staff can access the children's records from the parents' records during check out.

Once you have retrieved a Patron Record belonging to a family group in Millennium Circulation, the **Linked Patrons** tab displays the group to which the patron belongs.

In this example, the currently displayed patron belongs to a family group consisting of the three patrons listed in the table.

Key or Scan Item or Patron Bar	PATRN NAME ADDRESS	37 ST. JO	0, HELENA HN'S PARKW APIDS, MI-49				
-		TELEPHONE	616-559-12	12			
		P TYPE	1 ADULT				
		PCODE4	0				
<u>S</u> earch		CL RTRND	0				
		EXP DATE	01-16-2004				
Check Out (0) Checked-Out Ite	ms(3) H	olds(0) Fines(\$0.00) Chec	k In (0) Link	ed Patrons(3)		
			Link	Unlink	Go To <u>P</u> atron]	
All		Pa	ATRN NAME		ADI	DRESS	
	KOVALEN	KO, HELENA		37 ST. JOHN	I'S PARKWAY\$GRA	ND RAPIDS, MI	49507
	KOVALEN	KO, IRINA		37 ST. JOHN	I'S PARKWAY\$GRA	ND RAPIDS, MI	49507
	MOGILEVI	ETS, RUSLAN		37 ST. JOHN	I'S PARKWAY\$GRA	IND RAPIDS, MI	49507

To link Patron Records to each other, be sure you are in **Circulation Desk** mode. Retrieve one of the Patron Records you want to link, then click on the **Linked Patrons** tab. Choose the **Link** button.

Check Out (0)	Checked-Out Items(3)	Holds(0)	Fines(\$0.00)	Check	ln (0) L	inked Patrons(0)
			Lir	ık	Unlink	Go To <u>P</u> atron
				N		

Millennium Circulation opens a Patron Record search window. Select an index for your search from the clickable drop-down menu. In this example, select the patron Name index. Key in your search. If Millennium Circulation does not find an exact match, you can select the correct patron in the browse list, and then choose the **Select** button.

The patron is added to the family group and the **Linked Patrons** tab is updated.

Check Out (0) Checked-Out Items(3) Holds(0) Fines(\$0.00) Check In (0) Linked Patrons(2)							
Link Go To Patron							
All	PATRN NAME	ADDRESS					
	KOVALENKO, HELENA	37 ST. JOHN'S PARKWAY\$GRAND RAPIDS, MI 49507					
	KOVALENKO, IRINA	37 ST. JOHN'S PARKWAY\$GRAND RAPIDS, MI 49507					

While viewing a family group in a patron's **Linked Patrons** tab, you can retrieve any of the other patrons in the group. To do this, select the patron from the table and choose the **Go To Patron** button.

Check Out (0) Checked-Out Items(3) Holds(0) Fines(\$0.00) Check In (0) Linked Patrons(3)						
Link Unlink Go To Patron						
All	PATRN NAME	ADDRESS				
	KOVALENKO, HELENA	37 ST. JOHN'S PARKWAY\$GRAND RAPIDS, MI 49507				
	KOVALENKO, IRINA	37 ST. JOHN'S PARKWAY\$GRAND RAPIDS, MI 49507				
	MOGILEVETS, RUSLAN	37 ST. JOHN'S PARKWAY\$GRAND RAPIDS, MI 49507				

Millennium Circulation retrieves the selected Patron Record. Note that the **Linked Patrons** tab will be identical in all Patron Records belonging to a group.

To remove a patron from its family group, select the patron you want to remove. Note that you can select more than one Patron Record to remove from the group. Choose the **Unlink** button.

Check Out (0) Checked-Out Items(2) Holds(0) Fines(\$0.00) Check In (0) Linked Patrons(3)							
		Link Unlink	Go To <u>P</u> atron				
All		PATRN NAME		ADDRESS			
	KOVALENKO, HELENA		37 ST. JOHN'S PARKW	AY\$GRAND RAPIDS, MI 49507			
	KOVALENKO, IRINA		37 ST. JOHN'S PARKW	AY\$GRAND RAPIDS, MI 49507			
	MOGILEVETS, RUSLAN		37 ST. JOHN'S PARKW	AY\$GRAND RAPIDS, MI 49507			

The patron will be deleted from the group. In case you selected the currently retrieved Patron Record, Millennium Circulation prompts: *Remove link from current patron?* Choose **Yes** to remove the patron from the family group.



If you select all or all but one of the group members and then click **Unlink**, Millennium Circulation prompts: *All patrons in this linked group will be unlinked and the group will be deleted from the system. Continue?* Choose **Yes** to delete the family group from the system.

WAR	NING X
2	All patrons in this linked group will be unlinked and the group will be deleted from the system. Continue?
	Yes <u>No</u> <u>C</u> ancel

For additional information, refer to the User Manual, beginning on Page # 100281: Linking Patron Records

Checking Out Items

To start checking out items, be sure you are in **Circulation Desk** mode, and that the **Check Out** tab is selected.

Millennium Circu	ulation • TRAIN Training Machin	e			
<u>File Edit View</u>	<u>G</u> o <u>T</u> ools <u>A</u> dmin <u>H</u> elp				
Circulation I		New View	Edit Me	ssages Browse	A Close
Millennium	Key or Scan Patron Barcode	В	ame arcode ddress	Street/PO Box City, State ZIP	
Circulation Desk	Search	N P	elephone ote atron Type atron Code 4		
Check-In		С	au on Code 4 laims Returned xpiration Date		
())	Fines(\$0.00) Check In (0)	Linked Patro	ons(0) Bookir	ngs(0) ILL(0)	
Search / Holds	Check Out (0)			ed-Out Items(0)	Holds(0)
			Add	<u>M</u> essage C	hange <u>D</u> ue Date
Clear Holdshelf	Barcode		Title	!	Due Date
(MA					

If it is not already displaying, the first step is to retrieve the patron's record. The easiest way is to key or scan the patron's barcode at the barcode prompt.

Key or Scan Patron Barcode
20102000198655
Search

Ø

NOTE: The Search button (or Alt+S command) displays a Search/Browse screen that allows you to search by any Patron Record Index, e.g., Name, Unique ID, Barcode.

After Millennium Circulation has successfully retrieved the patron record, a brief display of the record appears in the upper right section of the screen.

New Vi	ew Edit	R Messages	Browse	erint Print
Name Barcode Address Patron Type Patron Code 4 Claims Returned Expiration Date	Davis, Emily 201020001986 Street/PO Box City, State ZIP 0 Adult (eng) 0 0 12-30-2005	1 Tower F		1161

Then, retrieve the item record by keying or scanning the item barcode at the barcode prompt.

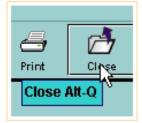
Key or Scan Item or Patron Barcode
31298002202748
Search

When you successfully retrieve an item record, Millennium Circulation determines the Loan Rule to apply to the check out, which determines the appropriate due date for the item. On the **Check Out** tab, the system displays the item barcode, title, and due date.

Fines(\$0.00) Check	k In (0) Linked Patrons(0)	Bookings(0)	ILL(0)	
Check Out ((1)	Checked-Out Iter	ms(0)	Holds(0)
		Add M	lessage	Change <u>D</u> ue Date
Barcode	Title		Due Date	
31298002202748	The best American essays	2001 / edited and	May 10 20	05

When you are finished with a patron record it is important that you close the record, so that the transactions are fully processed. This can be done in a number of ways:

• Click the Close button on the toolbar, or use the keyboard shortcut for the Close command, ALT+Q



• Key or scan a different patron barcode at the barcode prompt. This will close the current patron record and retrieve the next patron record.

Key or Scan Item or Patron Barcode
21234001486950
Search

An alternate method to retrieve a patron record is to search by patron name.

At the barcode prompt, key the letter 'n' (which is the index tag for Patron Name) followed immediately (no spaces) by the search string (i.e., all or part of the patron name), then press the Enter key.

Key or Scan Patron Barcode
nbrown
Search

(II)

NOTE: The Search button (or Alt+S command) displays a Search/Browse screen that allows you to search by any Patron Record Index, e.g., Name, Unique ID, Barcode.

If the search does not result in a direct hit, Millennium Circulation will show a Browse Display based on the search.

Key or Scan Patron Barcode nbrown Search	NameBarcodeAddressStreet/PO Box City, State ZIPTelephoneNotePatron TypePatron Code 4Claims ReturnedExpiration Date	
Index: b BARCODE 🔻	Search Expand All	Select
#	NAME	# ENTRIES
Brown, Jennifer		1
2 Brown, Stefan		1
3 Browne, Bredan		1
4 Browne, Richard		1

To view more information about the entries in the browse list, click on the **Expand All** button.



#	NAME	# ENTRIES
1	Brown, Jennifer	1
2	>> 20102220052419 · 15 Stoneleigh Lane London NW5 1VN · Innovative Univ. Library	
3	Brown, Stefan	1
4	20102221529043 · 33 Stone Street Memphis Hill TN 12161 · Millennium High School	
5	Browne, Bredan	1
6	>> 20102220032965 · 152 Portnall Street Thornton Heath Surrey · Innovative Univ. Medical	
7	Browne, Richard	1
8	> 20102222018277 · 5 Glenderloch Avenue Claredale Str E2 6PM · Silver Art Museum	

To return to the original display, click on the **Collapse All** button.

<u>C</u> ollapse All	
2	

The line of any patron in the Browse Display can be highlighted by single-clicking with the mouse or using the keyboard arrow keys. Note that the brief display in the upper right frame changes based on the patron that is highlighted:

Key or Scan Item or Patron Barcode nbrown Search	Name Barcode Address Patron Type Patron Code 4 Claims Returned Expiration Date	Brown, Stefan 20102221529043 Street/PO Box 33 Stone Street City, State ZIP Memphis Hill TN 12161 16 9-12 student 0 0 12-30-2004
Index: b BARCODE 💌		Search Expand All
#	NAME	
1 Brown, Jennifer		
2 Brown, Stefan		
3 Browne, Bredan		
4 Browne, Richard		

Key or Scan Item or Patron BarcodeBarcode20102222018277AddressStreet/PO Box 5 Glenderloch Avenu City, State ZIP Claredale Str E2 6PhnbrownPatron Type25 Art Museum VisitorSearchPatron Code 40Claims Returned0Expiration Date12-30-2004
Index: b BARCODE
NAME
1 Brown, Jennifer
2 Brown, Stefan
3 Browne, Bredan
4 Browne, Richard

To retrieve the highlighted patron record double-click with the mouse, press the Enter key, or click on the **Select** button.



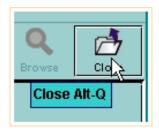
When the **Check Out** tab and the other tabs - AND the brief patron record in the upper right frame - are displayed, the patron record has been selected.

Key or Scan Item or Patron Barcode	NameBrowne, RichardBarcode20102222018277AddressStreet/PO Box 5 Glenderloch Avenue City, State ZIP Claredale Str E2 6PMPatron Type25 Art Museum VisitorPatron Code 40Claims Returned0Expiration Date12-30-2004
	d Patrons(0) Bookings(0) ILL(0)
Check Out (0)	Checked-Out Items(0)
	Add <u>M</u> essage Cha
Barcode	Title Due I

To return to the browse display, click on the **Browse** button on the toolbar.



To close out of the browse display, click on the **Close** button on the toolbar.



For additional information, refer to the User Manual, Page # 100042: <u>Checking Out Items</u> & Page # 100043: <u>How Millennium Circulation Calculates the Due Date for a Check-Out</u>

Overriding The Calculated Due Date

If you are authorized, Millennium Circulation allows you to override the system-calculated due date for the current check out. Immediately after checking out an item, choose the **Change Due Date** button.

Check Out (1) Checked-Out	Items(3) Holds(0) Fines(\$0.00) Check In (0) Linked Patrons	:(0)
		Change <u>D</u> ue Date
Deserves	Title	N Due Date
Barcode	Title	🔨 🛛 Due Date
Barcode 31234012928984	The cartoon guide to the environment / Larry Gonick and Alice	

Millennium Circulation displays the **Change Due Date** dialog. Using the calendar, you may choose a date up to 365 days from the current date.

December 26 2002 < < >>							
Sun Mon Tue Wed Thu Fri Sat							
1 2 3 4 5 6 7							
8 9 10 11 12 13 14							
15 16 17 18 19 20 21							
22 23 24 25 26 27 28							
29 30 31							
Use this date in rest of check-outs for this patron							

To move forward one month, click on the **single right arrow (>)**. To move forward one year, click on the **double right arrow (>>)**.

NOTE: Only days the library is open are available to choose.

To select a date, it is important that you actually click on the date you would like and have the text at the top of the dialog box change. For example, to make the due date one month later:

- click on the **single right arrow (>)**
- click on the date you want to choose

Print: Overriding The Calculated Due Date

- be sure it's changed at the top of the dialog
- then click **OK**.

Change Due Date								
January 27 2003								
	<<	<	January 2	003		>	>>	
	Sun Mon Tue Wed Thu Fri Sat							
	1 2 3 4							
	5 6 7 8 9 10 11							
	12 13 14 15 16 17 18							
	19 20 21 22 23 24 25							
	26 27 28 29 30 31							
☐ Use this date in rest of check-outs for this patron OK Cancel								

The new due date will display on the **Check Out** tab.

Check Out (1) Checked-Out	Items(3) Holds(0) Fines(\$0.00) Check In (0) Linked Patrons	;(0)
		Change <u>D</u> ue Date
Barcode	Title	Due Date
Barcode 31234012928984	Title The cartoon guide to the environment / Larry Gonick and Alice	

If you would like to apply the selected date to all subsequent checkouts for the current patron, after choosing the **Change Due Date** button, you can choose the **Use this date in rest of check-outs for this patron** box.

☑ Use this date in rest of check-outs for this patron

NOTE: This box appears only when you choose the **Change Due Date** button from the **Check Out** tab. Millennium Circulation will not apply this due date to the check outs that are performed for subsequent patrons.

Alternately, once you have checked out several items to a particular patron, you can select some of the items, and change the due date only on those selected items. In the following example, the due date will be changed only for the videorecordings being checked out:

31234013498201Honky tonk [videorecording].Dec 07 200231234013498219Idioterne [videorecording]= The idiots.Dec 07 2002	Check Out (4) Checked-Out	t Items(4) Holds(0) Fines(\$0.00) Check In (0) Linked Patron	s(0)
31234013498201Honky tonk [videorecording].Dec 07 200231234013498219Idioterne [videorecording]= The idiots.Dec 07 2002			Change <u>D</u> ue Date
31234013498219 Idioterne [videorecording]= The idiots. Dec 07 2002	Barcode	Title	Due Date
	31234013498201	Honky tonk [videorecording].	Dec 07 2002
	31234013498219	ldioterne [videorecording]= The idiots.	Dec 07 2002
31234012929719 Windows Me Millennium edition simplified / [author, Ruth Mar Dec 26 2002	31234012929719	Windows Me Millennium edition simplified / [author, Ruth Mar	Dec 26 2002
31234012929446 Supernutrients handbook / Lyndel Costain. Dec 26 2002	31234012929446	Supernutrients handbook / Lyndel Costain.	Dec 26 2002

Change Due Date X								
December 14 2002 < < >>>>								
	Sun Mon Tue Wed Thu Fri Sat							
Γ	1 2 3 4 5 6 7							
8 9 10 11 12 13 14								
15 16 17 18 19 20 21								
22 23 24 25 26 27 28								
29 30 31								
Use this date in rest of check-outs for this patron OK Cancel								

Check Out (4) Checked-Out	Items(4) Holds(0) Fines(\$0.00) Check In (0) Linked Patrons	(0)
		Change <u>D</u> ue Date
Barcode	Title	Due Date
31234013498201	Honky tonk [videorecording].	Dec 14 2002
31234013498219	ldioterne [videorecording]= The idiots.	Dec 14 2002
31234012929719	Windows Me Millennium edition simplified / [author, Ruth Mar	Dec 26 2002
31234012929446	Supernutrients handbook / Lyndel Costain.	Dec 26 2002
	Superior terraine in a superior and a	

For additional information, refer to the User Manual, Page # 100044: Overriding the Calculated Due Date

Print: Overriding The Calculated Due Date

Printing Date Due Slips

To print date due slips for checked out items, be sure the **Print Slip** check box on the **Check Out** tab is selected. If your library normally prints date due slips, the default setting will be that the box is checked.

Out Itei

Depending on how the system is configured, it will either print a date due slip for each item immediately after it is checked out, or it will print a single slip with all items for the patron when you close the current record or retrieve another patron record.

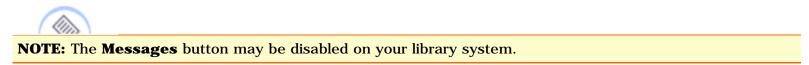
NOTE: The Print Slip check box may not appear at all if your library does not normally print date due slips.

For additional information, refer to the User Manual, Page # 100045: Printing Date Due Slips

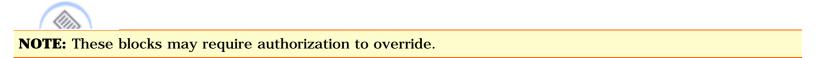
to see this dialog box:

		and the second s	View	Edit	Messages
PATRN NAME P BARCODE ADDRESS TELEPHONE P TYPE PCODE4 CL RTRND EXP DATE	Fujikawa, Geo 21234003495 47A Kline A Grand Rapi 616.559.5253 1 ADULT 0 0 12-04-2003	ges For Fujikaw LOST & FOUNI Wallet, Umbre Meeting Remin) !lla		× Wed. 7:30

If a patron record has multiple messages, this would be the easiest way to view all the messages.



The second type of messages are Patron Blocks and other warnings that will display as you attempt to check out items to a patron.

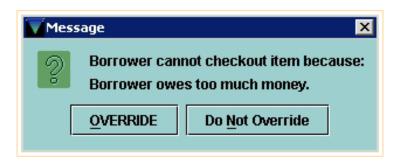


Following are several examples of patron blocks:

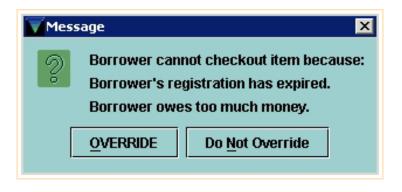
• If a patron's registration has expired, this is the type of message that will display if today's date is later than the date in the patron's Expiration Date field in the patron record. Note that you can Override (if authorized) or choose not to override this block.



• If a patron owes too much money, this is the type of message that will display. The maximum amount owed may vary depending on the type of patron.



• Sometimes a patron will have more than one block. Here's an example of a patron that is blocked both because the registration has expired AND too much money is owed.



• If a Manual Block was assigned to a patron record, Millennium Circulation displays the message associated with the value of the **MBLOCK**, or **Manual Block**, field in the patron record. For example, in this case the **MBLOCK** indicates the patron has an invalid address.

Mess	sage 🗙
2	Borrower cannot checkout item because: INVALID ADDR Override?
	Yes No

• Millennium Circulation can notify you if an item is for library use only and/or the item is non-circulating.

If the STATUS code in the Item Record is set to Library Use Only, then the following dialog will display:

Message 2	<
ttem is for Library Use Only	
OVERRIDE Do Not Override	

If the Loan Rule specifies that an item is non-circulating, the following dialog will display:

Message 🛛 🗙				
2 Loanrule sa	Loanrule says "non-circulating."			
	Do <u>N</u> ot Override			

NOTE: If you get a "non-circulating" message for an item that should be allowed to circulate, it may mean that there is a problem with either the Item Record or Patron Record fields used to determine the Loan Rule.

• If the item you are trying to check out is checked out to another patron (for example, if the previous patron returned the item and the item was re-shelved without having been checked in), Millennium Circulation warns you and offers to automatically check in the item ('clear that checkout').

Mess	sage 🗙	
2	Item checked out to another patron .p1000001x and due on 12-06-2002. Clear that checkout and check the item out to this patron?	
	Yes No	

If you answer **Yes**, Millennium Circulation first checks in the item before checking it out to the current patron.

• Millennium Circulation notifies you if the patron has checked out more items than the MAX ITEMS element in the Automatic Patron Blocks table. The message indicates that the patron has exceeded a certain number of items limit.

Message 🔀			
Patron has exceeded 10-item limit.			
	Do <u>N</u> ot Override		

Additionally, Millennium Circulation warns you if the patron is close to reaching the MAX ITEMS Limit of checked out items. If MAX ITEMS is greater than 25, the system produces a warning message whenever the patron is within 5 items of the maximum. If MAX ITEMS is less than or equal to 25, the warning message displays whenever the patron is within 2 items of the maximum.



For additional information, refer to the User Manual, Page # 100047: <u>Possible Messages (Checking Out an Item)</u> & Page # 100025: <u>Displaying Patron Messages</u>

Checking In Items

There are two ways to check in items, depending on whether or not you want to be able to perform other functions for the patron once you check in the items. In either case, when you check an item back in to the library system, Millennium Circulation unlinks the item record from the patron record and checks for holds on the item or title.

The two methods of checking in items are called **Check In (Patron Present)**, accessed from **Circulation Desk** mode, **Check In** tab:

4	Millennium Circulation · Lakeland Library Cooperative						
	<u>File E</u> dit	Viev	V J	<u>3</u> o <u>A</u> dmin <u>H</u> elp			
(Circula	tion	D	esk		New	() View
Γ	Millenni	um	•	ADDRESS 3	nky, Gloria 234001486950 3272 E. 120th Drive Holland, MI 49423	9	
	Circulation	Desk		TELEPHONE(61P TYPE4 /SearchPCODE4CL RTRND0	16) 355-1400 Adult -04-2003		
	Renev	v					
	- 🔁			Check Out (0) Checked-Out Items(9) Holds(0) Fines(\$0.00	0) Check In (0) I	Linked Pa	atrons(0)
	Check-	In		Check-In Date	Fines		
)		Thu Dec 05 2002 Backdate	Total:		
	Search / H	lolds					
	())			Print receipt	Amount selected:		
	Count U	se		All Barcode		Patro	on Name
		1	200				

and Check In (No Patron), which has its own Navigation Bar icon:

Print: Checking In Items

Willennium Circulation • Lakeland Library Cooperative					
<u>File E</u> dit <u>V</u> iew	File Edit View Go Admin Help				
Check-In (No Patron)					
Millennium	<u>K</u> ey or Scan Item Barcode				
Circulation Desk	Search				
\bigcirc					
Renew					
	-Check-In Date		Fines		
Ch <mark>CHECK-IN (NO PATRON)</mark> 05 2002 Backdate Total:					
Search / Holds 🎆					

Using either method, you can optionally backdate check ins, and/or deal with patron financial functions.

For additional information, refer to the User Manual, Page # 100080: Checking In Items

Print: Checking In Items - Patron Present

Check Out (0) Checked-Out Items(8) Holds(0)) Fines(\$0.00) Check In (1)	Linked Patrons(0)	
Check-In Date	Fines		
Thu Dec 05 2002 Backdate	Total:	\$0.00 C	ollect Money
		\$U.UU	oncormoney
	Amount selected:	\$0.00 W	aive Charges
Print receipt			
All Barcode	Patron Name	Amount Due	Status
31234000847481	Zinky, Gloria	\$0.00	

You can also choose the **Check In** tab *before* you retrieve a patron record.

<u>K</u> ey or Scan Item Barcode	PATRN NAME P BARCODE ADDRESS	
Search &	TELEPHONE NOTE P TYPE PCODE4 CL RTRND EXP DATE	
1	olds(0) Fines(\$0.00) Check In (0) Linked Pat	rons(0)
Check-In Date Thu Dec 05 2002 Backdate	Fines Total: Amount selected:	
Print receipt		
	Barcode Patron Na	ne

In this case, you would key or scan the item barcode first.

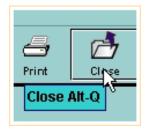
Key or Scan Item Barcode
31234013493210
<u>S</u> earch

Millennium Circulation retrieves and displays the associated patron record, as well as checking in the item.

Key or Scan Item Barcode	PATRN NAME P BARCODE ADDRESS TELEPHONE P TYPE PCODE4 CL RTRND EXP DATE	Fujikawa, Georgia 21234003495839 47A Kline Avenue Grand Rapids, MI 4950 616.559.5253 1 ADULT 0 0 11-25-2003)7
Check Out (0) Checked-Out Items(1) H	olde(0) Einoe(4	0.00) Check In (1) Link	ad Datrone(0)
	olus(o) rines(a		
Check-In Date		Fines	
Thu Dec 05 2002 <u>B</u> ackdate		Total: Amount selected:	\$0.00
Print receipt			

All	Barcode	Patron Name	Amount Due
	31234013493210	Fujikawa, Georgia	\$0.00
		. //	

Be sure to close the patron record when you are done.



http://innhouse.iii.com/ruslan/circul/print_check2_1.html (3 of 4) [6/2/2005 4:24:33 PM]

If your library allows patrons to request a check in receipt, be sure the **Print Receipt** check box is selected before checking in any items for this patron. If your library normally prints check in receipts, the default setting will be that the box is checked.

Print rec	:eipt		
Alf <mark>S</mark> Prin	t receipt	Alt-P	

For additional information, refer to the User Manual, Page # 100082: Checking In Items - Patron Present

Checking In Items - No Patron

To check in items without the patron being present (for example, when emptying the book drop):

1. Change the mode to **Check-In (No Patron)**.

Check-In (No	Patron)
Millennium	Key or Scan Item Barcode
Circulation Desk	Search
Renew	
$\mathbf{\overline{e}}$	Check-In Date
Check-In	Thu Dec 05 2002 <u>B</u> ackdate
Search / Holds	

2.Key or scan the Item barcode(s) to retrieve the item record(s) from your Innovative database.

Key or Scan Item Barcode
31234004780720
<u>S</u> earch

For each item you check-in, the system will display the item barcode, the patron name, and, if applicable, any fine amount due and the status of the item.

Print: Checking In Items - No Patron

Check-In Date	Fines		
Thu Dec 05 2002 <u>B</u> ackdate	Total:		\$0.00
Barcode	Patron Name	Amount Due	Status
31234004780720	Zinky, Gloria		
31234000628477	Zinky, Gloria		

Clicking on **Close** will clear the display.

4	r -
Print	Class
Close #	Alt-Q

For additional information, refer to the User Manual, Page # 100081: Checking In Items - No Patron

Backdating Checked In Items

Using either **Check In (Patron Present)** or **Check-In (No Patron)**, Millennium Circulation allows you to enter any date previous to today to be used as the check in date. Backdating the check in has the effect of reducing or eliminating fines for items that would otherwise be considered overdue.

Millennium Circulation records today's date in the item record, but shows the backdated date in any fine displays. This function is often used to check in items that have been left in the book drop overnight, or if the library was closed due to unusual circumstances.

To backdate an item:

1. Before checking in the item, choose the **Backdate** button.

Check-In Date	
Thu Dec 05 2002 Backdate	

2. Millennium Circulation displays the Backdate calendar dialog. To move back to the previous month, click on the **single left arrow** (<). Note that only previous days are available to choose.

ackdate		Decer	nber (5 2002		
<<		Decembe	r 2002		>	>>
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				
	Л	Ōĸ	<u>C</u> anc	:el		

3. To select a date, it is important that you actually click on the date you want, so that the text at the top of the dialog box displays the correct date. For example, to make the due date yesterday, click on the appropriate box, make sure the date is changed at the top, then click OK.

ackdate						ĺ
		Decer	nber 4	1 2002		
<<	<	Decembe	r 2002		>	>>
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				
		<u>ok</u>	<u>C</u> ano	:el		

Millennium Circulation then updates the *Check-In Date* box and you can begin checking in items.

Check-In Date
Wed Dec 04 2002 Backdate

To quickly clear that date after you have finished checking in the backdated items, switch to another mode or, if you are using **Circulation Desk** mode, you could also click on another tab.

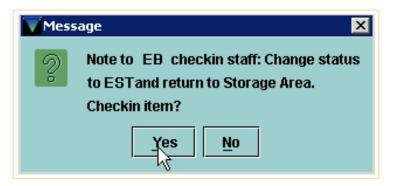
For additional information, refer to the User Manual, Page # 100096: <u>Backdating Checked-in Items</u>

Checking In Items That Have Special Conditions

Millennium Circulation informs you if it encounters any situations that require user intervention. Note that you must acknowledge every message before the item is checked back into the system.

There are two types of special conditions that you may see when checking in item records. In Millennium Circulation, these will display on the screen in a small dialog box.

The first type of message will display when you retrieve an item record during check in. These will be generic or specific messages that were previously added to an item record. Here is an example of an item record with a message that the item needs to be returned to a special storage area. Click on the **Yes** button to acknowledge the message and proceed with the check in.



The second type of message is warnings that will display as you attempt to check in items that have a system generated condition.

Following are several examples of these check in messages.

• If you check in an item whose status is not On Shelf (*see note below*), Millennium Circulation asks if you want to clear the Item record's status (that is, it sets the status back to On Shelf).



NOTE: The system does not change the STATUS field of an item when it is checked out - it remains as the ON SHELF or AVAILABLE value - but it does update other fields in the item record, including the Due Date field.

For example, if the item you are checking in has been marked as Missing, Millennium Circulation asks if you want to clear the status. Choose **Yes** to have Millennium Circulation check in the item and change its status back to On Shelf. If you choose **No**, Millennium Circulation still checks in the item, but does not alter its status.



• If an item's status has been designated Library Use Only, Millennium Circulation does not alter the

status when the item is checked in. No message will display.

• If you check in an item that satisfies a hold request, Millennium Circulation alerts you that the item should be placed on the hold shelf along with patron information. The system sets the item's status to 'On Holdshelf.' You can print a hold slip to accompany the item if you answer **Yes** to the question "Print slip to place in book?" Also, the system may be set to generate a pickup notice for the hold, generated in the same manner as regular overdue and other notices, which can be sent to a patron or used to call the patron.

Mess	sage 🗙
2	Put on holdshelf at Erneryville Branch Library for Fujikawa, Georgia. Pickup notice will be printed. Print slip to place in book?
	Yes No

• When you check in an item that belongs at another location, Millennium Circulation can automatically set the item status to In Transit. Additionally, the system inserts a *Transit note* in the item record that indicates when and where the transit status was set. This note is removed when the item is checked in at the correct location. After checking in the item, you may be prompted to print a Transit Slip.

Mess	age	×						
2	Item belongs at location eb Print transit slip?							
	Yes No							

• If the item was previously set to In Transit at another location and you are checking the item in at its owning location, Millennium Circulation clears the item's status, that is, it sets the status back to On Shelf. Additionally, Millennium Circulation removes the Transit note from the item record. No messsage will display.

For additional information, refer to the User Manual, Page # 100083: <u>Checking In Items that have Special</u> <u>Conditions</u>

Waiving Fines And Collecting Money At Check-In

Millennium Circulation allows you to collect money or waive fines at the time of check in, using **Check In - Patron Present**.

Scan in the items you wish to check in. The system retrieves the patron record and checks in the items. Select the items for which you will be collecting money or waiving charges, then click either the **Collect Money** or **Waive Charges** button, as appropriate.

Check Out (0)) Checked-Out Items(7)	Holds(0) Fines	s(\$4.50)	Check In (2)	Linked Patrons(0)		
Check-In Da	te			Fines			
Mon Dec O	9 2002 <u>B</u> ackdate			Total:	\$3.00	Coll	ect Money
				Amount select	ted: \$3.00	Wai	ve Charges
Print rece	Print receipt Waive charges on items being checked						
All		Barcode		Patron Name	Amount Due		Status
	31234004780076		O'Brier	n, Michele		\$1.50	3 days overdue.
	31234004781991		O'Brier	n, Michele		\$1.50	3 days overdue.

If you click on the **Collect Money** button,

Collect Money
Collect Money

you will be allowed to specify the amount to collect.

Collect Money	×
Amount to Collect:	
	\$2.00
<u>O</u> K <u>C</u> ancel	

If you enter less than the total amount due, you will be asked if you want to waive the remaining fines.



http://innhouse.iii.com/ruslan/circul/print_check2_5.html (1 of 4) [6/2/2005 4:26:28 PM]



NOTE: You cannot specify the specific amount to be waived, so you should always choose **Collect Money** for both partial and full payments. If you choose the **Waive Charges** button, it will always waive the total amount selected.

A receipt dialog will display. You can print the receipt, or click **OK** to close the dialog without printing.

Print Fines				×					
Emeryville Branch Library Mon Dec 09 04:19:04 PST 2002 RECEIPT									
Name O'Brien, Michele		Status OVERDUE	-	Amount Paid \$1.50					
O'Brien, Michele	107	WAIVED	Scooby-Doo goes to Hollywood [videorecording] = Scooby-Doo va a Hollywood / Hanna-Barbera Productions, Inc.	\$0.50					
			Total	\$2.00					
		Print	<u>о</u> к						

After checking in items for one patron, if you check in an item for another patron, by default Millennium Circulation clears the *Total* box of any fines the previous patron accumulated.

However, if the *Collect Money For Multiple Patrons* option is enabled on your system, Millennium Circulation continues to display the fines accumulated by previous patrons. This allows you to collect fines for multiple patrons.

Print: Waiving Fines And Collecting Money At Check-In

Check Out (0) Checked-Out Items(4) Holds(0) Fines(\$2.50) Check In (2) Linked Patrons(0)								
Check-In Da	te		Fines					
Mon Dec O	9 2002 Backdate		Total:	\$3.50	Collect Money			
			Amount selected:	\$0.00	Waive Charges			
Print rece	Print receipt Waive charges on items being checked in							
All	Bar	code	Patron Name	Amount Due	Status			
	31234004752851	0'B	rien, Michele	\$1.50	3 days overdue.			
	31234006238242	Mye	ers, Donald J.	\$2.00	4 days overdue.			
	Bar 31234004752851	0'В	Patron Name rien, Michele	Amount Due \$1.50	Status 3 days overdue.			

After selecting the items you want, you can collect money or waive charges. Note that the receipt will show all money collected for all patrons.

Print Fines				×				
Emeryville Branch Library Mon Dec 09 04:24:09 PST 2002 RECEIPT								
Name O'Brien, Michele			Description The moth diaries : a novel / Rachel Klein.					
Myers, Donald J.	109	OVERDUE	The Yearling [videorecording]. Total	\$2.00 \$3.50				
		Print	<u>O</u> K					

If you want to clear the *Total* box before you scan an item for a different patron, choose the **Close** icon. Otherwise the checked in items, and any fines accumulated, for all patrons will continue to display.



Millennium Circulation adds all fines to the patron record when you check in an item. The *Waive charges on items being checked in* box is an optional feature that allows you to waive all fines that would have been assessed during the check in session.

🖓 Waive charges on items being checked in 👘

By default, the *Waive charges on items being checked in* check box is present but not selected. This feature is available in both **Check In - Patron Present** and **Check In - No Patron**.

If the *Waive charges on items being checked in* box is selected before you check in any items, Millennium Circulation does not assess any fines for those overdue items that are checked in. Note that the status column will show any amount waived.

Check-In Date		Fines		
Mon Dec 09 2002	<u>B</u> ackdate	Total:		\$0.00
		☑ Waive charges on items	being checked in	
	Barcode	Patron Name	Amount Due	Status
31234002716739		O'Brien, Michele	\$0.00	\$2.00 fine waived
31234012929560		Myers, Donald J.	\$0.00	\$2.00 fine waived
				\searrow

For additional information, refer to the User Manual, Page # 100095: <u>Collecting Money at Check-in</u> & Page # 100094: <u>Waiving Fines at Check-in</u>

Circulation Desk Mode

In **Circulation Desk** mode, the bottom half of the main window consists of *Patron Information Tabs*. These tabs display circulation specific information for the current patron. Each tab contains a table of information. For example, the table in the **Checked Out Items** tab displays the items currently checked out to the patron.

	Key or Scan Item or Patron Barcode Name Davis, Emily Barcode 20102000198655 Address Street 1 Tower Road City, State Emeryville, CA 94608 Patron Type 0 Adult Expiration Date 12-31-2007 Money Owed \$0.00							
Fine	s(\$0.0		Linked Patr		Bookings(0) ILL(0)			
í	1	Check Out (0)		C	Checked-Out Items(17)	ſ	Holds(0)	
Re	enew	<u>C</u> laim Return	ned <u>M</u> ark	(Lost Iten	ns Change <u>D</u> ue Date A	.11	•	
All	#	Barcode	Call Num	Location		Due Date	Status	
		31307012986651	-		Diver down [sound recording]			
		31298002748062			Wild world of sports. Best of b			
		31298001810210		epan	Supernutrients handbook / Ly			
닏		31307012721157			Hiking Mount Rainier National			
<u> </u>		31298001755829		•	Medicine woman [sound reco			
<u> </u>		31307012779395			The herbal medicine-makers'			
		31307012766871			Scarlet feather [sound recordi			
		31307013207586			A century of great suspense s Iolo of dogo (Detricio Corpuell			
		31298002372475 31298002947987		<u> </u>	Isle of dogs / Patricia Cornwell. The cat who could read back	03-24-2005		
		31298002947987		epav epaf	Fatal / Michael Palmer.	03-31-2005		
		31307012984730		•	Garden of Eden [videorecordin			
		31307012603835			Royce's sailing illustrated : th			
	1.1	121201012002022	797.124 NO I	engli	rwyce s samny musu ateu . ut	04-14-2003		

To view a tab, you can:

- Click on the tab
- Choose the corresponding menu option from the Go menu

<u>Go T</u> ools <u>A</u> dmin <u>H</u> elp	_					
Millennium Control Bar		*	Q	P		0
Browse		New	, View	Edit	Messages	Brows
Circulation Desk	Check Out		Davia	Eika		
Check-In (No Patron)	Checked-Out	Check C	Davis, Dut Alt-H 102		5	
Search / Holds by Title	Hol <u>d</u> s		Street		v wer Road	
Cle <u>a</u> r Holdshelf	<u>F</u> ines			tate Eme	ryville, CA	94608
View Outstanding Holds (b)	<u>C</u> heck In		e O Adult Date 12-31-			
Transfer Paged Items (8)	Linked Patro	ns	ed \$0.00	2007		
Renew (No Patron)	Bookings					
Notices	ILL					
Overdues Report	Linked Patr	ons(0)	Bookings(0)	ILL(0)	1	
Count Use		Ċ	hecked-Out It	ems(17)		
Create Lists	turned	Mark Los	titome	Change D	uo Dato	All
Statistics				change p	ue Date	
Data E <u>x</u> change	Call Num	Location		Title	andinal	Due
Homebound Report (f)	Compact Dis /HS 796 WIL	epav	Diver down [s Wild world of			
Merge Patron Records (g)	613.262 COS	epan	Supernutrien	-		04-12-2
Bookings Maintenance (2)		eban	Hiking Mount			04-14-2
Bookings Event (3)	CASS 299.78 615.32 G823h	•	Medicine wor The herbal m	-		03-24-2
Course Reserves (5)	Cassette Fic		Scarlet feath			

• Use function keys to switch tabs. For example, some default function keys are: F1=Check Out, F6= Checked Out Items, F7=Holds, F9=Check In



NOTE: Password authorization may be required to access some of the information displayed and functions available on the patron tabs.

For additional information, refer to the User Manual, Page # 100026: <u>Patron Information Tabs</u>

Renewing Items

In general, the *Loan Rule* for the transaction (specified in the item record's **Loanrule** field) determines whether the patron can renew the item, and how long to extend the loan period.

There are several ways to renew items. It can either be done from **Circulation Desk** mode, or from the **Renew** mode.

Starting from a patron's record in **Circulation Desk** mode, there are three methods you can use:

- If the patron brings you the items for renewal, you can scan those items in the Check Out tab
- From the **Checked Out Items** tab you can select the items that the patron wants to renew and choose the **Renew** button
- From the same tab, you can use the **Change Due Date** button.

A. Renew items by scanning them from the patron record

1. Retrieve the patron record and be sure the **Check Out** tab is selected. Scan the item barcode. The system will prompt you to confirm the item should be renewed.

Key or Scan Item or Patron Barcode	NameBoxwell, DavidBarcode20102120038161AddressStreet7 Bulwer StreetCity, StateMedford OR 11167Patron Type0 AdultExpiration Date12-29-2006Money Owed\$0.00	
Fines(\$0.00) Check In (0) Linked Check Out (0) Barcode	Patr Message X Patr Message This item is currently checked out to this patron. Renew item? Yes No	Holds(0) Change <u>D</u> ue Date Due Date

2. Click **Yes**. If the item is eligible for renewal, the system will display the new due date. Millennium Circulation uses the relevant *Loan Rule* to calculate the due date for the renewal.

Key or Scan Item or Patron Barcode	Barcode 201 Address Str City Patron Type 0 A	, State Medford OR 1 duit 29-2006	
Fines(\$0.00) Check In (0) Link	ed Patrons(0) Bookings(0) ILL(0)	
Check Out (1)	Checked-C)ut Items(4)	Holds(0)
		Add <u>M</u> ess	age Change <u>D</u> ue Date
Barcode	Title		Due Date
31298002395278 St	till I rise / Maya Angelou ; ar	t by Diego Rivera Apr	14 2005

If you'd like to change the Due Date for an item that you just scanned, Millennium Circulation allows you to modify the due date for that renewal, using the **Change Due Date** button. Make sure you do it before processing the transaction by closing out of the patron record. For instructions on how to use the **Change Due Date** button, see below.

B. Renew items using the Renew button

1. Retrieve the patron record and switch to the **Checked Out Items** tab.

Fines	s(\$9.0	0) (0	Check In (0)	Linked	l Patro	ns(0) E	Bookings(O)	ILL(0)				
Check Out (0)				C	hecked-Ou	t Items(4)			Holds(0)			
[Renew Claim Returned Mark Lost					Items	Change D	ue Date	All	•	·	
All	#	E	larcode	Call N	lum	Location		Title		Due	Date Sta	atus
	1	31307	012929313	650.14 V	V892	eban	Work abro	ad : the con	nplete gu	04-14-20)05	
	2	31307	013438314	DVD Pulp	p	ebav	Pulp fiction	n (videoreco	rding].	03-31-20)05	
	3	31307	012564755	797.32 D)564s	eban	Surfing : in	i search of t	he perfe	04-14-20)05	
	4	31298	002395278	811.54 A	NG	epan	Still I rise /	Maya Ange	lou ; art b	04-14-20)05	

2. Select the items to renew by checking the appropriate boxes in the All column.

Fine	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)								
		Check O)ut (0)		Checked-Out Items(4)			Holds	(0)
	Renew Claim Returned Mark Lost Items Change Due Date All					•			
All	#	Ba	rcode	Call Num	Location		Title	Due Date	Status
	1	313070	12929313	650.14 W892	eban	Work abro	ad : the complete gu	04-14-2005	
	2	313070 ⁻	13438314	DVD Pulp	ebav	Pulp fiction	n (videorecording).	03-31-2005	
	3	313070 ⁻	12564755 _N	797.32 D564s	eban	Surfing : in	search of the perfe	04-14-2005	
	4	312980	02395278 ¹ /	\$11.54 ANG	epan	Still I rise /	Maya Angelou ; art b	04-14-2005	

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Print: Renewing Items

3. Choose the **Renew** button.

ſ	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)										
ľ	Check Out (0) Checked-Out Items(4) Holds(0)										
	Renew Claim Returned Mark Lost Items Change Due Date All										
	All	#	F	Renew Alt-R	Call Num	Location		Title		Due Date	Status
		1	31298	002395278	811.54 ANG	epan	Still I ri	ise / Maya Angelou ; art	t by	04-14-2005	
		2	31307	012564755	797.32 D564s	eban	Surfing	g : in search of the perf	ect	03-03-2005	OVERDUE
		3	31307	012929313	650.14 W892	eban	Work a	abroad : the complete (jui	03-03-2005	OVERDUE
		4	31307	013438314	DVD Pulp	ebav	Pulp fic	ction (videorecording).		03-03-2005	1 HOLD(S)

Millennium Circulation attempts to renew each of the items that you have selected using the *Loan Rule* for the transaction.

Fine	s(\$0.0	10) C	heck in (0)	Linke	ed Patro	ns(0) B	lookings(0)	ILL(0)			
		Check (Out (0)			Cł	necked-Ou	t Items(4)		Holds	;(0)
	Re	new	<u>C</u> laim R	eturned		<u>lark Lost</u>	Items	Change [ue Date	All	•
All	#	Ba	arcode	Call	Num	Location		Title		Due Date	Status
	1	313070	12929313	650.14	W892	eban	Work abro	ad : the co	mplete gu	04-14-2005	* RENEWED
	2	313070	013438314	DVD Pu	llp	ebav	Pulp fiction	n (videorec	ording].	03-31-2005	
	3	313070	12564755	797.32	D564s	eban	Surfing : ir	search of	the perfe	04-14-2005	* RENEWED
	4	312980	02395278	811.54	ANG	epan	Still I rise /	Maya Ange	elou ; art b	04-14-2005	
					Result	s			×		
	2 of 2 items were renewed.										

If you'd like to change the Due Date for an item that you just renewed, Millennium Circulation allows you to modify the due date for that renewal, using the **Change Due Date** button. It is important to do so before closing out of the patron record, while the *Status* column still indicates that the items have just been renewed.

Fine	s(\$0.0	0) Ch	neck in (0)	Linked P	atrons(0)	Boo	kings(0)	ILL(0)				
	Check Out (0)					Chec	ked-Out	ltems(4)			Hold	s(0)
Renew Claim Returned Mark Lost Items Change Due Date All						•						
All	#	Ba	rcode	Call Nur	n Loca	ation		Title		Du	ie Date	Status
	1	313070	12929313	650.14 W8	92 ebar) We	ork abroa	ad : the co	mplete gu	04-14-	2005	* RENEWED
	2	313070	13438314	DVD Pulp	ebav	r Pu	lp fiction	[videorec	ording].	03-31-	2005	
	3	313070	12564755	797.32 D56	i4s ebar	ı Su	rfing : in	search of	the perfe	04-14-	2005	* RENEWED
	4	312980	02395278	811.54 ANG	G epar	ı Sti	ll I rise / I	Maya Ange	elou ; art b	04-14-	2005	

Otherwise, using the **Change Due Date** button will count as an additional renewal. For instructions on how to use the **Change Due Date** button, see below.

C. Renew items using the Change Due Date button

If you use the **Change Due Date** button, Millennium Circulation allows you to specify the due date for the renewals, instead of using the *Loan Rule* to determine the date.

1. Select the items to renew, or the already renewed items whose due dates you want to change. Choose the **Change Due Date** button.

F	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)								
	Check Out (0) Checked-Out Items(4) Holds(0)								
	Renew Claim Returned Mark Lost Items Change Due Date All								
A	\II	#	Barcode	Call Num	Location	Title	Duo Doto	Eto tus	
		1	31298002395278	811.54 ANG	epan	Still I rise / Maya Angelou ; art Cha	inge Due Date	Alt-D	
		2	31307012564755	797.32 D564s	eban	Surfing : in search of the perfect.	. 03-03-2005	OVERDUE	
[3	31307012929313	650.14 W892	eban	Work abroad : the complete gui	03-03-2005	OVERDUE	
		4	31307013438314	DVD Pulp	ebav	Pulp fiction [videorecording].	03-03-2005	1 HOLD(S)	

2. Millennium Circulation displays the **Change Due Date** dialog. You may choose a date up to 365 days from the current date. To move forward one month, click on the **single right arrow** (>). To move forward one year, click on the **double right arrow** (>>).

	April 14 2005							
<<	<	April 200	5		>	>>		
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
					1	2		
3 4 5 6 7 8 9								
10	11	12	13	14	15	16		
17	18	19	20	21	22	23		
24	25	26	27	28	29	30		
	OK Alt-O							

3. To select a date, it is important that you actually click on the date you would like and have the text at the top of the dialog box change. Then click **OK**.

D. Renew items from the Renew mode

Change to **Renew** mode on the Navigation Bar.

<u>File Edit View</u>	<u>G</u> o <u>A</u> dmin <u>H</u> elp
Circulation D	esk
Millennium	Key or Scan Patron Barcode PATRN NAME P BARCODE ADDRESS
Circulation Desk	Search TELEPHONE NOTE P TYPE PCODE4 CL RTRND EXP DATE
	NO PATRON)
Check-In	Check Out (0) Checked-Out Items(0) Holds(0) Fines(\$0.00) Check In (0)
Search / Holds	Barcode

This is **Renew** - **No Patron** mode, which allows you to renew books without retrieving a patron's record. Simply scan in the item barcode, and Millennium Circulation will attempt to renew the item as previously discussed.

Millennium Circulation uses the relevant *Loan Rule* to calculate the due date for the renewal. There is no possibility to set the date manually.

<u>File Edit View</u>	<u>Go A</u> dmin <u>H</u> elp	
Renew (No	Patron)	
View Holds	Key or Scan Item Barcode	
	31307013438314 Search	
Transfer Paged It		
Renew	Barcode	Title
Notices		
Overdues Report		

?	Renew item checked out to Boxwell, David, item barcode 31307013438314								
	Yes No								

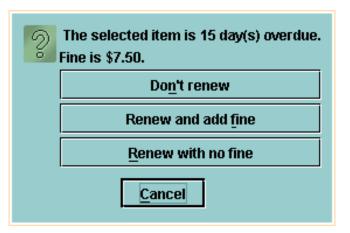
Print: Renewing Items

<u>File Edit View Go Tools A</u> dmin <u>H</u> elp										
Renew (No l	Renew (No Patron)									
Millennium	Key or Scan Item Barcode									
Circulation Desk	Search									
$\overline{\mathbf{e}}$										
Check-In										
(11) 📓	Barcode	Title	Date							
Search / Holds	31307013438314	Pulp fiction [videorecording].	Apr 14 2005							

Regardless of the method you use, you may sometimes encounter messages, depending upon the status of the item you try to renew.

When you attempt to renew an *overdue* item, the behavior of Millennium Circulation depends on whether the patron has been fined. Note that if you are renewing an overdue item, Millennium Circulation will always calculate the due date from the date of the renewal, even if your system is set to renew from the original due date.

When the patron owes a fine, Millennium Circulation displays the money owed by the patron and offers three options:



- **Don't renew**. Millennium Circulation does not renew the item.
- **Renew and add fine**. If the item was not billed, the system adds the fine to the patron record. If the item was billed, the system reduces the **Money Owed** field to reflect the new bill.
- **Renew with no fine**. Millennium Circulation renews the item and cancels the entire fine or bill.

When you renew multiple items Millennium Circulation tries to renew each item you selected in the order that it appears in the table. If Millennium Circulation prompts you to make a decision for an item, it will put the

focus on that item's row.

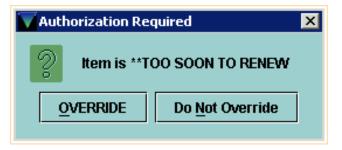
Fine	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)										
	Check Out (0)				Checked-Out Items(4)				Holds(0)		
	Renew Claim Returned Mark Los			Mark Lost Ite	ms	Change <u>D</u> u	e Date All		•		
All	#	Barcode	Call	Num	Location		Title		Due Date	Status	
	1	3129800239527	8 811.54	ANG	epan	Still I ris	e / Maya Ang	jelou ; art by	04-14-2005		
	2	3130701256475			eban			f the perfect		OVERDUE	
	3	3130701292931			ahan	Mark ak	road the e	mplete gui	03-03-2005	OVERDUE	
	4	313070134383	V Millen	nium Cir	culation Warı		×	ording].	03-03-2005	1 HOLD(S)	
			2	The sel	ected item is 57.50. Do <u>n</u> 't r Renew and <u>R</u> enew with <u>C</u> ancel	enew I add <u>f</u> ine	•				

There are some other messages you may encounter when attempting to renew items:

• You will see this message and not be allowed to renew the item if it is on hold for another patron.

	The following item was not renewed:							
0	Item .i11645623 is on hold for another patron							
	<u>0</u> K							

• If a patron tries to renew an item too soon after it has been checked out (according to the *Loan Rule*), you will see a message indicating that the item is too soon to renew.



• Also, if the number of renewals has exceeded the maximum number of renewals allowed you will see a message that this person has too many renewals on this item.



For additional information, refer to the User Manual:

- Page # 100060: <u>Renewing Items</u>
- Page # 100062: <u>Renewing Items from a Patron's Record</u>
- Page # 100063: Calculating the New Due Date for a Renewal
- Page # 100064: Changing Due Dates for Renewed Items
- Page # 100065: <u>Renewing an Overdue Item</u>
- Page # 100066: Possible Messages (Renewing Items)
- Page # 100061: <u>Renewing Items Without a Patron's Record</u>

Checked Out Items

The **Checked Out Items** tab displays the items currently checked out to the patron, but does not include any items that have just been checked out. (They are listed in the <u>Check Out</u> tab until you close the patron record). The total number of items that a patron has checked out displays in parentheses in the tab's title. In this example, the patron has fourteen items checked out.

Fine	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)									
	Check Out (0)				ecked-Out Items(14)	Н	olds(1)			
	Renew Claim Returned Mark Lost Items Change Due Date									
All	#	Barcode	Call Num	Location	Title	Due Date	Status			
	1	31298001755829	CASS 299 78	onav	Medicine woman [sound record	3000 12 24				
		0.00000.000000	0100 2001 0	chas	weulchie wornan [sound record	03-24-2003				
	2	31307013207586		-	-	03-24-2005				
			Mystery Cent	ebaf	A century of great suspense st					

If the patron has any overdue items, the system displays the tab's title in an alert color [the default color is red].

Fine	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)									
	Check Out (0)				hecked-Out Items(8)	Holds	s(0)			
	Rei	new <u>C</u> laim R	eturned M	lark Lost	Items Change Due Date	All	•			
All	#	Barcode	Call Num	Location	Title	Due Date	Status			
	1	31298001755829	CASS 299.78	epav	Medicine woman [sound recor	04-01-2005				
	2	31307013207586	Mystery Cent	ebaf	A century of great suspense st	04-15-2005				
	3	31298002372475	LP CORNWE	epaf	Isle of dogs / Patricia Cornwell.	03-25-2005				
	4	31298002947987	CD SL BRA	epav	The cat who could read backw	03-31-2005				
	5	31307012603835	797.124 R81	eban	Royce's sailing illustrated : the	03-04-2005	OVERDUE			
	6	31307013035037	917.13 UL9g	eban	Hiking in Ontario.	03-04-2005	OVERDUE			
	7	31298001645590	448.2421 HER	epan	French, a self-teaching guide /	03-04-2005	OVERDUE			
	8	31307012986651	Compact Dis	ebav	Diver down [sound recording] /	03-04-2005	OVERDUE			

You have the ability to limit and sort the items in the **Checked Out Items** table.

If the Limit to Overdue option is set in the drop-down list

Fine	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)									
	Check Out (0)				necked-Out Items(8)	Holds(0)				
	Rei	new <u>C</u> laim R	eturned 🛛 🕅	lark Lost	Items Change <u>D</u> ue Date	All	•			
All	#	Barcode	Call Num	Location	Title	All	tus			
	1	31298001755829	CASS 299.78	epav	Medicine woman [sound recor	Limit to overdue				
	2	31307013207586	Mystery Cent	ebaf	A century of great suspense st	Limit to recall	W			
	3	31298002372475	LP CORNWE	epaf	Isle of dogs / Patricia Cornwell.	03-25-2005				
	4	31298002947987	CD SL BRA	epav	The cat who could read backw	03-31-2005				
	5	31307012603835	797.124 R81	eban	Royce's sailing illustrated : the	03-04-2005	OVERDUE			
	6	31307013035037	917.13 UL9g	eban	Hiking in Ontario.	03-04-2005	OVERDUE			
	7	31298001645590	448.2421 HER	epan	French, a self-teaching guide /	03-04-2005	OVERDUE			
	8	31307012986651	Compact Dis	ebav	Diver down [sound recording] /	03-04-2005	OVERDUE			

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and the patron has fines for overdue items, Millennium Circulation displays the amount owed in the **Status** column.

F	ines	s(\$0.0	0) Check In (0)	Linked Patro	ons(0) I	Bookings(0) ILL(0)		
	Check Out (0)					ecked-Out Items(14)		Holds(0)
	Renew Claim Returned Mark Lost Items Change Due Date Limit to overdue							
A	ll	#	Barcode	Call Num	Location	Title	Due Date	Status (\$52.95)
	ונ	8	31307012986651	Compact Dis	ebav	Diver down [sound reco	03-03-2005	\$7.50
	J	9	31298002748062	VHS 796 WIL	epav	Wild world of sports. Be	03-03-2005	\$4.95 😽
	J	10	31298001810210	613.262 COS	epan	Supernutrients handboo	03-03-2005	\$9.00
] [11	31307012721157	917.97782 F	eban	Hiking Mount Rainier Na	03-03-2005	\$7.50
] [12	31307012766871	Cassette Fict	ebav	Scarlet feather [sound r	03-03-2005	\$7.50
	J	13	31298002785213	PALMER	epaf	Fatal / Michael Palmer.	03-03-2005	\$9.00
] [14	31307012984730	VHS 508.696	ebav	Garden of Eden [videore	03-03-2005	\$7.50

You can select the **All** option to reset the table.

Fin	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)									
	(Check Out (0)		Ch	ecked-Out Items(14)	Holds(0)				
	Ren	ew <u>C</u> laim Re	turned M	ark Lost I	tems Change <u>D</u> ue D		nit to overdue 🔻	1		
All	#	Barcode	Call Num	Location		DuAll		95)		
	8	31307012986651	Compact Dis	ebav	Diver down [sound reco	03-03-Lin	nit to overdue			
	9	31298002748062	VHS 796 WIL	epav	Wild world of sports. Be	03-03- Lin	nit to recall			
	10	31298001810210	613.262 COS	epan	Supernutrients handboo	. 03-03-200	5 \$9.00			
	11	31307012721157	917.97782 F	eban	Hiking Mount Rainier Na	03-03-200	5 \$7.50			
	12	31307012766871	Cassette Fict	ebav	Scarlet feather [sound r	03-03-200	5 \$7.50			
	13	31298002785213	PALMER	epaf	Fatal / Michael Palmer.	03-03-200	5 \$9.00			
	14	31307012984730	VHS 508.696	ebav	Garden of Eden [videore	03-03-200	5 \$7.50			

Sorting items in the table is performed by clicking on the column header by which you would like to sort. For example, you may wish to sort items by the Due Date. The first click will sort the items by due date in ascending order; a second click will sort them in descending order. To reset the table to the original order, which is sorted in the order the items were checked out, click on the number (or pound) sign column header.

Check	Check Out (0) Checked-Out Items(24) Holds(1) Fines(\$0.00) Check In (0) Linked Patrons(0)											
	Renew Claim Returned Mark Lost Items Change Due Date All											
All	#	Barcode	Call Num	Location	Title	Due Date 💎 Status						
	4	31309004781827	EVID FIC Liv	hoq	Living it up [videorecording] / Distribuida	12-17-2002 OVERDUE						
	5	31309000628477	291 Camp c1	hob	Creative mythology / Joseph Campbell.	12-15-2002 VERDUE						
	6	31309000690709	391.44 arm c1	hob	The book of fans / by Nancy Armstrong ;	12-15-2002 WVERDUE						
	7	31309003326608	738.1 Cla c1 8/95	hob	The potter's manual / Kenneth Clark.	12-15-2002 OVERDUE						
	8	31309000533859	737.4 clain c1	hob	The beauty and lore of coins, currency a	12-15-2002 OVERDUE						
	9	31309000127470	AF c92903.	hoa	The fall of an eagle / Jon Cleary.	12-15-2002 OVERDUE						
	10	31309004769855	fan For 8/02	hoa	The fantasy writer's assistant : and othe	12-15-2002 OVERDUE						
	11	31309004882070	af Pet 7/02	hoa	A veiled reflection / Tracie Peterson.	12-15-2002 OVERDUE						

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Another example of a common way that items are sorted is by location. This will sort the items by each library collection. For example, you can sort by location to find all of the video recordings from a particular library checked out to this patron. This makes it easier to select similar items to perform a function.

Check	Check Out (0) Checked-Out Items(24) Holds(1) Fines(\$0.00) Check In (0) Linked Patrons(0)											
Renew Claim Returned Mark Lost Items Change Due Date All												
All	#	Barcode	Call Num	Location	Title	Due Date 🔻	Status					
	4	31307013788692	VHS Terminator	grq 🦯	Terminator 2 [videorecording] : judgmen	01-10-2003						
	5	31307013452117	VHS Pulp	grq 💦 📐	Pulp fiction [videorecording].	01-10-2003						
	6	31307013451952	VHS Road	grq h	The road warrior (videorecording).	01-10-2003						
	7	31307013451978	VHS Platoon	grq 🔪	Platoon [videorecording].	01-10-2003						
	8	31309000096238	AF c110438	hoa	A night of watching.	01-02-2003						
	9	31309004769715	mys Bre 8/02	hoa	The torso in the town : a Fethering myste	01-02-2003						
	10	31309000127470	AF c92903.	hoa	The fall of an eagle / Jon Cleary.	12-15-2002	overdue					
	11	31309004769855	fan For 8/02	hoa	The fantasy writer's assistant : and othe	12-15-2002	OVERDUE					

The functions you can perform within the **Checked Out Items** tab are:

- Renewing Items
- Changing Due Date
- Marking Items as Lost
- Claiming Items Returned

		Renew	Claim	Returned	<u>M</u> ark Lost Ite	ms 🔓 Change <u>D</u> ue Date 🛛	All	•
All	#	E	Barcode	Call Num	Location 🛆	Title	Due Date	Status
	1	31298	8002748062	VHS 796 WIL	epav	Wild world of sports. Best of b	03-03-2005	OVERDUE
	2	31298	8001755829	CASS 299.78	epav	Medicine woman [sound recor	03-24-2005	
	3	31298	8002947987	CD SL BRA	epav	The cat who could read back	03-31-2005	
	4	31298	8001810210	613.262 COS	epan	Supernutrients handbook / Ly	03-03-2005	OVERDUE
	5	31298	8001645590	448.2421 HER	epan	French, a self-teaching guide /	03-25-2005	
	6	31298	8002785213	PALMER	epaf	Fatal / Michael Palmer.	03-03-2005	OVERDUE
	7	31298	8002372475	LP CORNWE	epaf	Isle of dogs / Patricia Cornwell.	03-24-2005	
	8	31307	7012986651	Compact Dis	ebav	Diver down [sound recording]	03-03-2005	OVERDUE

There are several other useful tools available in tables.

• You can temporarily resize columns by clicking and dragging a column header divider.

Print: Checked Out Items

Fine	s(\$0.0	00) Check in (0)	Linked Patro	ons(0) Boo	kings(0) ILL(0)		
		Check Out (0)		Chec	:ked-Out Items(14)	ľ	Holds(0)
	Re	enew <u>C</u> laim I	Returned	<u>M</u> ark Lost Ite	ms Change <u>D</u> ue Date	All	-
All	#	Barcode	Call Num	Location 🛆	Title	اباه	Due Date
	1	31298002748062	VHS 796 WIL	epav	Wild world of sports. Best of b	aseball bl ()3-03-2005
	2	31298001755829	CASS 299.78	epav	Medicine woman (sound recor	ding] / Ly ()3-24-2005
	3	31298002947987	CD SL BRA	epav	The cat who could read backw	ards (so 0	3-31-2005
	4	31298001810210	613.262 COS	epan	Supernutrients handbook / Lyn	del Cost 0	3-03-2005
	5	31298001645590	448.2421 HER	epan	French, a self-teaching guide /	Suzanne 0	3-25-2005
	6	31298002785213	PALMER	epaf	Fatal / Michael Palmer.	0	3-03-2005
	7	31298002372475	LP CORNWE	epaf	Isle of dogs / Patricia Cornwell	. 0	3-24-2005
	8	31307012986651	Compact Dis	ebav	Diver down [sound recording] /	/Van Hal (3-03-2005

• You can also temporarily move a column to a different position by clicking and dragging a column header.

Í	Fine	s(\$0.0	00) Check In (0) Linked Patro	ons(0) Bookings	(0) ILL(0)			
ľ			Check Out (0)	Checked-	Out Items(14)		Ho	lds(0)
		Re	enew <u>C</u> laim Returned	<u>M</u> ark Lost Items	Change <u>D</u> u	e Date 🛛	.11	•
Γ	All	#	Title 🔻 🗼	Barcode	Call Num	Location	Due Date	Status
ľ		1	The cat who could read backw	31298002947987	CD SL BRA	epav	03-31-2005	
		2	A century of great suspense st	31307013207586	Mystery Cent	ebaf	04-14-2005	
ſ		3	Diver down [sound recording] /	31307012986651	Compact Dis	ebav	03-03-2005	OVERDUE
ſ		4	Fatal / Michael Palmer.	31298002785213	PALMER	epaf	03-03-2005	OVERDUE
ſ		5	French, a self-teaching guide /	31298001645590	448.2421 HER	epan	03-25-2005	
ſ		6	Garden of Eden [videorecording	31307012984730	VHS 508.696	ebav	03-03-2005	OVERDUE
ſ		7	Hiking in Ontario.	31307013035037	917.13 UL9g	eban	03-25-2005	
		8	Hiking Mount Rainier National P	31307012721157	917.97782 F1	eban	03-03-2005	OVERDUE

• If an entire title (or another field) does not fully display, you can move the mouse cursor over the field. The Table Tooltips feature will show a box with more information.

Fine	es(\$0.0	00) Check In (0)	Linked Patro	ons(0) Bo	okings(0) ILL(0)		
		Check Out (0)		Che	ecked-Out Items(14)	Н	olds(0)
	R	enew <u>C</u> laim F	Returned	<u>Mark Lost It</u>	ems Change <u>D</u> ue Date	All	•
All	#	Barcode	Call Num	Location	Title 🗸	Due Date	Status
	1	31298002947987	CD SL BRA	epav	The cat who could read backw	03-31-2005	
	2	31307013207586	Mystery Cent	ebaf	A century of great suspense st	04-14-2005	
	3	31307012986651	Compact Dis	ebav	Diver down [sound recording] / V	an Halen.)05	OVERDUE
	4	31298002785213	PALMER	epaf	Fatal / Michael Palner.	03-03-2005	OVERDUE
	5	31298001645590	448.2421 HER	epan	French, a self-teaching guide /	03-25-2005	
	6	31307012984730	VHS 508.696	ebav	Garden of Eden [videorecording	. 03-03-2005	OVERDUE

• Using the Right Mouse Button allows you to right click for several functions. In the **Checked Out Items** tab, you can copy the selected field. First, left click in the field you wish to copy to select it, then right click in the field and choose the **Copy** command. You can use the Windows paste command (Ctrl+v) to paste the information elsewhere in Millennium Circulation, or into another program.

Fine	s(\$0.0	00) Check In (0)	Linked Patro	ons(0) Bo	okings(0) ILL(0)		
ſ		Check Out (0)		Che	ecked-Out Items(14)	н	olds(0)
	Renew Claim Returned Mark				ems Change <u>D</u> ue Date	All	•
All	#	Barcode	Call Num	Location	Title 🗸	Due Date	Status
	1	31298002947987	CD SL BRA	epav	The cat who could read backw	03-31-2005	
	2	31307013207586	Mystery Cent	ebaf	A century of great suspense st	04-14-2005	
	3	31307012986651	Compact Dis	ebav	Diver down [sound recording] /	03-03-2005	OVERDUE
	4	31298002785213	PALMER	epaf	Fatal / Michael Palmer.	03-03-2005	OVERDUE
	5	3129	440.0404.050		French, a self-teaching guide /	03-25-2005	
	6	3130; Copy	2	r	Garden of Eden [videorecording	03-03-2005	OVERDUE
	7	3130: View This h	tem		Hiking in Ontario.	03-25-2005	
	8	3130			Hiking Mount Rainier National P	03-03-2005	OVERDUE
	9	3129 Print Table	(Receipt Printe	1)	Isle of dogs / Patricia Cornwell.	03-24-2005	
	10	31298001755829	CASS 299.78	epav	Medicine woman [sound record	03-24-2005	

• The **View This Item** command allows you to view the full item record, which contains many fields used during circulation transactions.

Fine	es(\$0.0	00) Check In (0)	Linked Patro	ons(0)	Boo	okings(0)	ILL(0)				
		Check Out (0)			Checked-Out Items(14)			Н	olds(0)		
					ost Items Change <u>D</u> ue Date			All 👻			
All	#	Barcode	Call Num	Locati	ion		🛛 Title 🔻			Due Date	Status
	1	31298002947987	CD SL BRA	epav		The cat whe	o could re	ead bac	kw	03-31-2005	
	2	31307013207586	Mystery Cent	ebaf		A century o	f great si	ispense	e st	04-14-2005	
	3	31307012986651	Compact Dis	ebav _		Diver down	Isound r	ecordin	g] /	03-03-2005	OVERDUE
	4	31298002785213	PALMER	epaf	Сор	y				03-03-2005	OVERDUE
	5	31298001645590	448.2421 HER	epan		-	•		e/	03-25-2005	
	6	31307012984730	VHS 508.696	ebav	Viev	N This Item	1		ling	03-03-2005	OVERDUE
	7	31307013035037	917.13 UL9g	eban	Prin	it Table (Re	ceipt Prir	iter)		03-25-2005	
	8	31307012721157	917.97782 F1	eban		Hiking Mou	nt Rainier	Nation	al P	03-03-2005	OVERDUE

For example, there are fields related to the item type, the location and the actual loan rule used for this transaction. There are also fields specifically about the transaction, such as the check out date and time, the checkout location, the patron number, the last patron number who had this checked out, the number of renewals, the number of overdues and the status of the item.

File Edit View G	io Tools Help									
		ew Edit Me	k 🖗 dia(0) WB	Summary Export	Arint Close					
Title Div Standard No. 94	AuthorVan Halen (Musical group)TitleDiver down [sound recording] / Van Halen.Standard No.9 47718-2 Warner Bros.									
	ord i10922544 0 ite		Edit	Level Holds						
Copy No.	1	Checkin Location	0	Status	- CHECK ON SHELF					
Item Code 1	0	No. of Renewals	0	Internal Use	0 3					
Item Code 2	-	No. of Overdues	0	Copy Use	0					
Item Type	17 CD, Music	Overdue Date		Item Message	- NO MESSAGE					
Price	\$11.98	Item Use 3	0	OPAC Message						
Checkout Date	03-24-2005 02:47PM	Recall Date		Year-to-Date Circ	2					
Checkout Location	0	Total Checkouts	15	Last Year Circ	0					
Due Date	03-03-2005	Total Renewals	3	Item Agency	0 PUBLIC LIBRARY					
Patron No.	1000011	Last Checkout Date	03-23-2005 01:58	Holdings Item Tag	6 876 BASIC BIB. UNI					
Last Patron	1000011	Location	ebavEBL Audio \	Inherit Location	n					
Last Checkin	03-24-2005	Loanrule	27							
i10922544 Checke	10922544 Checked out on 03-24-2005 14:47 to Davis, Emily due on 03-03-2005 View-Only Mode									

Note that the **Status** does not change when the item is checked out, but the **Due Date** field is filled in. This is what will display in the public catalog. There are also a number of fields used for statistical purposes.

The last right click command, **Print Table**, is an alternate way to print the list of checked out items or email the list of items checked out to a patron.

Print: Checked Out Items

Fine	s(\$0.0	00) Check In (0)	Linked Patro	ons(0) E	Bookings(0) ILL(0)				
		Check Out (0)		CI	hecked-Out Items(14)		Н	olds(0)	
	Renew Claim Returned Mark Lost Items Change Due Date All								
All	#	Barcode	Call Num	Location	Title 🗸		Due Date	Status	
	1	31298002947987	CD SL BRA	epav	The cat who could read backw	ł	03-31-2005		
	2	31307013207586	Mystery Cent	ebaf	A century of great suspense s	t	04-14-2005		
	3	31307012986651	Compact Dis	ebav	Diver down [sound recording]	/	03-03-2005	OVERDUE	
	4	31298002785213	PALMER	epaf	Fatal / Michael Palmer.		03-03-2005	OVERDUE	
	5	31298001645590	448.2421 HER	epan –	French_a self.teaching.guide (03-25-2005		
	6	31307012984730	VHS 508.696	ebav	Сору	ıg	03-03-2005	OVERDUE	
	7	31307013035037	917.13 UL9g	eban) Gous This House		03-25-2005		
	8	31307012721157	917.97782 F1	eban	View This Item		03-03-2005	OVERDUE	
	9	31298002372475	LP CORNWE	epaf	Print Table (Receipt Printer) 📐	Ι.	03-24-2005		
	10	31298001755829	CASS 299.78	epav	Medicine woman (sound recor	rd	03-24-2005		

Claiming Items Return

If a patron claims to have returned an item, but the item has not yet been checked in, you can claim the item returned.

Fine	es(\$0.0	00) Check In (0)	Linked Patr	ons(0)	Bookings(0)	ILL(0)		
	Check Out (0) Checked-Out Items(16)						He	olds(1)
[Renew Claim Returned Mark Lost Items Change Due Date All							
All	#	Barcode	Call N <mark> Claim</mark>	Returned	Alt-C Ti	tle	Due Date	Status
	1	31298001755829	CASS 299.7	epav	Medicine woma	an [sound reco	03-24-2005	OVERDUE
	2	31298002372475	LP CORNWE	epaf	isie of dogs / Pa	atricia Cornwell.	03-24-2005	OVERDUE
	3	31307012986651	Compact Dis	ebav	Diver down [so	und recording]	03-04-2005	CLMS RE
	4	31307012984730	VHS 508.696	ebav	Garden of Eden	(videorecordi	03-04-2005	OVERDUE
	5	31307012766871	Cassette Fic	ebav	Scarlet feather	[sound recor	03-04-2005	OVERDUE

When you claim an item returned, Millennium Circulation places a claim return note in the item record

Summary Record i11086312 O Item-Level Holds O Bookings O Bib-Level Holds											
i11086312 Last U	i11086312 Last Updated: 05-16-2005 Created: 04-21-2004 Revisions: 3										
Copy No. 1		Checkin Location	0	Status	z CLMS RETD						
Item Code 1 0)	No. of Renewals	0	Internal Use	0						
Item Code 2 -		No. of Overdues	0	Copy Use	0						
Item Type 0	Books	Overdue Date		ltem Message	- NO MESSAGE						
Price \$2	27.00	ltem Use 3	0	OPAC Message							
Checkout Date 04	4-19-2005 02:18PM	Recall Date		Year-to-Date Circ	1						
Checkout Location 0	1	Total Checkouts	12	Last Year Circ	0						
Due Date 05	5-10-2005	Total Renewals	0	Item Agency	0						
Patron No. 10	000011	Last Checkout Date	:	Holdings Item Tag	6 876 BASIC BI						
Last Patron 0	1	Location	epan EPL Adult Non-Fic	Inherit Location	n						
Last Checkin -		Loanrule	2								
A 2000000000000000000000000000000000000					B222222222222						
Call No. 092	Call No. 092 814.08 BES										
	31298002202748 Mon May 16 2005: C	laimed returned on T	ue May 03 2005 by .p10	00011							

and it places a claim return note in the patron record.

File Edit Vie		cord · p1000							
					Insert Print	Close			
p10000112 L Expiration Dat		odated: 04-19-2 12-30-2005	2005 Created: 06 Birth Date	5-11-2004 Revisions: 19	ILL Request	0			
Patron Code 1		-	Home Library	eb Emeryville Branch Lib		0			
Patron Code 2	2	-	Patron Message	- NO MESSAGE	Current Item D	0			
Patron Code 3	3	0	Manual Block	-	Patron Code 4	0			
Patron Type		0 Adult (eng)	Claims Returned	1	Patron Agency	0			
Total Checkou	uts	4	Money Owed	\$0.00	Last Circ Activity	04-19-2005			
Total Renewa	ls	0	Current Item A	0	LANG PREF				
Current Check	kouts	2	Current Item B	0					
Name Davis, Emily Address Street/PO Box 1 Tower Road City, State ZIP North Medford OR 11161									
	-	y 16 2005: Clai)0198655	mea returned .i110	08631 on Tue May 03 2005					
					View-Only M	ode			

Millennium Circulation also allows the item to be checked in or remain checked out and allows the status of the item to be changed to either *Claims Returned* or *Missing*.

To claim one or more items as returned by a patron:

- 1. Retrieve the patron record.
- 2. Choose the **Checked-Out Items** tab.

3. In the table of items checked out to the patron, select the items to claim returned by checking the appropriate boxes in the **All** column.

Fine	s(\$0.0	00) Check In (0)	Linked Patro	ons(0)	Bookings((0) ILL(0)		
		Check Out (0)		Cl	necked-Ou	t Items(16)	Н	olds(1)
	Ren	new <u>C</u> laim R	eturned 🙀 🕅	ark Lost	Items	Change <u>D</u> ue Date	All	•
All	#	Barcode	Call N Claim F	Returned	Alt-C	Title	Due Date	Status 🗸
	1	31298001810210	613.262 COS e	epan 🛛	Supernutri	ents handbook / Ly	03-26-2005	
	2	31307011617489	Compact Dis e	ebav I	BBC Radio	Theatre, London, J	04-01-2005	
	3	31298002721218	749.2809 ELL e	epan 🤅	Scandinavi	ian modern furnish	04-15-2005	
	4	31298001519167	458.3421 LEB e	epan	Italian : a s	elf-teaching guide /	04-15-2005	
	5	31307012986651	Compact Dis e	ebav I	Diver dowr) [sound recording]	03-04-2005	CLMS RE
	6	31298001755829	CASS 299.7 e	epav I	Medicine w	oman [sound reco	03-24-2005	OVERDUE
	7	31298002372475	LP CORNWE e	epaf	isle of dogs	s / Patricia Cornwell.	03-24-2005	OVERDUE
	8	31307012984730	VHS 508.696 e	ebav 👘	Garden of I	Eden (videorecordi	03-04-2005	OVERDUE
	9	31307012766871	Cassette Fic e	ebav 👘	Scarlet fea	ther [sound recor	03-04-2005	OVERDUE
	10	31307012721157	917.97782 F e	eban	Hiking Mou	int Rainier National	03-04-2005	OVERDUE

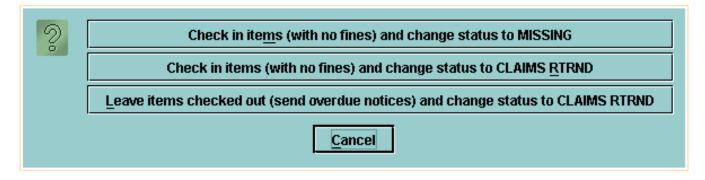
If you select more than one item, all selected items will have the same claim returned date and will be checked in or left checked out together.

4. Then choose the **Claim Returned** button. Millennium Circulation displays a calendar dialog for choosing the claim returned date.

	March 25 2005										
<<	< < March 2005 > >>										
Sun	Sun Mon Tue Wed Thu Fri										
		1	2	3	4	5					
6	7	8	9	10	11	12					
13	14	15	16	17	18	19					
20	21	22	23	24	25	26					
27	28	29	30	31							
OK Blank Date Cancel Blank Date Alt-B											

If the patron does not know when he/she returned the item, choose the **Blank Date** button at the bottom of the dialog. The claim returned notes will indicate an *Unknown Date*. Otherwise, select the claims returned date and click **OK**.

After you have selected a date, Millennium Circulation offers three options:



- **Check in items (with no fines) and change status to MISSING**. Millennium Circulation changes the item's status to *Missing* and checks the item record back into the system. If there are outstanding holds on the item, Millennium Circulation prompts you to cancel these holds.
- Check in items (with no fines) and change status to CLAIMS RETRND. Millennium Circulation changes the item's status to *Claims Returned* and checks the item record back into the system. If there is an outstanding fine or bill for the item, Millennium Circulation waives this charge.
- Leave items checked out (send overdue notices) and change status to CLAIMS RETRND. Millennium Circulation changes the item's status to *Claims Returned* and leaves the item record checked out to the patron. The system will continue to send overdue notices and generate bills.

The system will verify that the items were claimed returned.



This is also noted in the **Status** column for those items.

Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)							
Check Out (0)				Checked-Out Items(16)			Holds(1)
Renew Claim Returned Mark Lost Items Change Due Date All							
All	#	Barcode	Call Num	Location	Title	Due Date	Status
	1	31298001810210	613.262 COS	epan	Supernutrients handbook / Ly	03-26-2005	
	2	31307011617489	Compact Dis	ebav	BBC Radio Theatre, London, J	04-01-2005	
	3	31298002721218	749.2809 ELL	epan	Scandinavian modern furnishi	04-15-2005	
	4	31298001519167	458.3421 LEB	epan	Italian : a self-teaching guide /	04-15-2005	
	5	31307012986651	Compact Dis	ebav	Diver down [sound recording]	03-04-2005	CLMS RETD
	6	31298001755829	CASS 299.78	epav	Medicine woman [sound reco	03-24-2005	CLMS RETD
	7	31298002372475	LP CORNWE	epaf	Isle of dogs / Patricia Cornwell.	03-24-2005	CLMS,RETD
	8	31307012984730	VHS 508.696	ebav	Garden of Eden [videorecordin	03-04-2005	CLMSWETD
	9	31307012766871	Cassette Fict	ebav	Scarlet feather [sound recordi	03-04-2005	CLMS RETD
	10	31307012721157	917.97782 F1	eban	Hiking Mount Rainier National	03-04-2005	OVERDUE

For additional information, refer to the User Manual:

- Page # 100067: Claiming Items Returned
- Page # 100068: Possible Messages (Claiming Items Returned)

Marking Items as Lost

Millennium Circulation enables you to mark an item as lost. You can use this feature when a patron reports that a checked out item has been lost.

To mark one or more items as lost by a patron:

- 1. Retrieve the patron record.
- 2. Choose the Checked-Out Items tab.
- 3. In the table of items checked out to the patron, select the items to mark as lost by checking the appropriate boxes in the **All** column.
- 4. Choose the **Mark Lost Items** button.

Fil	Fines(\$0.00) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)							
	Check Out (0) Checked-Out Items(11) Holds(1)							
		R	enew <u>C</u> laim F	teturned <u>N</u>	<u>A</u> ark Lost I	Items Change Due Date	All	•
AI		#	Barcode	Call Num	Location	Mark Lost Items Alt-M	Due Date	Status
]	1	31298001810210	613.262 COS	epan	Supernutrients handbook / Lyn	03-26-2005	
	J	2	31307011617489	Compact Dis	ebav	BBC Radio Theatre, London, Ju	04-01-2005	
	J	3	31298002721218	749.2809 ELL	epan	Scandinavian modern furnishin	04-15-2005	
	J	4	31298001519167	458.3421 LEB	epan	Italian : a self-teaching guide / E	04-15-2005	
	1	5	31307012721157	917.97782 F1	eban	Hiking Mount Rainier National P	03-04-2005	OVERDUE
	1	6	31307012603835	797.124 R813	eban	Royce's sailing illustrated : the	03-04-2005	OVERDUE
	1	7	31298002947987	CD SL BRA	epav	The cat who could read backw	03-04-2005	OVERDUE
]	8	31298002785213	PALMER	epaf	Fatal / Michael Palmer.	03-04-2005	OVERDUE
]	9	31298002748062	VHS 796 WIL	epav	Wild world of sports. Best of ba	03-04-2005	OVERDUE

Millennium Circulation displays the selected items in the **Mark Lost Items** window. By default only the first item is selected.

V	Mark Lo	st Items										×
Tota	al bill:	\$	182.95									
No.		Barcode	Call N	lum		Title	;		tem Cost	Proces	Billing F	Amount
1	31307	012721157	917.97782	F182h	Hiking Mount F	Rainier Nati	onal Park	(/He.	\$14.95	\$10.00	\$25.00	\$49.95
2	31307	012603835	797.124 R	813r 1	Royce's sailing	g illustrated	i : the bes	st of i	\$15.00	\$10.00	\$25.00	\$50.00
3	31298	002947987	CD SL BRA	\epav	The cat who c	ould read b	ackward	s [so	\$48.00	\$10.00	\$25.00	\$83.00
							\mathbf{k}					
	Add Bills Update Bill View Item Cancel											

There are four buttons at the bottom of the **Mark Lost Items** window:

- If you choose **Cancel**, the items will not be marked lost.
- **View Item** allows you to view the full item record for any item being marked as lost. Note that the status has not yet changed to *Lost*.

Print: Marking Items as Lost

File Edit View G	<u>io T</u> ools <u>H</u> elp							
1		፼ ₹	* @	E E	1 🚑 🔿			
1	Insert Save All	View Edit	Media(0) WB	Summary Exp	oort Print Close			
b11094904								
AuthorSchneider, Heidi, 1978-TitleHiking Mount Rainier National Park / Heidi Schneider and Mary Skjelset.Standard No.1560446986 (pbk.) :								
LOCATIONS eb								
Summary Reco	ord i10317399 0	Item-Level Holds	0 Bookings 0 B	ib-Level Holds				
			Edit					
	t Updated: 03-2		d: 04-21-2004	Revisions: 9				
Copy No.		Checkin Location	0	Status	- CHECK ON SHELF			
Item Code 1	0	No. of Renewals	0	Internal Use	0 13			
Item Code 2	-	No. of Overdues	0	Copy Use	0			
Item Type	0 Books	Overdue Date		Item Message	- NO MESSAGE			
Price	\$14.95	ltem Use 3	0	OPAC Message				
Checkout Date	03-25-2005 07:27	Recall Date		Year-to-Date Circ	3			
Checkout Location	0	Total Checkouts	3	Last Year Circ	0			
Due Date	03-04-2005	Total Renewals	3	Item Agency	0 PUBLIC LIBRARY			
Patron No.	1000011	Last Checkout Date	03-24-2005 02:48		6 876 BASIC BIB. UNIT 🗸			
i10317399 Checked out on 03-25-2005 7:27 to Davis, Emily due on 03-04-200 View-OntMode								

• **Update Bill** allows you to change the amount of a bill for a lost item. Select the item whose bill should change. Choose the **Update Bill** button and the **Updating Bill** dialog displays. You can update the amount to be charged for **Item Cost**, **Processing Fee**, or **Billing Fee**. You can also reduce the amount owed to zero by entering a zero amount for each element in the bill. Millennium Circulation updates the bill amount for the item when you choose **OK**; choose **Cancel** to close the dialog without updating the bill.

V	1ark Lost Iten	15											×
Tota	al bill:	\$182.95]										
No.	Barco		Cal	l Num		Title			tem Co	Proces	Billin	ıg F	
1	31307012721	Undati	na Bill	AA F 4AA					*****	***	×	70	\$49.95
2	31307012603	- Opuurin	ig om	_		_						PY	\$50.00
3	31298002947	No.: 🗟		1								0	\$83.00
		Barcode:		313070127	721157								
		Call Num	:	917.97782	F182h eba	an							
		Title:		Hiking Mou	ınt Rainier	Nationa	Park / Hei	idi Schnei	der and l	Mary Skje	lse		
		Item Cos	t:							\$ <mark>14</mark> .	.95		
		Processi	ng Fee:							\$10.	.00		
		Billing Fe	e:							\$25.	.00		
		Amount:								\$49.	.95		
						<u>o</u> k	<u>C</u> ancel						
						Add Bil	ls l	Update Bil		<u>V</u> iew Item	1		ancel

• Add Bills is used to mark the items as lost. Millennium Circulation would prompt you to cancel any holds that exist on the item. Note that the lost items will no longer display on the **Checked Out Items** tab. To view the items after marking them as lost, click on the **Fines** tab.

Fine	s(\$199.45) Check In (0)	inked Patrons(0) Bookings(0) ILL(0)		
	Check ^S Out (0)	Checked-Out Items(6)		Holds(1)
Tota Amo	l: \$199.45 ount selected: \$0.00	Collect Money Waive Charges Add Charge		Fines <u>P</u> aid Patron Notes
All	Status	Title	Location	Amount
	Lost	Hiking Mount Rainier National Park / Heidi Schneider an	eban	\$49.95
	Lost	Royce's sailing illustrated : the best of all sailing world	eban	\$50.00
	Lost	The cat who could read backwards [sound recording] /	epav	\$83.00
	Overdue	French, a self-teaching guide / Suzanne A. Hershfield-H	epan	\$9.00
	Overdue	Hiking in Ontario.	eban	\$7.50

For additional information, refer to the User Manual:

Page # 100069: Marking Items as Lost

Page # 100070: Changing the Billed Amount

Print: Marking Items as Lost

Fines Tab

The **Fines** tab displays the patron's outstanding fines and bills. The amount of money owed by the patron displays in parentheses in the tab's title.

Fines(\$7.50) Check In (0) L	nked Patrons(0) Bookings(0) ILL(0)		
Check Out (0)	Checked-Out Items(4)	Y	Holds(0)
Total: \$7.50	Collect Money Waive Charges Add Charge		Fines <u>P</u> aid
Amount selected: \$0.00			Patron Notes
All Status	Title	Location	Amount
	Pulp fiction (videorecording).	ebav	\$7.50

If the amount owed by a patron is greater than a pre-determined amount, the title of the **Fines** tab displays in an alert color, usually red.

Fine	s(\$199.45)	Check In (0)	Linked Patrons(0)	Bookings(0)	ILL(0)			
	Check	Out (0)		Checked-Out Ite	ms(6) 👘		T	Holds(1)
Tota	ıl:	\$199.45	<u>Collect Money</u>	Waive Charge	s	A <u>d</u> d Charge		Fines <u>P</u> aid
Amo	ount selected:	\$0.00						Patron Notes
All	St	tatus		Title			Location	Amount
	Lost		Hiking Mount Rain	ier National Park	/Heidi S	chneider an	eban	\$49.95
	Lost		Royce's sailing illu	ustrated : the bes	t of all s	ailing world	eban	\$50.00
	Lost		The cat who could	l read backwards	s (sound	recording] /	epav	\$83.00
	Overdue		French, a self-tea	ching guide / Suza	anne A. H	lershfield-H	epan	\$9.00
	Overdue		Hiking in Ontario.				eban	\$7.50

With authorization, you can perform several functions within the **Fines** tab:

- Collect Money
- Waive and Adjust Charges
- Add a Manual Charge
- View a Patron's History of Fines Paid
- View the Notes in a Patron Record

Collecting Money for Fines and Bills

To collect money for a patron's outstanding charges:

Retrieve the patron's record and select the **Fines** tab. Millennium Circulation lists the total amount owed from all charges for the patron in the **Total** field. For each charge, Millennium Circulation lists the **Status**, **Title**, **Location** of the item or where the charge was generated, and the **Amount**.

Fine	s(\$23.50) Check In (1) Li	nked Patrons(0) Bookings(0) ILL(0)		
	Check Out (0)	Checked-Out Items(2)		Holds(0)
Tota Amo	l: \$23.50 ount selected: \$0.00	Collect Money Waive Charges Add Charge		Fines <u>P</u> aid Patron Notes
All	Status	Title	Location	Amount
	* RENEWED	Pulp fiction (videorecording).	ebav	\$7.50
	* RENEWED	Surfing : in search of the perfect wave / Peter Diel, Eric	eban	\$8.00
	Overdue	Work abroad : the complete guide to finding a job overs	eban	\$8.00

In the table of the patron's outstanding charges, select the charges for which you want to collect money. As you select and de-select charges, Millennium Circulation adjusts the **Amount selected** field.

Fines(\$23.50) Check In (1) Li	nked Patrons(0) Bookings(0) ILL(0)				
Check Out (0)	Checked-Out Items(2)		Holds(0)		
Total: \$23.50 Collect Money Waive Charges Add Charge Fines Paid Amount selected: \$15.50 Patron Notes Patron Notes					
All Status	Title	Location	Amount		
RENEWED	Pulp fiction [videorecording].	ebav	\$7.50		
V * RENEWED	Surfing : in search of the perfect wave / Peter Diel, Eric	eban	\$8.00		
Overdue	Work abroad : the complete guide to finding a job overs	eban	\$8.00		

After you have selected the charges for which you want to collect money, choose the **Collect Money** button. Millennium Circulation prompts you to enter the amount to collect.

Collect Money		×
Amount to Collect:		
		\$ <mark>15.50</mark>
<u>o</u> ĸ	<u>C</u> ancel	

The dialog initially displays the total amount of the selected charges, which corresponds to the value of the **Amount Selected** field.



NOTE: You cannot enter an amount greater than the selected amount,

	Collect Money Amount must be less than or equal to \$15.50 \$15.50 QK Cancel	
nor can you enter a negative numb	er.	

If the patron is paying the selected amount, choose **OK**. Millennium Circulation displays a receipt for the selected charges.

V Print Fine	25				×			
Emeryville Branch Library RECEIPT								
	Patron: Box	well, David	03-25-20	05 10:20AM				
Invoice #	Status	Descriptio n	Amount Owed	Amount Paid	Balance			
197	* RENEWED		\$7.50	\$7.50	\$0.00			
206	* RENEWED	Surfing : in search of the perfect wave / Peter Diel, Eric Menges.	\$8.00	\$8.00	\$0.00			
		Total Paid		\$15.50 🔓				
		Print	<u>O</u> K					

To print this receipt, choose the **Print** button. To close the window without printing, choose the **OK** button.

If the patron is paying less than the selected amount, after choosing **Collect Money** key that amount and then choose **OK**. Millennium Circulation asks if you want to waive the remaining fines.

V Que	stion	×
S	Waive remaining fines?	
	Yes No	

If you choose **Yes**, Millennium Circulation waives the remaining amount, that is, the total amount of the selected charges minus the reduced amount you entered above. If you answer **No**, Millennium Circulation applies the reduced amount against each of the selected items, starting with the first charge in the group, until the reduced amount is exhausted. For this reason, it is important that you choose the specific items for which you want to collect money.

Millennium Circulation displays a receipt for the selected charges

Print Fines				×	
Emeryville Branch Library RECEIPT					
Patron: Bo	oxwell, David	03-25-20	05 10:27AM		
Invoice # Status 207 Overdue	Description Work abroad : the complete guide to finding a job overseas / general editor, Clay		Amount Paid \$3.00	Balance \$5.00	
	Total Paid		\$3.00 🗟		
I	Print	<u>O</u> K			

and updates the status of any charges that receive only a partial payment (e.g., from **Overdue** to **Remaining Overdue**).

Print: Collecting Money for Fines and Bills

a

Fines(\$5.00) Check In (1) Lir	nked Patrons(0) Bookings(0) ILL(0)			
Check Out (0)	Checked-Out Items(2)	7	Holds(0)	
Total: \$5.00	Collect Money Waive Charges Add Charge		Fines <u>P</u> aid	
Amount selected: \$0.00 Patron Notes				
All Status	Title	Location	Amount	
Remaining Overdue	Work abroad : the complete guide to finding a job overs	eban	\$5.00	

Millennium Circulation also allows you to waive charges without taking a partial payment.

After you have selected the charges that you want to waive, choose the **Waive Charges** button. Millennium Circulation asks if you want to waive the fines.

Question			
Ş	Waive remaining fines?		
	Yes No		

If you answer **No**, Millennium Circulation does not waive the selected fines. If you choose **Yes**, Millennium Circulation waives the entire amount of the selected fines.

NOTE: You will never be allowed to specify the amount to waive.

After you waive fines, Millennium Circulation displays a receipt with a zero amount paid.

Print Fine	25				×
Emeryville Branch Library RECEIPT Patron: Boxwell, David 03-25-2005 10:32AM					
Invoice #	Status	Descriptio n	Amount Owed	Amount Paid	Balance
207	Remaining Overdue		\$8.00	\$0.00	\$0.00
		Waived Total Paid		\$8.00 \$0.00 \\$	
		Print	<u>o</u> k		

For additional information, refer to the User Manual:

- Page # 100071: Collecting Money for Fines/Bills
- Page # 100072: Collect Money
- Page # 100073: Waive Fines
- Page # 100074: Printing Receipts
- Page # 100075: <u>Possible Messages (Collecting Money)</u>

Adjusting Fine Amounts

Using Millennium Circulation, you can adjust the amount of a fine.

Within the **Fines** tab, right-click on the fine to adjust and choose **View This Fine** from the menu.

ſ	Fines(\$199.45) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)								
r		Check O)ut (0)		Checke	ed-Out Items	\$(6)		Holds(1)
	Tota	ſ	\$199.45	<u>C</u> ollect Money	<u>W</u> aive C	harges	A <u>d</u> d Charge		Fines <u>P</u> aid
	Amo	ount selected:	\$83.00						Patron Notes
	All	St	atus		Tit	le		Location	Amount
	Lost		Hiking Mount Rainier National Park / Heidi Schneider an		eban	\$49.95			
	🔲 Lost		Royce's sailing illustrated : the best of all sailing world		eban	\$50.00			
	\mathbf{r}	Lost	Γ	0	• •• •	wards (soui	nd recording] /	epav	\$83.00
		Overdue		Сору		/ Suzanne A	. Hershfield-H	epan	\$9.00
		Overdue		View This Item				eban	\$7.50
				View This Fine					
				Print Table (Receipt	Printer)				

Millennium Circulation displays detailed information for the fine.

V Detailed Fine Disp	lay X
Name:	Davis, Emily
Patron Barcode:	20102000198655
Invoice:	203
Туре:	Lost
Call Number:	CD SL BRA EPL Audio Visual
Author:	Braun, Lilian Jackson.
Title:	The cat who could read backwards [sound recording] / by Lilian Jackson Braun.
Item Barcode:	31298002947987
Date Assessed:	03-25-05 09:56AM
Date Checked Out:	03-25-05 09:45AM
Date Due:	03-04-05
Item Charge:	\$48.00
Processing Fee:	\$10.00
Billing Fee:	\$25.00
Total:	\$83.00
	Adjust <u>OK</u> Print <u>Cancel</u>

You can use the **Print** button to print or email this information.

To adjust the charges, choose the **Adjust** button. This allows you to edit the amount of the charge.

V Detailed Fine Disp	lay X
Name:	Davis, Emily
Patron Barcode:	20102000198655
Invoice:	203
Type:	Lost
Call Number:	CD SL BRA EPL Audio Visual
Author:	Braun, Lilian Jackson.
Title:	The cat who could read backwards [sound recording] / by Lilian Jackson Braun.
Item Barcode:	31298002947987
Date Assessed:	03-25-05 09:56AM
Date Checked Out:	03-25-05 09:45AM
Date Due:	03-04-05
Item Charge:	\$48.00
Processing Fee:	\$10.00
Billing Fee:	\$ <mark>25.00</mark>
Total:	\$83.00
	Adjust <u>Q</u> K <u>P</u> rint <u>C</u> ancel

When you have finished adjusting the charges, choose **OK**. Millennium Circulation updates the patron's **Fines** tab with the new information.

For additional information, refer to the User Manual, Page # 100077: <u>Adjusting Fine Amounts</u>

Adding a Manual Charge

Millennium Circulation allows you to add a Manual Charge, that is, one that is not generated automatically from an overdue or billed item, to a patron record.

For example, you might assess a manual charge to a patron who has returned a damaged book, has lost a library card, or has used another library service for which there is a charge.

Within the Fines tab, choose the Add Charge button.

Fines(\$199.45) Check In (0) Linked Patrons(0) Bookings(0) ILL(0)				
Check Out (0)	Checked-Out Items(6)		Holds(1)	
Total: \$199.45	Collect Money Waive Charges Add Charg	e	Fines <u>P</u> aid	
Amount selected: \$83.00 Add Charge Alt-D es				
All Status	Title	Location	Amount	
Lost	Hiking Mount Rainier National Park / Heidi Schneider an	eban	\$49.95	
🔲 Lost	Royce's sailing illustrated : the best of all sailing world	eban	\$50.00	
🗹 Lost	The cat who could read backwards [sound recording] /	epav	\$83.00	
Overdue	French, a self-teaching guide / Suzanne A. Hershfield-H	epan	\$9.00	
Overdue	Hiking in Ontario.	eban	\$7.50	

Millennium Circulation displays the Add Charge dialog.

Add Charge		×
Predefined	Details	
Predefined:	<u>A</u> mount:	\$0.00
▼	<u>R</u> eason:	
	Location:	eb
<u>0</u>	K <u>C</u> a	ncel

In this dialog, you can enter the **Amount** of the charge, the **Reason** for the charge, or choose a **Predefined** reason from the dropdown menu and, if necessary, the library **Location** to associate with the charge.

🗸 Add Charge		×
Predefined	Details	
Predefined:	Amount:	\$5.00
5.00 lost library card	<u>R</u> eason:	lost library card
5.00 lost library card		
0.10 Copying 2.00 Floppy Disk	Location:	eb 🔽
5.00 Book Bag I Love Reading	<u>)</u> K <u>C</u> an	ncel



NOTE:

- You are not allowed to enter a negative **Amount**.
- The maximum length for the **Reason** is 100 characters. You *must* enter a **Reason** for the charge, otherwise the system will not allow you to add it.

👿 Add	Charge 🛛 🛛 🔀
	You must enter a reason for this charge.
	ОК

• Millennium Circulation supplies a default **Location**, which is normally the code for the library where the transaction is generated.

After you have entered this information, choose **OK**. The Reason for the charge appears in the **Title** column on the **Fines** table.

Print: Adding a Manual Charge

Fines(\$204.45) Check In (0)	Linked Patrons(0) Bookings(0) ILL(0)			
Check Out (0)	Checked-Out Items(6)	Holds(1)		
Total:\$204.45Amount selected:\$5.00	<u>C</u> ollect Money <u>W</u> aive Charge Fines <u>P</u> aid		A <u>d</u> d Charge Pa <u>t</u> ron Notes	
All Status	Title	Location	Amount	
Lost	Hiking Mount Rainier National Park / Heidi Schneider	eban	\$49.95	
🔲 Lost	Royce's sailing illustrated : the best of all sailing worl	eban	\$50.00	
🔲 Lost	The cat who could read backwards [sound recording	epav	\$83.00	
Overdue	French, a self-teaching guide / Suzanne A. Hershfield	epan	\$9.00	
Overdue Overdue	Hiking in Ontario.		\$7.50	
MANUAL	lost libçary card	eb	\$5.00	
	<i>\</i> }			

Once you have added a charge to the patron record, the charge will appear on the next bill that is sent to the patron. If the patron is present, you can collect the amount immediately.

For additional information, refer to the User Manual, Page # 100076: Adding a Fine (Manual Charge)

Viewing a Patron's History of Fines Paid and Notes in a Patron Record

Whenever the library collects money from a patron, the system records the details of the transaction in the *Fines Paid* file, which retains approximately 3-6 months of data [this will vary depending on your library's configuration]. Millennium Circulation allows you to view the history of Fines Paid by the patron.

To view the history of Fines Paid by a patron:

From the Fines tab, choose the Fines Paid button.

Fines(\$5.00) Check In (0) Lin	nked Patrons(0) Bookings(0) ILL(0)	
Check Out (0)	Checked-Out Items(6)	Holds(1)
Total: \$5.00	<u>Collect Money</u> <u>Waive Charges</u>	A <u>d</u> d Charge
Amount selected: \$0.00	Fines Paid	Patron Notes
	<u></u> <u></u>	
All Status		ines Paid Alt-Phount
MANUAL	e	b \$5.00

Millennium Circulation displays the Fines Paid window.

Payments Mad	le By Davis, Emily (1	fotal Paid = \$204.4	45)			
Invoice	Charge Type	Description	Amount Due	Amount Paid	Date Paid	
189	Overdue	Cats and dogs	\$4.99	\$0.00	03-23-2005]▲
188	Overdue	Whatever doe	\$7.50	\$0.00	03-23-2005	
187	Overdue	Butterflies of N	\$7.50	\$0.00	03-23-2005	
190	Overdue Rene	Garden of Ede	\$7.50	\$0.00	03-24-2005	
191	Overdue Rene	Royce's sailin	\$7.50	\$0.00	03-24-2005	
192	Overdue	BBC Radio The	\$7.50	\$0.00	03-24-2005	
193	Overdue	Hiking in Ontar	\$7.50	\$0.00	03-24-2005	
194	Overdue	Scandinavian	\$9.00	\$0.00	03-24-2005	
195	Overdue	ltalian: a self-t	\$9.00	\$0.00	03-24-2005	1
196	Overdue	French, a self-t	\$9.00	\$0.00	03-24-2005	1
198	Lost Book	Hiking Mount R	\$49.95	\$0.00	03-25-2005	1
199	Lost Book	Royce's sailin	\$50.00	\$0.00	03-25-2005	-
	Print View Fine View Item Close					

You can choose the **Print** button to print or email this summary.

To view the details for a fine, select the fine's row, and then choose the **View Fine** button.

Invoice	Charge Type	Description	Amount Due	Amount Paid	Date Paid	Г
189	Overdue	Cats and dogs	\$4.99		03-23-2005	١.
188	Overdue	Whatever doe			03-23-2005	┢
			\$7.50	•		-17
187	Overdue	Butterflies of N	\$7.50	\$0.00	03-23-2005	
190	Overdue Rene	Garden of Ede	\$7.50	\$0.00	03-24-2005	3
191	Overdue Rene	Royce's sailin	\$7.50	\$0.00	03-24-2005	
192	Overdue	BBC Radio The	\$7.50	\$0.00	03-24-2005	
193	Overdue	Hiking in Ontar	\$7.50	\$0.00	03-24-2005	
194	Overdue	Scandinavian	\$9.00	\$0.00	03-24-2005	P
195	Overdue	Italian: a self-t	\$9.00	\$0.00	03-24-2005	1
196	Overdue	French, a self-t	\$9.00	\$0.00	03-24-2005	1
198	Lost Book	Hiking Mount R	\$49.95	\$0.00	03-25-2005	1
199	Lost Book	Royce's sailin	\$50.00	\$0.00	03-25-2005	Ī

The **Paid Fine Details** window displays.

etail		Balance	
Invoice:	195	Item Charge:	\$9.00
Charge Type:	Overdue	Processing Fee:	\$0.00
Call Number:	458.3421 LEB EPL Adult Non-Fiction	Billing Fee:	\$0.00
Author:	Lébano, Edoardo A., 1934-		
Barcode:	31298001519167	Total:	\$9.00
Title:	Italian : a self-teaching guide / Edoardo	Previous Paid:	-\$0.00
	A. Lèbano.	Amount Paid:	-\$0.00
Charge Location:	epan		
Terminal:	0	Amount Due:	\$9.00
Checkout Date:	03-24-2005		
Due Date:	03-03-2005		
Assessed Date:	03-24-2005		
Date Paid:	03-24-2005		
Payment Status:	Waive		

You can also print or email this view of the fine.



NOTE: The **Invoice** number is a system-generated number associated with each charge.

If the fine is associated with an item record, that is, the fine is not a manual charge, you can choose the **View Item Record** button to view the item record.

Invoice	Charge Type	Description	Amount Due	Amount Paid	Date Paid	Г
189	Overdue	Cats and dogs	\$4.99	\$0.00	03-23-2005	1
188	Overdue	Whatever doe	\$7.50	\$0.00	03-23-2005	NW.
187	Overdue	Butterflies of N	\$7.50	\$0.00	03-23-2005	
190	Overdue Rene	Garden of Ede	\$7.50	\$0.00	03-24-2005	1000
191	Overdue Rene	Royce's sailin	\$7.50	\$0.00	03-24-2005	1000
192	Overdue	BBC Radio The	\$7.50	\$0.00	03-24-2005	
193	Overdue	Hiking in Ontar	\$7.50	\$0.00	03-24-2005	
194	Overdue	Scandinavian	\$9.00	\$0.00	03-24-2005	-
195	Overdue	ltalian : a self-t	\$9.00	\$0.00	03-24-2005	
196	Overdue	French, a self-t	\$9.00	\$0.00	03-24-2005	
198	Lost Book	Hiking Mount R	\$49.95	\$0.00	03-25-2005	
199	Lost Book	Royce's sailin	\$50.00	\$0.00	03-25-2005	

Print: Viewing a Patron's History of Fines Paid and Notes in a Patron Record

View Item • i1040	2159				×
<u>File Edit View G</u>	io <u>T</u> ools <u>H</u>	elp			
E Ir	sert Save	All View Edi	• • —	Summary Ex	port Print Close
b11117059					
AuthorLébano, Edoardo A., 1934-TitleItalian : a self-teaching guide / Edoardo A. Lébano.Standard No.0471359610 (pbk.)LOCATIONSeb , ep , mh					
Summary Reco	ord i10402159	0 Item-Level Hold	ls 0 Bib-Level Hold	s	
		,	Edit		
i10402159 Las	t Undated:	03-25-2005 Cre	ated: 04-21-2004	Revisions: 9	
Copy No.	1	Checkin Location	0	Status	- CHECK ON SHELF
Item Code 1	0	No. of Renewals	0	Internal Use	0
Item Code 2	-	No. of Overdues	0	Copy Use	0
Item Type	0 Books	Overdue Date		Item Message	- NO MESSAGE
Price	\$17.95	Item Use 3	0	OPAC Message	
Checkout Date	03-25-2005	Recall Date		Year-to-Date Circ	4
Checkout Location	0	Total Checkouts	11	Last Year Circ	0
Due Date	04-15-2005	Total Renewals	1	Item Agency	0 PUBLIC LIBRARY
Patron No.	1000011	Last Checkout Date	03-24-2005 11:07AM	Holdings Item Tag	6 876 BASIC BIB. UNIT
Last Patron	1000011	Location	epan EPL Adult Non-I	Inherit Location	n
Last Checkin	03-24-2005	Loanrule	2		
				- 	~
i10402159 Checke	d out on 03-2	5-2005 7:22 to Davis,	Emily due on 04-15-20	105 View-O	nly Mode

Millennium Circulation also allows you to view all of the Note fields in a patron record. These could include Overdue Penalty notes, Claims Returned notes, and Lost Book notes as well as any Note fields that were manually added by library staff.

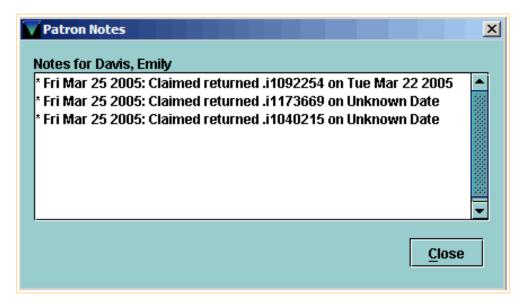
From the **Fines** tab, choose the **Patron Notes** button.

Fines(\$5.00) Check In (0) Linked Pa	trons(0) Bookings(0) ILL(0)	
Check Out (0)	Checked-Out Items(6)	Holds(1)
Total: \$5.00	Collect Money Waive Charge	Add Charge
Amount selected: \$0.00	Fines <u>P</u> aid	Patron Notes
All Status	Title	Location
MANUAL		eb Patron Notes Alt-T

http://innhouse.iii.com/ruslan/circul/print_circul2_4.html (4 of 5) [6/2/2005 4:30:37 PM]

Print: Viewing a Patron's History of Fines Paid and Notes in a Patron Record

Millennium Circulation displays a window containing the Notes fields from the patron record.



For additional information, refer to the User Manual:

- Page # 100078: Viewing a Patron's History of Fines Paid
- Page # 100079: Viewing the Notes in a Patron Record

Search / Holds Mode

In **Circulation Desk** mode, you may be authorized to search by Bibliographic and Item record indexes,

Circulation [Desk							
Millennium	Key or Scan Ite	m or Patron Barcoo	le	Name Barcode Address		Street	20059191 2 San	nantha Avenue
Circulation Desk	<u>S</u> earch			Patron Ty Expiratio Money O	n Date	City, Sta 0 Adult 12-25-2 \$0.00		noaks Kent
$\overline{\mathbf{O}}$	7							
Check-In	Fines(\$0.00)	Check In (0) Li	nked P	atrons(0)	Book	ings(0)	ILL(0)	
	Che	ck Out (0)	7			ed-Out It		Holds(0)
Search / Holds					Add <u>M</u> e	ssage	Chan	ge <u>D</u> ue Date
	Ba	rcode			Titl	le		Due Date
Clear Holdshelf								
View Holds								

but the purpose of searching here is to check out items, rather than to retrieve the records for other purposes.

<u>File View Go Tools</u>							
Check Out For Martin, Carol	Limit View	Media(0)	WB	Summary	Browse	Print	Close
b11604748							
TitleWater gardening / [WilfredPublication Info.Brooklyn, N.Y. : Brooklyn BeStandard No.094535214X (pbk.) :		-	tor; Bar	bara B. F	'esch, edi	tor]	
Index: t TITLE 💌 water g	ardening		Searc	:h	E <u>x</u> pand Al	I	Select
#	TITL	E					Select Alt-L
1 Water gardening							Select Alt-L
2 Water gardening in containers : small pon	ds, indoors &	out					1

http://innhouse.iii.com/ruslan/circul/print_search.html (1 of 3) [6/2/2005 4:30:44 PM]

In fact, if you retrieve a bibliographic record with only one attached item record, or if you select an item record from a summary screen, the item is immediately checked out to the current patron, without allowing you to view the record.

Check Out (1)	Checked-Out Items(0)		Holds(0)
	Add M	essage	Change <u>D</u> ue Date
Barcode	Title		Due Date
31297001190813	Water gardening / [Wilfred V. Schmidlin, gues	Apr 13 2005	

Millennium Circulation has another mode, called **Search/Holds** mode,

Search / Ho	lds by Title
Millennium	AUTHOR TITLE PUB INFO
Circulation Desk	
Ó	
Renew	I <u>n</u> dex: t TITLE ▼
Check-In	#
Search / Holds	

that allows you to retrieve bibliographic and item records for viewing, editing (if you are authorized), and performing hold functions.

Print: Search / Holds Mode

Millennium Circulation • Internal	Training M	achine • b1	1604748					<u>- 🗆 ×</u>
<u>File Edit View Go Tools Adn</u>	nin <u>H</u> elp							
Search / Holds by Title	(View	Edit M	iedia(0) WE	Summary	Q Browse	Export	Print Clo	7 se
b11604748								
Title Water gardening / Standard No. 094535214X (pbk.) LOCATIONS ep	-	Schmidlin,	, guest edito	r; Barbara B	. Pesch, ed	itor]		
Summary Record i1201252x	0 Item-Lo	evel Holds	0 Bookin	gs 0 Bib-l	.evel Holds	;		
Vie <u>w</u> h Holds/Bookings 💌	Hold Cop	y <u>R</u> eturned	Soonest	Hold <u>S</u> el	ected Item	TI	ransfer Holds	\$
	Book	Any Availat	ble Item	Book Sele	cted Item	All		•
	Num		Barcode	Location	Due Da		Holds	Bookings
<u>1</u> i1201252x 635.9674 W	at (WYO) 🖗	512970011	90813 6	pan	04-13-200	50	0	
1201252x Checked out on 03-23-2	2005 16:31	to Martin, (Carol due or	04-13-2005		1 A	ttached Item	Records



NOTE: Many hold functions can be performed either from **Circulation Desk** Mode for single patron transactions or from **Search/Holds** mode for single or multiple patron transactions.

To begin your search in **Search/Holds** mode, you first need to select the *search index* that you're going to use. You can do this from the pull down menu of indexes.

There are a number of ways to select your index. You can:

- Click on the index with the mouse.
- If you know the index tag you'd like to search by, you can type it at this point. In the case of 'Title' that would be 't'.

Search / Ho	ds by Title	
	AUTHOR TITLE	
Millennium	PUB INFO	
Circulation Desk		
Renew		
Check-In	Index: t TITLE t TITLE	
	a AUTHOR c CALL NO	
Search / Holds	W KEYWORD d SUBJECT	
Count Use	g GOVT DOC NO i STANDARD NO	
M	j genre k titlekey	
View Holds		

• If the index is highlighted, which is indicated by a thin blue line on the inside of the black line, you can use the arrow keys on the keyboard to move through the list.

Search / Holds by Title							
Millennium	AUTHOR TITLE PUB INFO						
Circulation Desk							
(
Renew							
$\overline{\mathbf{e}}$	Index: W KEYWORD -						
Check-In	# t TITLE						
	a AUTHOR c CALL NO W KEYWORD						
Search / Holds	d SUBJECT						
(iii)	g GOVT DOC NO i STANDARD NO						
Count Use	j GENRE						
M	k TITLEKEY 🖵						
View Holds							

• If you know the index tag you'd like to search by, you can type it at this point. In the case of 'Title' that would be 't'.

NOTE: If you selected an incorrect index, use Shift/Tab to highlight the index menu again.

The cursor then moves to the white area where you type in your search string. Note that you do not have to type in the entire title.

Index: t TITLE 🔻	home a Search	Expand All Select
#	TITLE	# ENTRIES

Then hit return or click on the **Search** button.

If your search result is not an exact match of a record, you'll be given a *browse screen*.

b/157527x								
Author Elya, Susan Middleton, 1955- Title Home at last / written by Susan Middleton Elya ; illustrated by Felipe Davalos. Standard No. 1584300205 : LOCATIONS eb , mm								
Index: t TITLE home a Search Expand All Selection	ect							
# TITLE	# ENTRIES							
1 Home and cloister books.	1							
2 Home and family	1							
3 Home and family protection dog.	1							
4 The home & family protection dog : selection and training	1							
5 Home and garden bulletin ; no. 5.	1							
6 Home and garden bulletin ; no. 25.	1							
7 Home and school reading and study guides.	1							
8 Home art : creating romance and magic with everyday objects	1							
9 Home at last	1							
10 Home at last : how two young women with profound intellectual and multiple disabilities achieved	1							
11 A home at the end of the world	1							
12 Home away from home : the Yanks in Ireland	1							

You can highlight the title in the browse screen by clicking on it with the mouse and it will change the display in the brief area in the top of the screen. You can also use the arrow keys to move through the browse list.

To select a title you wish to view, highlight the title and then:

• Click the Select button or use the keyboard command Alt+L.

l <u>n</u> d	lex: t TITLE home a Search Expand All	Select					
#	TITLE	# ENTRIES					
1	Home and cloister books.	1					
2	Home and family	1					
3	Home and family protection dog.	1					
4	The home & family protection dog : selection and training	1					
5	Home and garden bulletin ; no. 5.	1					
6	Home and garden bulletin ; no. 25.	1					
7	Home and school reading and study guides.	1					
8	Home art : creating romance and magic with everyday objects	1					
9	9 Home at last						
10	10 Home at last : how two young women with profound intellectual and multiple disabilities achieved						
11	11 A home at the end of the world						
12	Home away from home : the Yanks in Ireland	1					

- Double-click the title.
- Press the Enter key.

Millennium Circulation displays the *brief bibliographic record* in the top section of the screen, and the **Holds Summary** tab in the lower section.

b11575	527x									
Author Elya, Susan Middleton, 1955- Title Home at last / written by Susan Middleton Elya ; illustrated by Felipe Davalos. Standard No. 1584300205 : LOCATIONS eb										
Sum	Summary Record i11939035 0 Item-Level Holds 0 Bookings 0 Bib-Level Holds									
Vie <u>w</u>	h Holds/Bo	okings	•	Hold Copy <u>R</u> eturn	ed Soonest Hold	l <u>S</u> elected Item	Transf	er Holds		
				Book Any Avai	lable Item Book	Selected Item	All	▼		
#	Recnum		Call Num	Barcode	Location	Due Date	Holds	Bookings		
1	i11939023	jE E		31307013507399	ebj	04-14-2005	0	0		
2	i11939035	jE E		31307013507381	ebj	CHECK ON SHELF	: 0	0		
3	i11939047	jE E		31307013507407	ebj	CHECK ON SHELF	: 0	0		
4	i13993379	jE E		33200000713401	mmf	CHECK ON SHELP	: 0	0		
	i13993380	jE E		33200000713419	mmf	CHECK ON SHELP	: 0	0		
6	i13993392	jE E		33200000713427	mmf	CHECK ON SHELF	• 0	0		
i11939	i11939035 Not checked of 6 Attached Item Records									

This tab displays information about item records in a similar format to the Web OPAC. You could use this function to provide information to patrons about the availability of items. There are buttons for hold functions. You can limit this display to those items that belong to your location by selecting the **Current Location** option under the **All** drop-down list.

Sum	Summary Record i11939035 O Item-Level Holds O Bookings O Bib-Level Holds								
Vie <u>w</u> h Holds/Bookings Hold Copy <u>R</u> eturned Soonest Hold <u>S</u> elected Item									
	Book Any Available Item Book Selected Item All								
#	Recnum	Call Num	Barcode	Location	Due Date	All			
1	i11939023	jE E	31307013507399	ebj	04-14-2005	Current Location			
2	i11939035	jE E	31307013507381	ebj	CHECK ON SHELF	:0 012			
3	i11939047	jE E	31307013507407	ebj	CHECK ON SHELF	: O O			
4	i13993379	jE E	33200000713401	mmf	CHECK ON SHELF	: O O			
5	i13993380	jE E	33200000713419	mmf	CHECK ON SHELF	: O O			
6	i13993392	jE E	33200000713427	mmf	CHECK ON SHELF	· 0 0			

To retrieve a specific item record, highlight the line for that item in the list, then either double-click on the line or choose the **Record** tab.

ſ	Summary Record i11939023 O Item-Level Holds O Bookings O Bib-Level Holds										
١	View h Holds/Bookings Hold Copy Returned Soonest Hold Selected Item Transfer Holds Transfer Holds										
	Book Any Available Item Book Selected Item All										
	#	Recnum	Call Num		Barcode	Location	Due Date	Holds	Bookings		
	1	i11939023	je e	31	307013507399	ebj	04-14-2005	0	0		
	2	i11939035	je e	31	307013507381	ebj	CHECK ON SHELF	0	0		
	3	i11939047	jee	31	307013507407	ebj	CHECK ON SHELF	0	0		
	4	i13993379	jee	33	200000713401	mmf	CHECK ON SHELF	0	0		
	5	i13993380	jee	33	200000713419	mmf	CHECK ON SHELF	0	0		
	6	i13993392	je e	33	200000713427	mmf	CHECK ON SHELF	0	0		

From the full display of the item record,

b1157527x							
AuthorElya, Susan Middleton, 1955-TitleHome at last / written by Susan Middleton Elya ; illustrated by Feliavalos.Standard No.1584300205 :LOCATIONSeb , mm							
Summary Reco	ord i11939023 0 Ite	em-Level Holds	0 Bookings 0 I	Bib-L Holds			
i11939023 Last Updated: 03-24-2005 Created: 04-22-2004 Revisions: 2							
Copy No.	1	Checkin Location	0	Status	- CHECK ON SHELF 📥		
Item Code 1	0	No. of Renewals	0	Internal Use	0		
Item Code 2	-	No. of Overdues	0	Copy Use	0		
Item Type	0 Books	Overdue Date		ltem Message	- NO MESSAGE		
Price	\$16.95	Item Use 3	0	OPAC Message			
Checkout Date	03-24-2005 09:20AM	Recall Date		Year-to-Date Circ	1		
Checkout Location	0	Total Checkouts	1	Last Year Circ	0		
Due Date	04-14-2005	Total Renewals	0	Item Agency	0 PUBLIC LIBRARY		
Patron No.	1000035	Last Checkout Da	:	Holdings Item Tag	6 876 BASIC BIB. UNIT		
Last Patron	0	Location	ebj EBL Juvenile	Inherit Location	n		
Last Checkin		Loanrule	2				
Call No. 092 jE E i11939023 Checked out on 03-24-2005 9:20 to Martin, Carol due on 04-14-2005 Edit Mode (OVR)							
LIJAPAOSP CUECKE	a out on 03-24-2005 9	20 to Martin, Caro	raue on 04-14-20	iuo ji	Edit Mode (OVR)		

you can find information such as:

- The date and time the item was checked out from the **Checkout Date** field.
- The checkout location, which is indicated by a number in the **Checkout Location** field when an item is checked out.
- The **Loan Rule** used for the checkout. (The loan rule is '0' if the item is not checked out)
- The current patron who has an item checked out will display in the status bar at the bottom of the record.

You can also view the full patron record by clicking on the patron record number in the **Patron Number** (#) field.

Patron Record									
p10000355 Last Updated: 03-24-2005 Created: 06-11-2004 Revisions: 17									
Expiration Date	12-25-2005	Birth Date		ILL Request	0				
Patron Code 1	-	Home Library	eb Emeryville Branch Library	Current Item C	0				
Patron Code 2	-	Patron Message	- NO MESSAGE	Current Item D	0				
Patron Code 3	0 Emeryville	Manual Block	-	Patron Code 4	0				
Patron Type	0 Adult	Claims Returned	0	Patron Agency	0 PUBLIC				
Total Checkouts	7	Money Owed	\$0.00	Last Circ Activity	03-24-2005				
Total Renewals	1	Current Item A	0	LANG PREF					
Current Checkout	s 3	Current Item B	0						
Name Martin	, Carol								
Address Stree	t 2 Samantha	Avenue							
City, State Sevenoaks Kent									
Barcode 20102120059191									
Quit									

If you need to view a different item record, you can click on the **Summary** tab.

Summary Record i11939035 O Item-Level Holds O Bookings O Bib-Level Holds										
View h Holds/Bookings Hold Copy Returned Soonest Hold Selected Item Transfer Holds										
	Book Any Available Item Book Selected Item All									
#	Recnum	Call Num		Barcode	Location	Due Date	Holds	Bookings		
1	i11939023	jee	31307013	507399	ebj	04-14-2005 0		0		
2	i11939035	je e	31307013	507381	ebj	CHECK ON 0		0		
3	i11939047	je e	31307013	507407	ebj	CHECK ON 0		0		
4	i13993379	jee	33200000	713401	mmf	CHECK ON 0		0		
5	i13993380	jee	33200000	713419	mmf	CHECK ON 0		0		
6	i13993392	je e	33200000	713427	mmf	CHECK ON 0		0		

The **Close** button or ALT+Q command will close the record.



For additional information, refer to the User Manual Page # 100659: <u>Searching Databases to Retrieve Records</u>

Sur	Summary Record i10706616 0 Item-Level Holds 0 Bookings 0 Bib-Level Holds									
View h Holds/Bookings Hold Copy Returned Soonest Hold Selected Item										
	Transfer Holds Book Any Available Item									
	<u>B</u> ook Selected Item All ▼									
#	Recnum	Call Num	Barcode	Location	Due Date	Holds	Bookings			
1	i107066	B C347 C3	31307012917284	eban	04-14-2	0	0			
2	i107066	921 CHAI	31298001989550	epan	04-01-2	0	0			
3	i127608	921 CHAI	3129800198955x	mhn	03-31-2	0	0			

• All copies from the patron's branch are checked out, but there are available copies at other branches. The system can generate a *Paging Slip* to notify the owning branch to send the item to the hold pickup location.

Sun	Summary Record i11848133 O Item-Level Holds O Bookings O Bib-Level Holds											
Vie <u>w</u>	Vie <u>w</u> h Holds/Bookings Hold Copy <u>R</u> eturned Soonest Hold <u>S</u> elected Item											
				Tra <u>n</u> sfer Holds	B <u>o</u> ok Any Av	<i>r</i> ailable	ltem					
				Book Select	ed Item 🛛 All		•					
#	Recnum	Call Num	Barcode	Location	Due Date	Holds	Boo					
1	i118481	Romance pbk	31307011619477	ebaf	04-14-2005	0 0)					
2	i118480	PB ROM STOCKEN	31298002897067	epaf	CHECK ON SHELF	0 () 🛞					
3	i118480	PB ROM STOCKEN	31298002812165	epaf	CHECK ON SHELF	0 () 🕺					
4	i118480	PB ROM STOCKEN	31298002897059	epaf	CHECK ON SHELF	0 ()					
5	i118481	PB ROM STOCKEN	31298002866849	epaf	CHECK ON SHELF	0 ()					
6	i118481	PB ROM STOCKEN	31298002866823	epaf	CHECK ON SHELF	0 ()					
7	i118481	PB ROM STOCKEN	31298002866831	epaf	CHECK ON SHELF	0 (
	40404	DD DOM STOCKEN	242000000020420	onof	CUECK ON CUELE	<u>n</u> (, ⊥					

• The patron's branch does not own a copy, but there are available copies at another branch. This will also generate a Paging Slip.

Print: Placing Holds

Summary Record i12411024 O Item-Level Holds O Bookings O Bib-Level Holds											
View h Holds/Bookings Hold Copy Returned Soonest Hold Selected Item											
	Transfer Holds Book Any Available Item										
				Book Select	ed Item	All		•	•		
#	Recnum	Call Num	Barcode	Location	Due	Date	Holds	Boo			
1	i103567	J597.34 BUR	31298002694027	epj	CHECK O	N SHELF	0	0			
2	i103567	J597.34 BUR	31298001490997	epj	CHECK O	N SHELF	0	0			
3	i103567	J597.34 BUR	31298002694035	epj	CHECK O	N SHELF	0	0			
4	i103567	J597.34 BUR	31298002694043	epj	CHECK O	N SHELF	0	0			
5	i124110	J597.34 BUR	33100001591345	mhf	CHECK O	N SHELF	0	0			

• Additionally, item-level holds can be used for a situation where an item's status is **On Shelf**, but the item cannot be located.

Su	Summary Record i10356733 O Item-Level Holds O Bookings O Bib-Level Holds										
Viey	View h Holds/Bookings Hold Copy Returned Soonest Hold Selected Item										
				Transfer Holds	Bo	ok Any Av	/ailable f	tem			
	Book Selected Item All 🗸										
#	Recnum	Call Num	Barcode	Location	Due	Date	Holds B	00			
1	i103567	J597.34 BUR	31298002694027	epj	CHECK O	N SHELF	0 0				
2	i103567	J597.34 BUR	31298001490997	epj	CHE K O	N SHELF	0 0	×			
1	400207	1202 04 0000	04000000000000	=	AUT OK A	ALCHELE	0 0	1931			

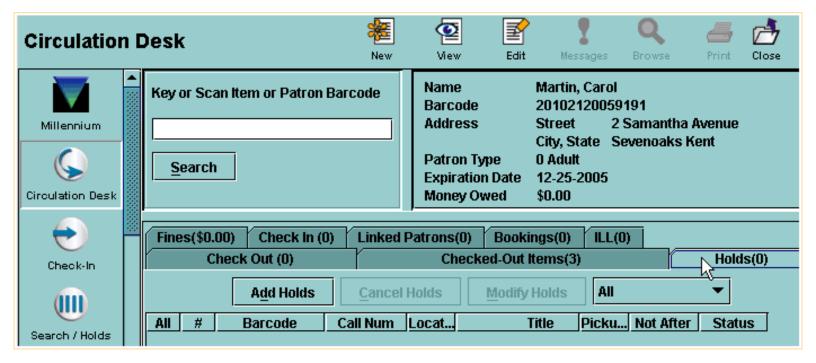
When the hold is placed, you have the option of changing the status of the item to **Missing**.

Place Hold for an Available Item							
2	Place hold and change status to <u>M</u> ISSING						
_	Place hold						
	<u>C</u> ancel						

Placing a Title-Level Hold from Circulation Desk Mode

To place a title-level hold for a patron from **Circulation Desk** mode:

1. Retrieve the patron's record and choose the **Holds** tab.



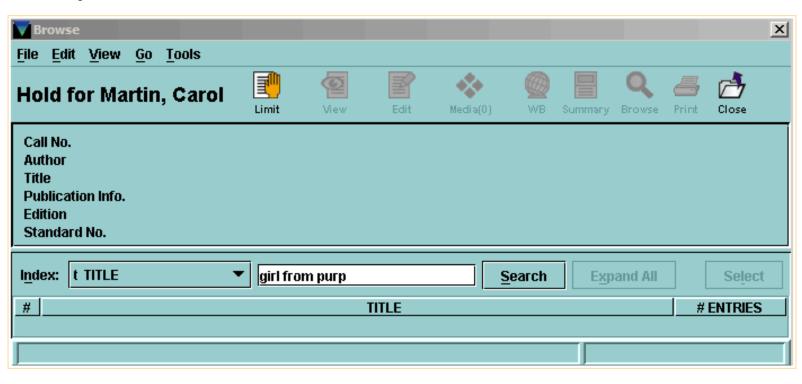
In the **Holds** tab, Millennium Circulation displays the holds that are active for the current patron.

2. Choose the **Add Holds** button. Millennium Circulation opens a new search window.

Check Out (0)	Che	Checked-Out Items(3)				
Add Holds	<u>Cancel Holds</u>	Modify Holds All	▼			
All # Barcode	Call Num Locat	Title P	icku Not After Status			

3. Search the database to retrieve the desired title.

Print: Placing a Title-Level Hold from Circulation Desk Mode



4. From the **Summary** tab, choose the **Hold Copy Returned Soonest** button.

Browse · b1120235x								X			
<u>File Edit View Go Tools</u>											
Hold for Martin, Caro	Save All	() View	Edit	Media(0)	WB	Summar	Q y Browse	Export			
b1120235x											
Author Chai, May-Lee. Title The girl from Purple Mountain : love, honor, war, and one family's journey from China to America / May-Chai and Winberg Chai. Standard No. 0312268084 : LOCATIONS eb , ep , mh											
Summary Record i107066	16 4 Item-L	evel Holds	0 Bookii	ngs 🛛 1 B)ib-Level H	old					
Vie <u>w</u> h Holds/Bookings 🔻	Hol	d Copy <u>R</u> etur	ned Soon	est	Hold <u>S</u> elea	cted Iten	n Traj	nsfer Holds			
		ŕ	0				All	•			
	Num	 3129800198	Barcode	Locati		e Date	Holds 🖻	Bookings			
						04-01-2005 4		0			
2 i10706604 B C347 C3			31307012917284			04-14-2005 1		0			
<u>3</u> 12760894 921 CHAI	<u>3</u> i12760894 921 CHAI 3129800198955x mhn 03-31-2005 0 0										
i10706616 Checked out on 03-24-2005 11:20 to Lalor, Cora due on 04-01-2005 3 Attached Item Records											

5. Millennium Circulation prompts you to enter the information for the hold.

Print: Placing a Title-Level Hold from Circulation Desk Mode

Browse • b1120235								
<u>File Edit View Go</u>	Tools							
Hold for Martin	n. Carol	👘 🧧		- * *			Q	2
		Save All View	v Edit	Media(0)	WB	Summary	Browse	Export
b1120235x								
Author Ch	hai, May-Le	ρ						
		Place a Title-leve	Hold			× m	China to Ar	nerica / May-L
	hai and V 🎴	Place a Title-leve	noid	_				
Publication Info. Ne	ew York 🛛 J	Pickup Location:	Emeryville E	Branch		•		
	st ed.		<u> </u>					
Standard No. 03	3122680	Limit to Location:						
0.011								
Summary 0 Bib-L	.evel Hol I	Not Wanted Before:	20					
Vie <u>w</u> h Holds/Bookir	ngs 🔻 🛛 I	Not Wanted After:	20				Trans	fer Holds
		Hold Note:				_	All	•
			I					
# Recnum	C	k r				L L	loids 🖻 🔤	Bookings
	21 CHAI C347 C3		<u>o</u> k <u>c</u>	ancel		U D		
	21 CHAI	31.708	001989558	mnn	113.37	-2005 O		<u>)</u>)
		p1290	001909338		03-3	-2003 0	•	
						3 Attach	ed Item Re	corde
1						pradu	cancentite	corus

NOTE: If you are placing title-level holds for a patron from the Holds tab, Millennium Circulation can automatically use the **Pickup Location**, **Not-Wanted-Before Date**, and **Not-Wanted-After Date** you specify for any subsequent holds you place for this patron. However, Millennium Circulation will not retain these settings after you close the patron record.

Pickup Location

Millennium allows you to choose from the locations previously defined in the *Hold Pickup Locations* table. Millennium displays these locations in a drop-down list.

Version Place a Title-level	Hold				
Pickup Location:	Emeryville Branch 🔹				
Limit to Location:	Emeryville Branch 🙀 Emeryville Public Library				
Not Wanted Before:					
Not Wanted After:	Innovative Univ Medical Millennium High School				
Hold Note:	Millennium Middle School Silver Art Museum				
-	Training Library				
	<u>O</u> K <u>C</u> ancel				

Limit to Location

Because Millennium Circulation does not verify that any of the bibliographic record's items actually belong to the location you specify here, it is recommended that in most cases you do not limit a title-level hold to the first item returned at a specific location.

Not wanted before date

The patron can specify a date before which Millennium should not fill the holds. You can key in a date, or use the 'C' command to access the calendar. Millennium will only accept a date that falls within the next 180 days.

Select I	Date						×			
	March 24 2005									
<<	<	March 20	March 2005 >>							
Sun	Mon	Tue	Wed	Thu	Fri	Sat				
		1	2	3	4	5				
6	7	8	9	10	11	12				
13	14	15	16	17	18	19				
20	21	22	23	24	25	26				
27	27 28 29 30 31									
	<u>O</u> K <u>C</u> ancel									



NOTE: If all of the other holds on a title are satisfied before the **Not-Wanted-Before-Date** occurs, Millennium will be unable to page an item to satisfy the hold. An item must be checked in on or after the **Not-Wanted-Before-Date** to trigger the hold. Because of this, it is recommended that you specify **Not-Wanted-Before-Date** only for holds that are placed on high demand items.

Not wanted after date

The patron can specify a date after which the hold request will expire. If the hold is still active after this date but is not yet on the holdshelf, it will be removed when expired holds are periodically cleared.

Hold Note

You can enter a brief informational note. Hold notes display when you view the holds for a patron or the holds on a bibliographic or item record. Hold notes also appear on the paging slips that are printed when items are requested from other locations.

After you click **OK**, the hold is placed and it appears as a line in the patron's **Holds** tab.

Check Out (0)		Checked-Out Items(3)	Hold	ls(1)
A <u>d</u> d Holds	Cancel Holds	Modify Holds All	•	
All # Barcode	Call Num Locat	Title	Picku Not After	Status
COPY RTD SO N	o Call Num	The girl from Purple Mou	. eb 04-30-20	. 1 OF 1



NOTE: If the patron that you select has exceeded the number specified in the Max Holds element in the Automatic Patron Blocks table, Millennium Circulation prompts you to override the Max Holds block.

Check Out (0)	Checked-Out Items(3)	Holds(1)
A <u>d</u> d Holds	Authorization Required	
All # Barcode Ca		I Not After Status 04-30-20 1 OF 1
	OVERRIDE Do Not Override	

For additional information, refer to the User Manual:

- Page # 100108: Placing a Title-level Hold from Circulation Desk Mode
- Page # 100111: Entering Title-level Hold Information
- Page # 100112: Possible Messages (Placing Title-level Holds)

Adding a Patron to a Title-Level Hold Queue

From **Search/Holds** mode, you can retrieve a bibliographic record and place a title-level hold for one or more patrons by adding them to the hold queue.

You can do this either from the **Holds Summary** tab, by clicking on the **Hold Copy Returned Soonest** button,

Summary Record i10706604 O Item-Level Holds O Bookings 1 Bib-Level Hold							
Vie <u>w</u> h Holds/Bookings 🔹	Hold Copy Returned Soonest Hold Selected Item						
	Transfer Holds Book Any Available Item						
	Book Selected Item						
# Recnum Call Num	Barcode	Location Due Date Holds Bookings					
1 i107066 B C347 C3	31307012917284	eban 04-14-2 0 0					
2 i107066 921 CHAI	31298001989550	epan 04-01-2 0 0					
3 i127608 921 CHAI	3129800198955x I	mhn 03-31-2 0 0					

or from the **Bib-Level Holds** tab, by clicking on the **Add Patron** button.

Summary	Record i	10706604	0 Item-Lev	/el Holds	0 Bookings	1 Bib-Le	vel Hold	
	A <u>d</u> d Pat	tron	<u>Cancel Holds</u>	: <u>M</u> odi	fy Holds	Change	Priority	
			Patron Ty	Pickup At	Limit To	Not Before		Holdnote
)3-24-20	Martin, C	Adult	eb			04-30-20	

Millennium opens a Search for Patron window so you can retrieve the desired patron.

Search For Patron	×
File	
	Close
New PATRON	
Barcode Name	

Index: n NAME Nethaway Search Expand All	Select
#	# ENTRIES

Once you have retrieved a patron record, you can enter the information for the hold.

Place a Title-level	Hold
Pickup Location:	Millennium High School 🔹
Limit to Location:	none
Not Wanted Before:	20
Not Wanted After:	4-30-2005
Hold Note:	
	<u>OK</u> <u>C</u> ancel

After you click **OK**, the hold is placed and it appears in the hold queue display.

Sun	Summary Record i10706604 O Item-Level Holds O Bookings 2 Bib-Level Holds								
	Add Patron Cancel Holds Modify Holds Change Priority								
All	#	Date Plac	Patron Name	Patron Ty	Pickup At	Limit To	Not Before	Not After	Hol
	1	03-24-20	Martin, Carol	Adult	eb			04-30-20	
	2	03-24-20	Nethaway, Ales	Staff	ep			04-19-20	

For additional information, refer to the User Manual Page # 100110: <u>Adding a Patron to a Title-level Hold</u> <u>Queue</u>

Placing an Item-Level Hold from Circulation Desk Mode

To place an item-level hold for a patron from **Circulation Desk** mode:

1. Retrieve the patron's record and select the **Holds** tab. In the **Holds** tab, Millennium Circulation displays the holds that are active for the current patron.

2. Choose the **Add Holds** button.

Key or Scan Item or Patron Barcode	Name Barcode Address Patron Type Expiration Date Money Owed	City, State Fl 2 Staff	942 9 Spring '	Valley Road pshire	
Fines(\$0.00) Check In (0) Linked Check Out (0)	Patrons(0) Bool Checked-Out	kings(0) ILL(0 t Items(1)))	Holds	s(1)
Add Holds Cancel	Holds Modif	y Holds All		•	
All # Barcode Call Num	Locat The girl fro	Title om Purple Mou		Not After 04-19-20	Status 2 OF 2

Millennium Circulation opens a new search window.

4. Retrieve the desired item by searching the database.

Browse						
<u>File Edit View Go Tools</u>						
Hold for Nethaway, Alessand	L imit	@ View	Edit	Media(0)	WB	Summa
Call No. Author Title Publication Info. Edition Standard No.						
Index: t TITLE 💌 rain child	1					
		<u>S</u> earc	h E	xpand All	S	elect
#	TITLE		~U		# ENTI	RIES

5. In the **Summary** of the bibliographic record's attached item records, choose the **Hold Selected Item** button.

Print: Placing an Item-Level Hold from Circulation Desk Mode

Browse • b11033	010				X		
	Go Tools						
	 naway, Alessand	Save All View	Edit Med	ia(0) WB	Summary Browse		
b11033010							
Author Cockrell, Amanda. Title The rain child / Amanda Cockrell. Standard No. 0380795515 LOCATIONS ep , mh Summary Record i12162681 O Item-Level Holds 0 Bookings 1 Bib-Level Hold							
View h Holds/Boo	kings 🔻 🛛 Hold Copy	Returned Soonest	Hold Selected	d Item 🛛 🗍 Tr	a <u>n</u> sfer Holds		
				All	•		
# Recnum	Call Num	Barcode	Location	Due Date	Holds 🖗 🛛 Bookings		
	PB: 04/01	31298001564072	epaf	03-25-2005 0	-		
	PB	31298001357691	epaf	04-01-2005 0	-		
	PB: 04/01	33100001431625	mhf	03-03-2005 0			
4 i12162693	PB	33100001431633	mhf	03-25-2005 0	0		

6. Enter the hold information.

Place an Item-level Hold						
Pickup Location:	Emeryville Public Library 🔹					
Not Wanted Before:	20					
Not Wanted After:	20					
Hold Note:						
	<u>OK</u> <u>C</u> ancel					

7. After you click **OK**, the hold is placed and it appears as a line in the patron's **Holds** tab.

Check Out (0) Ch						iec	cked-Out Items(1)		ľ	Hold	ls(2)	
A <u>d</u> d Holds <u>C</u> ancel Hold					Holds		Modify Holds	All		•		
All	#		Barcode	Call	Num	Locat		Title		Picku	Not After	Status
	1	00	OPY RTD SO	No Cal	l Num		Th	ne girl from Purple I	Mou	Emer	04-19-20	. 2 OF 2
	2	33	31000014316	PB: 04	/01	mhf	Th	ne rain child / Aman	da	mh	03-31-20	. 03-03-2

http://innhouse.iii.com/ruslan/circul/print_search2_3.html (2 of 3) [6/2/2005 4:34:54 PM]

For additional information, refer to the User Manual:

- Page # 100100: Placing an Item-level Hold from Circulation Desk Mode
- Page # 100101: Placing an Item-level Hold from the Summary Tab
- Page # 100103: Entering Item-level Hold Information
- Page # 100106: <u>Possible Messages (Placing an Item-level Hold)</u>

Canceling Holds

As with many holds functions, you can cancel holds either from **Search/Holds** mode, or from a patron's **Holds** tab in **Circulation Desk** mode.

To cancel one or more of a patron's holds from **Circulation Desk** mode:

1. Retrieve the patron's record and select the ${\bf Holds}$ tab.

Key or Scan Item or Patron Barco	ode Name Barcode Address Patron Type Expiration D Money Owe	City, State Seven e 0 Adult Date 12-25-2005	nantha Avenue Ioaks Kent
Fines(\$0.00) Check In (0) Check Out (0)		Bookings(0) ILL(0) -Out Items(3)	Holds(1)
A <u>d</u> d Holds	Cancel Holds	odify Holds All	• •
All # Barcode	Call Num Locat No Call Num Th	Title ne girl from Purple Mou	Picku Not After Stat Emer 04-30-20 1

2. Select the hold that you want to cancel and choose the **Cancel Holds** button.

	C	heck Out (0)	Checl	ked-Out Items(3)	Holds(1)
		A <u>d</u> d Holds	<u>Cancel Holds</u>	Modify Holds All	•
All	#	Barcode	Call Num Locat.	Title	Picku Not After Stat
	1	COPY RTD SOONEST	No Call Num	The girl from Purple Mou	Emer 04-30-20 1

If your library is configured to print *Hold Cancellation Notices*, Millennium Circulation may prompt **Print hold cancel notice**?

Question									
2	Print h	old cance	I notice?						
	Yes	No	<u>C</u> ancel						

To print a hold cancellation notice, choose **Yes**. Millennium Circulation prompts you to select a hold cancellation message.

Cho	Choose a hold cancel								
2	Choose a hold cancel message								
- O	drop hold - Lost								
	drop hold - Missing								
	drop hold - Pat Req								
Г									
	Yes <u>N</u> o <u>C</u> ancel								

This allows the notice to have different text to explain the reason why a hold was cancelled. In this example the title was lost or missing, or the patron requested that the hold be cancelled.

When you cancel multiple holds for the same patron,

	C	heck Out (0)	ľ	Check		Holds(3)					
	Add Holds Cancel Holds Modify Holds All										
All	#	Barcode	Call Num	Locat	Title	Picku	Not After	Stat			
	1	COPY RTD SOONEST	No Call Num		The girl from Purple Mou	Emer	04-19-20	1			
	2	33100001431625	PB: 04/01	mhf	The rain child / Amanda	Mille	03-31-20	03			
	3	31298002386699	PB YA CO	epaf	Fog / Caroline B. Cooney.	Emer	03-31-20	04			

Millennium Circulation prompts you only once to select a hold cancellation notice message (i.e., the same message will be used for all of the hold cancellation notices you generate).

To cancel holds in **Search/Holds** mode:

1. Search for the appropriate title.

Search / Ho	lds by Title	L imit	View	Edit	Media(0)	WB	Summary	Q Browse	est and the second seco
Millennium Circulation Desk	Call No. Author Title Publication Info Edition Standard No.								
Check-In	l <u>n</u> dex: t TITLE			▼ fo	·	iearch	Expand		Select
Search / Holds	#			TII	ILE		Lapan		# ENTRIES

In the case of title-level holds, click on the **Bib-Level Holds** tab.

b1120235x	
Author	Chai, May-Lee.
Title	The girl from Purple Mountain : love, honor, war, and one family's journey from China
Standard No.	The girl from Purple Mountain : love, honor, war, and one family's journey from China to America / May-Lee Chai and Winberg Chai. 0312268084 :
Standard No.	
LOCATIONS	eb,ep,mh
Summary	Record i10706604 0 Item-Level Holds 0 Bookings 1 Bib-Level Hold
	Add Patron Cancel Holds Modify Holds Change Priority
All # Dat	te Plac Patron Name Patron Ty Pickup At Limit To Not Before Not After Hol
1 03	-24-20 Nethaway, Ales Staff ep 04-19-20

2. Select the hold you wish to cancel and click on the **Cancel Holds** button.

Summary	Summary Record i10706604 O Item-Level Holds O Bookings 1 Bib-Level Hold										
[Add Patron Cancel Holds Modify Holds Change Priority										
	ate Plac Patron 3-24-20 Nethawa	Name Patron Ty I y, Ales Staff e	Pickup At <u>Lim</u> p	it To Not Before No 04-	rt After Hol 19-20						

You may be prompted to print the hold cancel notice. The system will indicate that the hold was cancelled.



For item-level holds:

1. Select the item from the **Summary** tab.

Print: Canceling Holds

b11044111											
Author Root, Phyllis.											
Title Foggy Friday / Phyllis Root ; illustrated by Helen Craig.											
)763607770 (alk.	· · · ·									
)763608335 (pbk.	• • •									
LOCATIONS el), mm										
Summary Re	cord i10142927	0 Item-Level Holds 0 B	ookings 0	Bib-Level Holds							
Vie <u>w</u> h Holds/Ba	ookings 🔻 🛛	Hold Copy <u>R</u> eturned Soonest	Hold S	elected Item	Tra <u>n</u> sfe	er Holds					
		Book Any Available Item	Book Se	lected Item	All	•					
# Recnum	Call Num	Barcode	Location	Due Date	Holds	Bookin					
4 40440045	iE R	31307012649572	ebj	03-03-2005	1	0					
<u>1</u> i10142915						_					
<u>1</u> 110142915 <u>2</u> 110142927	jE R	31307012649580	ebj	04-14-2005	0	0					
2 i10142927	-	31307012649580 3320000005237X	ebj mmf	04-14-2005 03-25-2005	0 0	0					

2. Choose the **Item-Level Holds** tab.

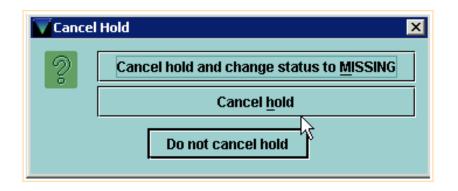
Sum	mary	Record i10 ⁴	142927	1 Item	Level Hold	0 Bookings	; O Bib	-Level Holds		
Add Patron Cancel Holds						Modify I	lolds	Change <u>P</u> rio	rity	
		Date Placed 03-24-200			Patron Type Grad stude		Limit To	Not Before	Not After	Holdnot

3. Choose the hold you wish to cancel and click on the **Cancel Holds** button

Summary	Record i1014291	5 1 Item-Level Hold	0 Bookings	0 Bib-Lev	el Holds	
	Add Patron	Cancel Holds	<u>M</u> odify Holds	Change	Priority	
	Date Plac Patron N 03-24-20 Chak, Al	laPatron TyPickup e Training xl	At Limit To	Not Before	Not After 03-31-20	Holdnote

The system will ask if you want to change the status to *Missing*, or leave it set as is.

Print: Canceling Holds



You may be prompted to print the hold cancel notice. The system will indicate that the hold was cancelled.

- For additional information, refer to the User Manual:
- Page # 100119: <u>Cancelling Holds within the Holds Tab</u>
- Page # 100120: Cancelling Holds from within a Hold Queue
- Page # 100121: Generating Hold Cancellation Notices
- Page # 100122: Possible Messages (Cancelling Holds)

Holds Queue

When you have retrieved a bibliographic record in **Search Holds** mode, two of the tabs are for viewing the hold queues.

b1120235x				
Author Chai, May-Lee. Title The girl from Purple Mountain : love, honor, war, and one family's journey from China to America / May-Lee Chai and Winberg Chai. Standard No. 0312268084 : LOCATIONS eb , ep , mh				
Summary Record i10706616	4 Item-Level Holds		Level Hold	
Vie <u>w</u> h Holds/Bookings 💌	···	Returned Soonest	Hold <u>S</u> elected Item ok Any Available Item	
		Book Selected Item	All 🔻	
# Recnum Call Num	Barcode	Location Due D	ate Holds Bookings	
1 i107066 B C347 C3	31307012917284	eban 04-14-	2 1 0	
2 i107066 921 CHAI	31298001989550	epan 04-01-	2 4 0	
3 i127608 921 CHAI	3129800198955x	mhn 03-31-	2 0 0	

The first is the **Item-Level Holds** tab; the second is the **Bib-Level Holds** tab. The tabs display the number of holds that have been placed. But in the case of the item-level holds, the number will appear only when you have selected an item record that actually has holds. You will know this from the right-hand column labeled **Holds**.

Sun	nmary	Record i10706616	4 Item-Level Holds	0 Bookings	1 Bib-Leve	l Hold	
Vie <u>w</u>	h Holds	/Bookings 🔻	Hold Cop	y <u>R</u> eturned Soor	nest H	old <u>S</u> elea	cted Item
				Tra <u>n</u> sfer Holds	B <u>o</u> ok A	ny Availa	able Item
				Book Selecte	ed Item 🛛 🖡	XII	•
#	Recnun	n Call Num	Barcode	Location	Due Date	Holds	Bookings
1	i107066.	. B C347 C3	31307012917284	eban	04-14-2	1	0
2	i107066.	. 921 CHAI	31298001989550	epan	04-01-2	4	0
3	i127608.	. 921 CHAI	3129800198955x	mhn	03-31-2	D	0

In the **Bib-Level Holds** tab, the number of title-level holds that have been placed will always show.

In addition to Adding Patrons, Canceling and Modifying Holds, you can re-sequence a hold queue if you are authorized.

To re-sequence the patrons in a hold queue:

1. Select the patron you want to move and choose the Change Priority button

S	Summary Record i10706616 4 Item-Level Holds 0 Bookings 1 Bib-Level Hold									
	Add Patron Cancel Holds Modify Holds Change Priority									
AI	I	#	Date Plac	Patron Name	Patron Ty	Pickup At	Limit To	Not Before	Not After	Hold
	J]	1	03-24-20	Neary, Barbara	Undergra	ep			04-28-20	
	Ī	2	03-24-20	Martinez, David	Grad stu	ep			04-28-20	
	j	3	03-24-20	Chin, Gillian	Faculty	ep			04-29-20	
Ľ	j	4	03-24-20	Beatty, Karina 👘	Undergra	ep			04-13-20	

2. Millennium Circulation prompts New Priority.

Vc	hange Hold Priority 🛛 🗙		
	New Priority		
	5 💌		
	<u>O</u> K <u>C</u> ancel		

3. Select the new priority (that is, the new position for the hold in the queue) from the drop-down list and choose the **OK** button.

Change Hold Pri	ority	×
New Priority		
<u>о</u> к	5 ▼ 2 3 4 5	el

Millennium moves the selected hold to the specified position.

ĺ	Sum	mary	Record i	10706616 4 lt	em-Level Ha	olds 🛛 🛛 Bo	okings 🛛 1	Bib-Level H	old
	Add Patron Cancel Holds Modify Holds Change Priority								
Γ	All	#	Date Plac	Patron Name	Patron Ty	Pickup At	Limit To	Not Before	Not After Hold
		1	03-24-20	Beatty, Karina 👘	Undergra	ep			04-13-20
Γ		2	03-24-20	Neary, Barbara	Undergra	ep			04-28-20
		3	03-24-20	Martinez, David	Grad stu	ep			04-28-20
		4	03-24-20	Chin, Gillian	Faculty	ep			04-29-20

Print: Holds Queue

For additional information, refer to the User Manual:

Page # 100117: <u>Viewing Hold Queues</u>

Page # 100124: <u>Resequencing a Hold Queue</u>

Modifying Holds

Millennium Circulation allows you to modify the hold information that was entered at the time the hold was placed. This function can be performed from either the patron's **Holds** tab in **Circulation Desk** mode,

	Check Out (0)			ľ	Check	ed-Out Items(1)			Ho	lds(3)	
			Add Holds	<u>C</u> ancel Hold	s	Modify Holds	All		•		
All	#	Т	Barcode	Call Num	Locat	Title		Picku	Not	After	Stat
	1		COPY RTD SOONEST	No Call Num		The girl from Purp	ple Mou	Emer	04-1	19-20	1
	2		33100001431625	PB: 04/01	mhf	The rain child / An	nanda	Mille	03-3	31-20	03
	3		31298002386699	PB YA CO	epaf	Fog / Caroline B. C	Cooney.	Emer	03-3	31-20	04

or from one of the **Hold** tabs accessed from **Search/Holds** mode.

Su	mmary Rec	ord i10706616 🕇 4 ltem-L	evel Holds 👘 0 Booki	ngs 1 Bib-Level Hold		
Viej	/iew h Holds/Bookings ▼ Hold Copy Returned Soonest Hold Selected Item Transfer Holds					
		B <u>o</u> ok An	y Available Item	Book Selected Item	All	
#	Recnum	Call Num	Barcode	Location Due Date	Holds Bookings	
1	i10706604	B C347 C3	31307012917284	eban 04-14-2005	1 0	
2	i10706616	921 CHAI	31298001989550	epan 04-01-2005	4 0	
3	i12760894	921 CHAI	3129800198955x	mhn 03-31-2005	0 0	

From a **Hold** tab in **Search/Holds** mode:

1. Depending upon the type of hold that was placed, select either the **Item-Level Holds** tab or the **Bib-Level Holds** tab. Select the holds to modify from the table.

Sun	Summary Record i10706616 4 Item-Level Holds 0 Bookings 1 Bib-Level Hold								
	Add Patron Cancel Holds Modify Holds Change Priority								
All	#	Date Plac	Patron Name	Patron Ty	Pickup At	⁶ Limit To	Not Before	Not After	Hold
	1	03-24-20	Beatty, Karina	Undergra	ep			04-13-20	
	2	03-24-20	Neary, Barbara	Undergra	ep			04-28-20	
	3	03-24-20	Martinez, David	Grad stu	ep			04-28-20	
	4	03-24-20	Chin, Gillian	Faculty	ep			04-29-20	

2. Millennium Circulation prompts you to change the information for the holds that you selected.

Modify Hold	×
Pickup Location:	Emeryville Branch 💌
Not Wanted Before:	20
Not Wanted After:	04-28-2005
Hold Note:	
	OK Cancel

3. To change a hold parameter, enter the new information in the data field. In this example, an incorrect **Pickup Location** was originally entered, and the patron wishes to extend the **Not Wanted After** date.

Modify Hold	×
Pickup Location:	Emeryville Public Library 🔹
Not Wanted Before:	20
Not Wanted After:	05-12-2005
Hold Note:	
	<u>OK</u> <u>C</u> ancel

4. After you click **OK**, the hold will be modified.

Summary Record i10706616 4 Item-Level Holds 0 Bookings 1 Bib-Level Hold									
Add Patron			atron <u>C</u> ano	<u>C</u> ancel Holds <u>M</u> a		odify Holds Char]	
All	#	Date Placed	Patron Name	Patron Type	Pickup At	Limit To	Not Before	Not After	Hold
	1	03-24-2005	Beatty, Karina	Undergrad stud	ep			04-13-2005	
	2	03-24-2005	Neary, Barbara	Undergrad stud	ep			04-28-2005	
	3	03-24-2005	Martinez, David	Grad student	ep			05-12-2005	
	4	03-24-2005	Chin, 🚰					04-29-2005	
The hold was modified.									

For additional information, refer to the User Manual:

Print: Modifying Holds

Page # 100114: Modifying Holds within the Holds Tab

Page # 100115: Modifying Holds within a Hold Queue

Page # 100116: Modifying Hold Information